



California Community Colleges

Technology and Telecommunications Advisory Committee

December 5, 2023

The *Vision* + Digital Equity

Anyone in California seeking a postsecondary education, regardless of what they look like, where they live, time since high school, and their preferred education modality should have on-demand access.



Agenda

- Welcome
- Common Cloud Data Platform
- Common ERP
- CCCApply
 - ASCCC Resolutions
 - FY23 Change Request Update
 - ID.me Implementation
 - Reimagine CCCApply
- CCCID Update
- Wrap up





Welcome

Welcome

- Guest presenters
 - John Hetts, Executive Vice Chancellor, Chancellor's Office
 - Char Perlas, Superintendent/President, College of the Siskiyous
 - Jory Hadsell, Vice Chancellor and CTO, Foothill De-Anza CCD



Vision 2030: Common Cloud Data Platform (CCDP) Demonstration Project

*Dr. Jory Hadsell, Vice Chancellor of Technology, Foothill-De Anza Community College District
Dr. Char Perlas, Superintendent/President, College of the Siskiyous*

December 5, 2023



Common ERP Project Updates



CCCApply

- ASCCC Resolutions
- FY23 Change Request Process & Update
- ID Verification (ID.me) Implementation
- Reimagine CCCApply Updates

ASCCC CCCApply Resolutions

-



FY23 CCCApply Update Requests

The FY22-23 phase of *Reimagine CCCApply* highlighted the absence of a formal, systemwide change requests process, which has had unintended consequences for applicants as well as colleges/districts and the Chancellor's Office. In response:

- The Chancellor's Office and CCCTC developed a more inclusive and formal change request process leveraging Google Forms
 - Released in October and available continuously going forward
- In early November, CCCTC reviewed the 17 initial requests, then proposed level of priority for action, identified follow-up needed, etc.
- The CCCTC review was shared with the Chancellor's Office and will be revisited
- Having a central intake process allows for the review and prioritization of new requests within existing roadmaps and priorities.

Summary of 23/24 CCCApply Update Requests

- 14 viable submissions were received
 - Representing 13 colleges and 13 districts
 - Covering all four applications

Status / Recommended Action for Requests	Number
Already Addressed in Production	1
Slated for Winter 2024 release	1
Addressed by the pending SSS 2.0 pilot	2
Require further research and requirements gathering and collaboration with CCCCCO and system stakeholders	10
Referral back to the requesting college / district with solutions for addressing the requests locally, while related programs expand system wide	2

ID Verification Implementation (ID.me)

What is it?

- Opportunity for students to verify identity at account creation

Why?

- Mitigate fraud/ID theft, streamline/support financial aid processes

How?

- Alternate workflow between OpenCCC and CCCApply
 - With Opt-Out for minors, other special populations
 - Verifying later will be an option
- Help available for applicants via ID.me and ccchelp.info

ID Verification Implementation (ID.me)

What's been done so far?

- Pilot testing started in October
 - Students
 - College staff

When will it be live?



- 2/2/24

Need more information?

- Webinar announcement and college Toolkit coming soon
- [Release notes](#) for technical questions

Reimagine Apply Working Sessions & Task Force

Working initially with stakeholders directly impacted by potential data usage changes in restructuring questions in CCCApply. Task Force participants will be selected by their state organization to join Task Force in February 2024. The Task Force will give input on the Target State, new application governance and High-level Roadmap for implementation of a new application system.

	WORKING SESSIONS		TASK FORCE	
 In-Person	2024		Wednesday Feb 14th Target State Vision	Wednesday Mar 13th Application Governance
 Virtual	Oct / Nov/ Dec “Core” Questions Target Concepts	Jan Target State Alignment	Wednesday April 10th Application Governance	Wednesday May 15th Roadmap

Open Invitation (statewide):
 A&R, Financial Aid, CSSO,
 CIO, IR, [Student Senate](#)

TASK FORCE Members:
 Academic Senate, A&R,
 Financial Aid, CEO, CIO,
 CISO, CSSO, IR, PIO

Working Session & Task Force Topics

Month	Venue	Focus	Description
Oct 30: 1-3pm Nov 8: 10-12pm	Virtual	Core Questions (Part 1): Input on an Evolved Student Application System	Based on survey results and interviews, we will collectively explore potential approaches to improving the application experience in key areas and ideate on potential solutions.
Dec 6: 1-3pm Dec 12: 10-12pm	Virtual	Core Questions (Part 2): Feedback on Evolved Student Application System	We will walk through a more refined set of recommended questions and fields to include for an evolved student application system and collect feedback.
Jan 11: 10-12pm Jan 17: 1-3pm	Virtual	Target State Alignment	We will review the visual designs, technical analysis, and refined application questions in preparation for sharing with a broader set of stakeholders from throughout the California Community Colleges.
CCCApplY TASK FORCE			
Feb 14	In-Person	1. Vision + Target State Presentation	Vision & Case for Change. TF Data stakeholders present Target State solutions.
March 13	In-Person	2. Application Governance Pt 1	Discuss Governance Model for student application system.
April 10	Virtual	3. Application Governance Pt 2	Discuss Governance Model for student application system (continued)
May 15	Virtual	4. Roadmap	Roles, responsibilities, timelines. May include RFP or Change Champion processes.

