

California Community Colleges

Telecommunications and Technology Advisory Committee

Winter 2023 Bi-Monthly Meeting

January 19, 2023

Agenda

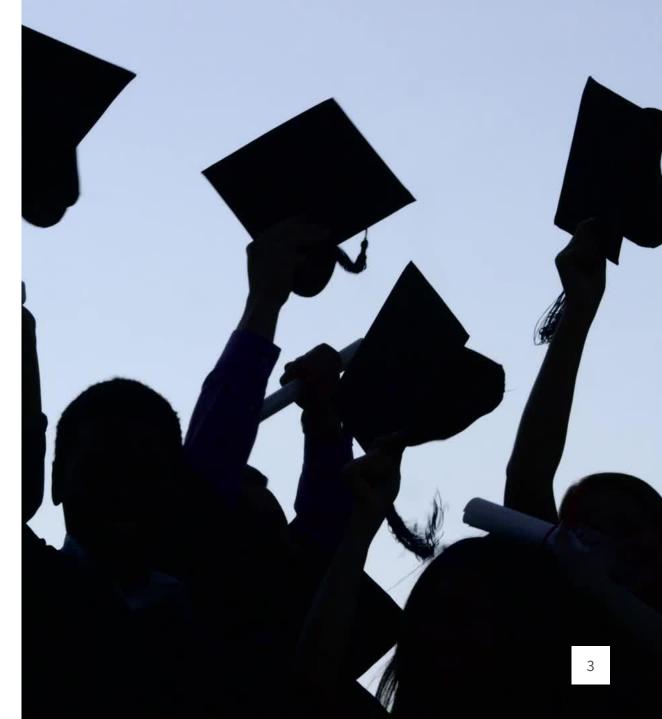
- Welcome
- Governor's Budget
- IT Infrastructure and Security
- Major Technology Initiatives
- EdTech Grants Refresh
- Engaging Partners
- 2023 TTAC Retreat
- Wrap-up





The Vision + Digital Equity

Anyone in California seeking a postsecondary education, regardless of what they look like, where they live, time since high school, and their preferred education modality should have on-demand access.





Governor's Budget Update

Governor's Proposed FY23-24 Budget

- Joint analysis from Chancellor's Office, ACBO, ACCA and CCLC
- Technology-related highlights
 - Continued funding of FY22-23 programs/initiatives
 - No new (legislatively mandated or funded) initiatives, including
 - Streamlined reporting tool, and
 - \$300M for a common, systemwide ERP



IT Infrastructure & Security (Chancellor's Office TAP)

IT Infrastructure, Security and Online Education Updates

- Shift in FY22-23 from Chancellor's Office having no information about local realities toward more visibility
- Began collecting information:
 - Monthly fraud reporting (August 2021)
 - Technology inventory (March 2022)
 - Self-Assessment (September 2022)
 - Remediation reports (January 2023)
 - Remediation reports (Summer 2023)



Six Systemwide Goals for FY22-23 Funding

• By December 31, 2023:

- 1. Systemwide implementation of the Microsoft A5 Security Suite
- 2. Systemwide implementation of Vulnerability Scanning
- 3. Systemwide adoption of SuperGlue
- 4. Systemwide adoption of the Course Exchange
- 5. All districts progress on eliminating EOL
- 6. All districts mature Information Security training



FY22-23 Funding To Districts

Allocation	Timing	Amount	Criteria
Start-up	September 2022	\$50k/college in district	
First installment	February 2023	\$100k, \$150k, or \$200k based on need	Self-assessment, inventory, technology implementation
End-of-Life	By June 30, 2023	TBD	Remediation reports



System-Level Funding

- Support local compliance with AB 178
- Provide additional support for basic cybersecurity controls
- Implement an ID Proofing solution to reduce application fraud
- Pilot a SOC, implementation teams and regional support teams
- Fund penetration testing and cybersecurity reviews
- Improve Incident Response and Recovery Guidance

Non-security work: CCCApply and Common, systemwide ERP



Major Technology Initiatives

Overview of Major Technology Initiatives

CCCApply (The Case for Change)

 Engaging Consultation Council to launch multi-year, systemwide effort by reviewing processes to improve UX/UI, support equitable access and mitigate fraud, starting with short-term working group

Common, systemwide ERP

 Engaging stakeholders to understand need, pain points and opportunities to build a common vision of a common, systemwide ERP before launching a multi-year, systemwide effort



EdTech Grants in FY23-24+

Reorganizing the EdTech Grants

- Agreed upon for FY23+
 - Student Enrollment (Butte-Glenn CCD)
 - Data Management (BG CCD)
 - Technology Support Services (Palomar CCD)
 - Course Exchange (FHDA CCD)



Course Exchange Implementation Progress

Goal of complete implementation by end of this calendar year

Key Exchange Implementation Steps	As of 1/9/2023	
Consortium Agreement	103/117	
Home College	90/115	
FinAid Agreement	104/115	
Course Finder API	68/115 (37/72)	
Teaching College	26/115 (16/72)	

What concerns are you hearing locally about implementing the Course Exchange?



