Monday, January 25, 2021 - 10:00 AM - Noon

## Telecommunications and Technology Advisory Committee Meeting

### Co-Chairs: Bill Scroggins, Cheryl Aschenbach, and Barney Gomez



### Welcome and Introductions

### Briefly introduce yourself and your TTAC membership role



#### TTAC Charter

### Agenda

10:00 - 10:15	Welcome and Introductions	Co-Chairs
10:15 - 10:30	Grant Planning Update	David Kendall
10:30 – 10:55	DII Projects / Initiatives Updates	DII and TAP Team
10:55 – 11:20	2021 Planning and Discussion	TTAC Committee
11:20 – 11:50	<b>Review and Feedback</b>	All
11:50 – 12:00	Next Steps and Close	Co-Chairs



# Grant Planning Update

**David Kendall** 

California Community College Chancellor's Office





### Education Technology Annual Grant Planning Approach

- Grant planning activities clarify CCCCO leadership expectations and align work efforts
- Prioritization of Grants included in this strategy
  - Digital Science Tools (DST)
  - Core Applications (CCCAP)
  - California Virtual College (CVC)
  - Data Services Program (DSP)
  - Shared Infrastructure Program (SIP)
  - DII Technical Assistance Providers (TAP)
- Grant Planning Execution Jan. 2021 June 2021
  - 1. CCCCO Leadership Preparation Agency leadership and staff identify FY 21/22 objectives for each Grant Workplan
  - 2. Grantees/Solution providers Prepare Recommendations
  - 3. CCCCO and Grantees/Solution Providers Collaborate on final FY 21/22 Workplan Agreement
  - 4. DII Team Monitors Progress of Planning Approach Weekly



### Updates on DII Projects & Initiatives

#### **DII and TAP Team**

#### California Community College Chancellor's Office

**Digital Innovation & Infrastructure** 

Vice Chancellor for Digital Innovation and Infrastructure

Digital Innovation and Infrastructure (DII) Staff Directory

Management Information Systems

**Network Operations** 

**Research & Data Analytics** 

Strategic Projects



### **DII Priorities**

### Updates: (Slides will follow)

- Common ERP
- CENIC
- Cradle To Career

Critical:

- CCCApply
- CCCData (DL / DW)
- TCO Analysis
- Grant Planning

### **Other Areas of Focus:**

- MIS Operational Improvements
- Data Harmonization



### Common ERP Assessment Project – Huron Consulting Group

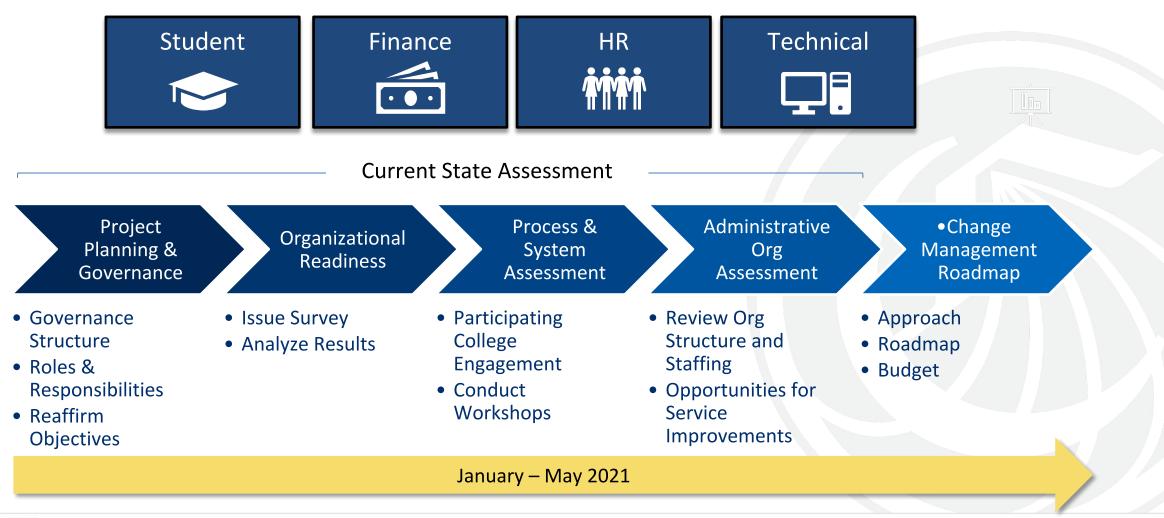
#### Overview

The purpose of this project is to develop an evidence-based understanding of the change management impact and effort required for the California Community Colleges to move to a shared technology platform for enterprise applications.

The focus is on the Student with considerations of HR, Payroll, Finance and
Technical to identify opportunities and challenges of a shared platform such as:
Student experience improvements
Organizational optimization
Statewide reporting efficiencies
Business process alignment