Working Session #1 Recap



Education Goal

Voted on **preferred grouping** and **language** to use.



Programs & Services

Explored collecting Programs & Services interests **outside of CCCApply**.

Discussed idea of **grouping options** within CCCApply.



Education History

Discussed what could be **simplified** and **specific use-cases** such as dual enrollment and international students.

Working Sessions Engagement and Feedback

4.5 out 5

Good use of time

509

Menti (online polling)
Responses

211

Chat comments

89

Participants

Very well coordinated. Kept us to the point to get things done.

I appreciated this space so much! I am so excited to see all of these changes!

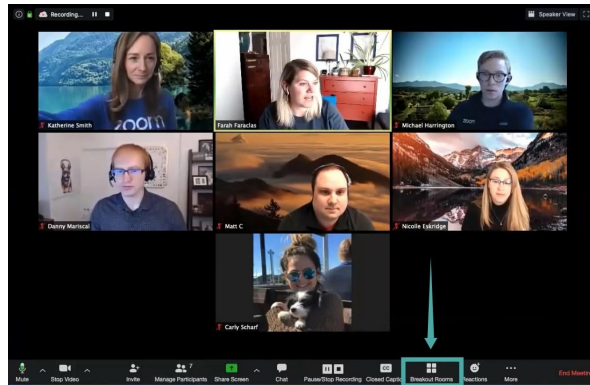
Thank you, very well-organized session. I heard a lot of great ideas and felt there was ample room to participate.

Appreciate how you're balancing considerations. Change is hard but definitely needed.

We do really appreciate that you are working with us and our students.

December Working Session Topics

Student Experiences (Breakout Discussions)



Revised Applications (Ed Goal, Programs & Services)

Programs & Services

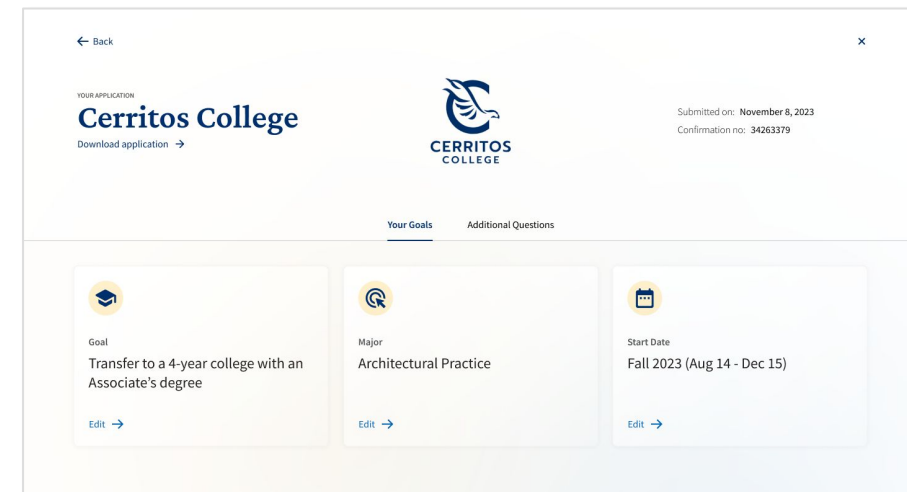
How can we best support you during your college experience? Select all that apply.

- Academic Support
- Career & Employment Services
- Student Support Services

What is your goal for applying to college today?

- Adult Education or ESL
- Short Term Career Education
- Earn a Degree or Transfer
- Other or Undecided

Design Previews



Upcoming Events

Working Session #2- Feedback on Evolved Student Application System

We will walk through a more refined set of recommended questions and fields to include for an evolved student application and collect feedback.

- Dec 6th - 1-3pm
- Dec 12th - 10-12pm

Working Session #3- Target State Alignment

We will work to align on recommendations for the new application structure and design for the statewide Task Force to consider.