Reorganizing the EdTech Grants

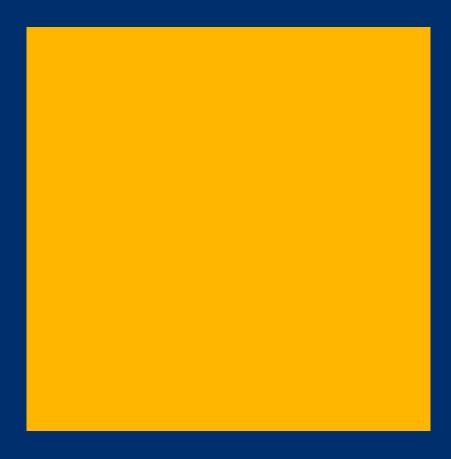
- Finalizing
 - Systemwide Infrastructure (BG CCD)
 - CalPass+ (SJ CCD)
 - Online Student Support Services (FHDA CCD)



Revisiting EdTech IT Support

- System-level IT supports for colleges/districts
 - Enabling Services Team (Tech Center, BG CCD)
 - Security Center (Tech Center, BG CCD)
 - Course Exchange Implementation Team (CVC, FHDA CCD)
 - DII Technical Assistance Provider Team (Chancellor's Office)
 - Partnership Response Teams (Chancellor's Office)
 - Communities of Practice (Chancellor's Office)
- Chancellor's Office will work with CISOs, CISOA and grantees to better understand needed capacity to make sure needed support is provided and satisfactory



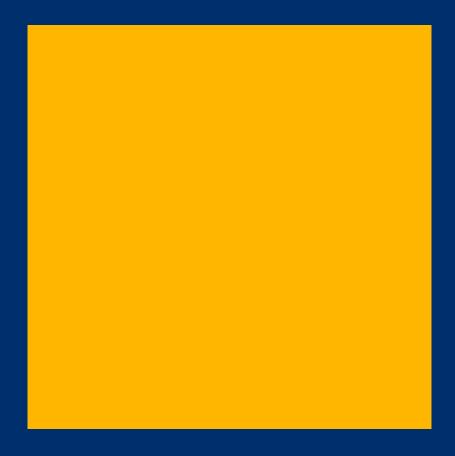


Engaging Partners

Building Cross-representational Collaboration is Key

- Leverage local technology committees by providing models of effective practices and local decision-making
- Survey faculty and senate leadership on needs, including trainings
- Open regular coffee hour chats for questions
- Update CCC Apply with user-focused approach
- Ensure adequate funding and support for common ERP that is flexible for local college/district implementation





2023 TTAC Retreat

Revisiting TTAC/SAC for FY23+

- Purpose and charge
- Relationship to other technology participatory governance groups (e.g., DEETAC), Chancellor's Office and CISOA
- Group leadership and membership
- Identifying and reviewing local and systemwide technology priorities



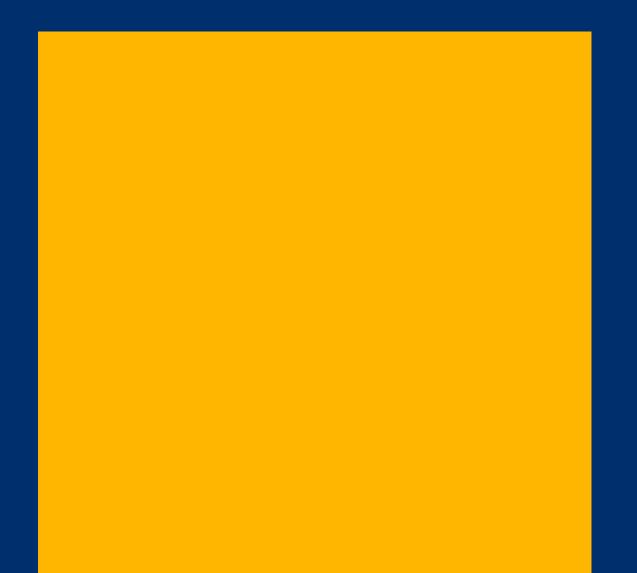
Upcoming Work & Wrap Up

Upcoming Work

- Events
 - Tech Center: Security and Accessibility Workshops
 - TAP Team: Support 3rd Party Risk Management webinar
 - CCLC: 2023 Legislative Advocacy
 - CISOA: 2023 Summit
- Pilot new fraud monitoring data collection process
- Satisfaction surveys on systemwide IT and technology support
- Revisiting agency-supported implementation resources
- Continue CCCApply and Common, systemwide ERP conversations

• Next TTAC Meeting: March 16, 2023







Thank you!

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