#### **ERP Assessment Project Approach**





#### **Common ERP Assessment Project Governance**

	Members	Responsibilities	
Executive Committee	<ul> <li>Barney Gomez, Project Sponsor, CCCCO</li> <li>Daisy Gonzales, CCCCO</li> <li>Sheneui Weber, CCCCO</li> <li>Laura Zimmermann, Huron</li> </ul>	<ul> <li>Responsible for the overall success of the project</li> <li>Ensure compliance of overall project objectives and execution of project priorities</li> <li>Allocate resources to the project to ensure timely &amp; successful completion</li> <li>Review issues, risks, and make key decisions</li> </ul>	Monthly
Advisory Committee	<ul> <li>TTAC Members</li> <li>Joe Carrasco, Folsom Lake</li> <li>Barstow - TBD</li> <li>Albert Saryan, East LA</li> <li>Southwestern - TBD</li> <li>Andrew Duran, East LA</li> <li>Candace Jones, Pasadena</li> <li>Satish Warrier, Contra Costa</li> <li>Marc Drescher, Santa Monica</li> <li>Matt Donaldson, Siskiyous</li> <li>David Kolodziejski, Huron ex-officio</li> <li>Kathy Bader, Huron ex-officio</li> <li>Kathy Bader, Huron ex-officio</li> </ul>	<ul> <li>Provide strategic direction to Core Team and advise on escalated issues and risks</li> <li>Review and advise on key project deliverables</li> <li>Determine business area and campus readiness for project activities and secure resources</li> <li>Serve as lead change agent and project champion</li> </ul>	Biweekly
Core Team	<ul> <li>David Kendall, CCCCO</li> <li>Sid Richardson, CCCCO</li> <li>Todd Hoig, CCCCO</li> <li>Alex Jackl, CCCCO</li> <li>Stephen Heath, CCCCO</li> <li>Gary Moser, Kern CCD</li> <li>Rupa Saran, Coast CCD</li> <li>Fred Rocha, Coast CCD</li> <li>Tracey Hennemann, Huron</li> <li>Teresa Ray, Huron</li> </ul>	<ul> <li>Contribute to the success of the project by taking ownership of deliverables</li> <li>Provide estimates of task durations and resources to support project activities and manages project activities and team assignments</li> <li>Communicate and enforce key processes and the overall project methodology</li> <li>Identify and manage risks and issues and escalate, where appropriate</li> </ul>	Weekly
Project Managers / Liaisons	<ul> <li>Tracey Hennemann, Huron</li> <li>David Kendall, CCCCO</li> <li>Sid Richardson, CCCCO</li> </ul>	<ul> <li>Lead the project team to deliver on goals, objectives, schedule and budget</li> <li>Provide guidance to Executive, Advisory, and Core Team members</li> <li>Manage project communication among the project team and stakeholders</li> <li>Inform key stakeholders of issues and risks and escalate where appropriate</li> </ul>	As Needed
College Participants	To be confirmed with the College Points of Contact	<ul> <li>Participate as requested in the Organizational Risk and Readiness Assessment</li> <li>Participate in domain-specific workshops</li> <li>Provide perspective and documentation on business processes</li> <li>Review documentation and deliverables as needed</li> </ul>	



### **Cradle to Career**

- 15 million allocated in the budget for the 21-22 Fiscal Year
- 3 Million for Government Office to manage the project
- Upgrading eTranscriptCA (run by the Tech Center) to:
  - use the EdExchange international standard
  - Supporting data owners, such as students and guardians, with services that give them the ability to control the data flow of protected information
  - Expanding to include all community colleges, CSUs, UCs and private colleges.



#### **Cenic Updates**

- \$8 million allocated annually in the January budget.
- Funds will cover increased overhead, reduction in CPUC California Teleconnect Fund discount, and fund new circuits and circuit upgrades.



#### **Cenic Updates**

- 31 circuits are scheduled or will be scheduled for upgrade.
- 108 new circuits are scheduled for installation to provide redundancy.
- 38 routers to be replaced which have reached end-of-life.



# **CENIC Budget Change Proposal**

• \$8M in Governor's Budget to address...

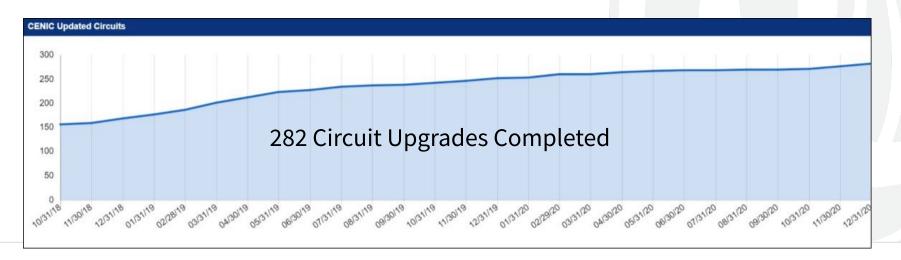
- Year over year exponential growth in internet usage
- Rising CENIC service costs
- Inequities in connectivity across the state, especially for rural colleges
- The lack of viable backup circuits and poor connectivity in some areas





# Circuit Upgrade Progress

Number of Circuits in Production	
10Gb	196
1 Gb	142
<1GB	9



### 2021 Planning and Discussion

### TTAC Committee

California Community College Chancellor's Office



### **Updates – Review and Feedback Discussion**

#### **TTAC Committee**

California Community College Chancellor's Office



Next Steps and Close

Date for next meeting? May \_\_ 2021?

### Thank you for attending this meeting.

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## End of 1.25.21 meeting here.

# **Key Projects**

- Mission-critical ("Vision for Success") work efforts and outcomes requiring executive sponsorship.
- Chancellor's Office Curriculum Inventory (COCI)
- CCCData (Data Lake and Data Warehouse)
- SuperGlue / edExchange / eTranscript CA
- Enterprise Single Sign-on (Okta)
- Common ERP
- Governance (Data and otherwise)
- Data Harmonization
- Portal/Application Rationalization
- Document Management (iManage)

#### California Community College Chancellor's Office



## **TTAC Guiding Principles**

#### Barney Gomez

- Established philosophy and culture-drivers behind every work effort and outcome.
- Data-Driven Decision Making (VFS)
- Business Empowered Technology Services
- Operational Efficiency
- Enterprise Maturity
- Serving the System