- Jan 11th - 10-12pm
- Jan 17th - 1-3pm

College / District Representation Across All Sessions

153

Unique Attendees

62

Colleges

45

Districts

Colleges

Bakersfield College
Barstow Community College
Butte College
Cañada College
Cerritos College
Cerro Coso Community College
Citrus College
City College Of San Francisco
Coastline Community College
College Of San Mateo
College Of The Canyons
College of the Redwoods
Columbia College
Compton College
Contra Costa College
Crafton Hills College
Cuesta College
Cuyamaca College
Cypress College
Diablo Valley College
East Los Angeles College
El Camino College
Evergreen Valley College
Foothill College
Fresno City College
Fullerton College
Glendale Community College
Golden West College
Grossmont College
Hartnell College
Irvine Valley College

Lake Tahoe Community College
Las Positas College
Los Angeles Harbor College
Los Angeles Valley College
Merced College
Mission College
Monterey Peninsula College
Moorpark College
Mt. San Antonio College
North Orange Continuing Education
Orange Coast College
Oxnard College
Palomar College
Reedley College
Riverside City College
Saddleback College
San Bernardino Valley College
San Diego City College
San Joaquin Delta College
San Jose City College
Santa Rosa Junior College
Shasta College
Sierra College
Skyline College
Solano Community College
Southwestern College
Taft College
Ventura College
Victor Valley College
West Hills College Coalinga
Yuba College

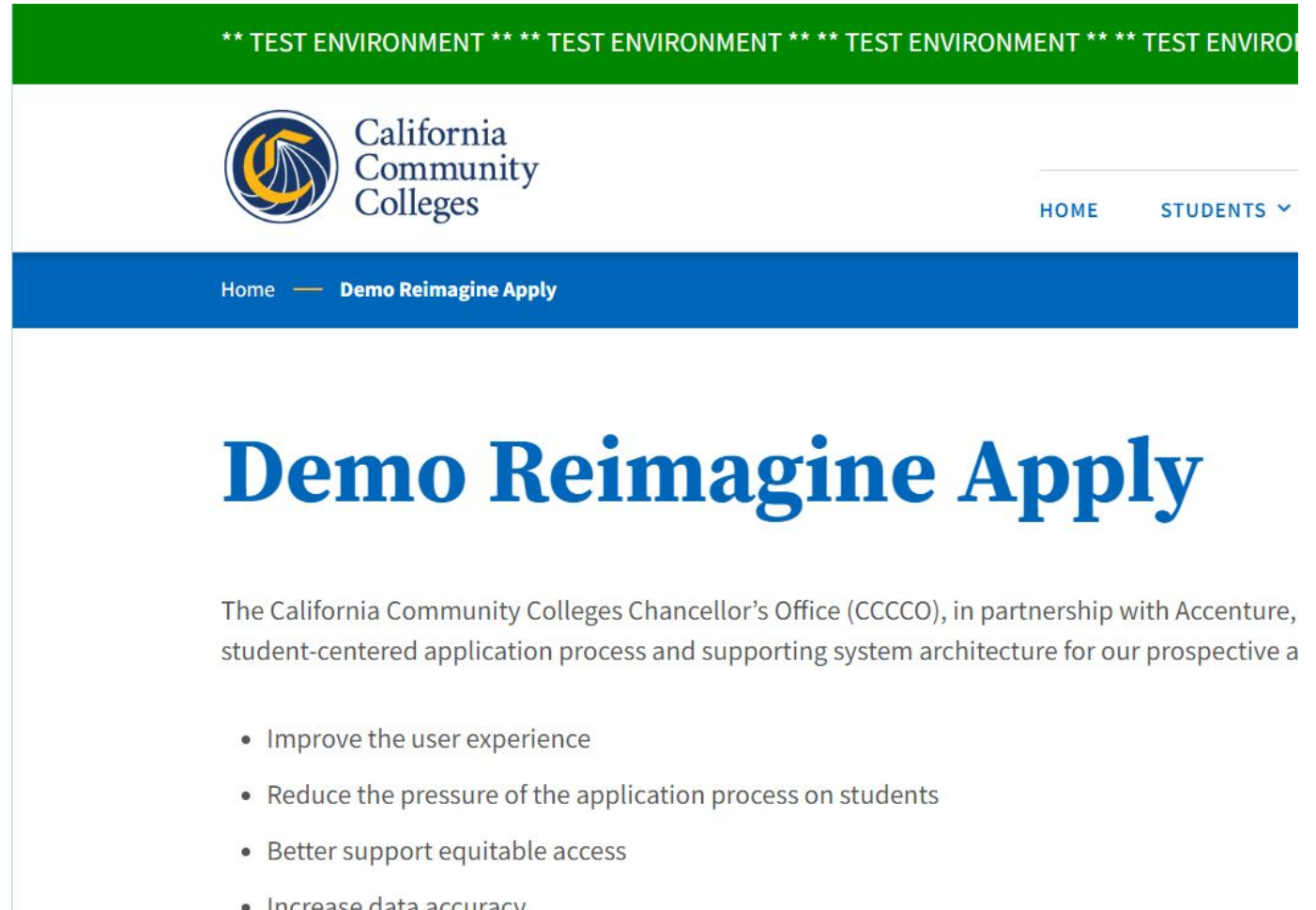
Working Session #1a & #1b Participant Input

Education Goal	Programs & Services	Education History
<p><u>Preferred Text:</u></p> <ul style="list-style-type: none"> • Select the option that best describes why you are applying for college today. =30 votes • What is your goal for attending college? =27 votes <p><u>Preferred Groupings:</u></p> <ul style="list-style-type: none"> • Option 2= 52 Votes: <ul style="list-style-type: none"> • Adult Education or ESL • Short Term Career Education • Earn a Degree or Transfer • Other or Undecided <p><u>Additional Input:</u></p> <ul style="list-style-type: none"> • Consider what a dual enrollment student might select. • Make language as user-friendly as possible. • Those that want to transfer will need an ADT Education plan. 	<p><u>Types of Collection Methods:</u></p> <ul style="list-style-type: none"> • 28 participants collect P&S info OUTSIDE of CCCApply • 27 participants collect P&S info WITHIN CCCApply • Many do both <p><u>Most Referenced P&S Info:</u></p> <ul style="list-style-type: none"> • Veteran Services=20 • Academic Counseling=17 • EOPS=15 <p><u>Least References P&S Info:</u></p> <ul style="list-style-type: none"> • Health Services=0 • Student Government = 2 <p><u>Additional Input:</u></p> <ul style="list-style-type: none"> • Consider grouping Programs & Services into buckets to make more intuitive for students. 	<p><u>High School Ed History:</u></p> <ul style="list-style-type: none"> • The simplified education questions will help home school students and domestic students who completed high school outside of the US. • Graduation month and year are enough, as the day is not required for most stakeholder efforts. • Determine dual enrollment applicant earlier in the application to minimize friction of unnecessary questions. <p><u>College Ed History:</u></p> <ul style="list-style-type: none"> • Additional guidance is needed for domestic students who have completed college outside the United States. • CCCApply college history is useful to A&R as some students don't meet with counselors. <p><u>Placement Information Collection Method:</u></p> <ul style="list-style-type: none"> • High school transcript information is collected for Multiple Measures criteria.

Next Steps

- Project website content
- Policy interpretation
- Legal questions

** TEST ENVIRONMENT ** ** TEST ENVIRONMENT ** ** TEST ENVIRONMENT ** ** TEST ENVIRO



The screenshot shows the California Community Colleges website. At the top, there is a green banner with the text "** TEST ENVIRONMENT **". Below this is the website header with the California Community Colleges logo and the text "California Community Colleges". To the right of the logo are navigation links for "HOME" and "STUDENTS" with a dropdown arrow. Below the header is a blue navigation bar with the text "Home — Demo Reimagine Apply". The main content area features the title "Demo Reimagine Apply" in a large, bold, blue font. Below the title is a paragraph of text: "The California Community Colleges Chancellor's Office (CCCCO), in partnership with Accenture, student-centered application process and supporting system architecture for our prospective a". Below this paragraph is a bulleted list of four items: "Improve the user experience", "Reduce the pressure of the application process on students", "Better support equitable access", and "Increase data accuracv".

California Community Colleges

HOME STUDENTS ▾

Home — Demo Reimagine Apply

Demo Reimagine Apply

The California Community Colleges Chancellor's Office (CCCCO), in partnership with Accenture, student-centered application process and supporting system architecture for our prospective a

- Improve the user experience
- Reduce the pressure of the application process on students
- Better support equitable access
- Increase data accuracv



CCCID Update

CCCIDs for All Students - Update

- Memo sent 9/29/23: DII 23-200-04 - Update on Use of the CCCID
- As of August 2023 at least 20% of students need a CCCID reported in MIS SB34
- CCCID assignment outside of OpenCCC
 - Current admin tool available for one-at-a-time assignment
 - New bulk creation admin tool release: Winter 2024 ([release notes](#))



Wrap Up

Closing Comments

- Key topics going forward
 - 2024 Strategic Planning!
- Upcoming meeting dates:
 - February 12, 2024 - in person/hybrid meeting. Times TBD
 - May 7, 2024 - in person/hybrid meeting. Times TBD





California
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Thank you!

www.cccco.edu