



California Community Colleges

# Telecommunications and Technology Advisory Committee

Winter 2023 Bi-Monthly Meeting

January 19, 2023

# Agenda

- Welcome
- Governor's Budget
- IT Infrastructure and Security
- Major Technology Initiatives
- EdTech Grants Refresh
- Engaging Partners
- 2023 TTAC Retreat
- Wrap-up



# The *Vision* + Digital Equity

*Anyone in California seeking a postsecondary education, regardless of what they look like, where they live, time since high school, and their preferred education modality should have on-demand access.*





# Governor's Budget Update

# Governor's Proposed FY23-24 Budget

- Joint analysis from Chancellor's Office, ACBO, ACCA and CCLC
- Technology-related highlights
  - Continued funding of FY22-23 programs/initiatives
  - No new (legislatively mandated or funded) initiatives, including
    - Streamlined reporting tool, and
    - \$300M for a common, systemwide ERP



# IT Infrastructure & Security (Chancellor's Office TAP)

# IT Infrastructure, Security and Online Education Updates

- Shift in FY22-23 from Chancellor's Office having no information about local realities toward more visibility
- Began collecting information:
  - Monthly fraud reporting (August 2021)
  - Technology inventory (March 2022)
  - Self-Assessment (September 2022)
  - Remediation reports (January 2023)
  - Remediation reports (Summer 2023)

# Six Systemwide Goals for FY22-23 Funding

- **By December 31, 2023:**
  1. Systemwide implementation of the Microsoft A5 Security Suite
  2. Systemwide implementation of Vulnerability Scanning
  3. Systemwide adoption of SuperGlue
  4. Systemwide adoption of the Course Exchange
  5. All districts progress on eliminating EOL
  6. All districts mature Information Security training



# FY22-23 Funding To Districts

Allocation	Timing	Amount	Criteria
Start-up	September 2022	\$50k/college in district	
First installment	February 2023	\$100k, \$150k, or \$200k based on need	Self-assessment, inventory, technology implementation
End-of-Life	By June 30, 2023	TBD	Remediation reports

# System-Level Funding

- Support local compliance with AB 178
  - Provide additional support for basic cybersecurity controls
  - Implement an ID Proofing solution to reduce application fraud
  - Pilot a SOC, implementation teams and regional support teams
  - Fund penetration testing and cybersecurity reviews
  - Improve Incident Response and Recovery Guidance
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- Non-security work: CCCApply and Common, systemwide ERP



# Major Technology Initiatives

# Overview of Major Technology Initiatives

## CCCApply (The Case for Change)

- Engaging Consultation Council to launch multi-year, systemwide effort by reviewing processes to improve UX/UI, support equitable access and mitigate fraud, starting with short-term working group

## Common, systemwide ERP

- Engaging stakeholders to understand need, pain points and opportunities to build a common vision of a common, systemwide ERP before launching a multi-year, systemwide effort



# EdTech Grants in FY23-24+

# Reorganizing the EdTech Grants

- Agreed upon for FY23+
  - Student Enrollment (Butte-Glenn CCD)
  - Data Management (BG CCD)
  - Technology Support Services (Palomar CCD)
  - Course Exchange (FHDA CCD)



# Course Exchange Implementation Progress

- Goal of complete implementation by end of this calendar year

Key Exchange Implementation Steps	As of 1/9/2023
Consortium Agreement	103/117
Home College	90/115
FinAid Agreement	104/115
Course Finder API	68/115 (37/72)
Teaching College	26/115 (16/72)

What concerns are you hearing locally about implementing the Course Exchange?

# Reorganizing the EdTech Grants

- Finalizing
  - Systemwide Infrastructure (BG CCD)
  - CalPass+ (SJ CCD)
  - Online Student Support Services (FHDA CCD)





# Revisiting EdTech IT Support

- System-level IT supports for colleges/districts
  - Enabling Services Team (Tech Center, BG CCD)
  - Security Center (Tech Center, BG CCD)
  - Course Exchange Implementation Team (CVC, FHDA CCD)
  - DII Technical Assistance Provider Team (Chancellor's Office)
  - Partnership Response Teams (Chancellor's Office)
  - Communities of Practice (Chancellor's Office)
- Chancellor's Office will work with CISOs, CISOA and grantees to better understand needed capacity to make sure needed support is provided and satisfactory



# Engaging Partners

# Building Cross-representational Collaboration is Key

- Leverage local technology committees by providing models of effective practices and local decision-making
- Survey faculty and senate leadership on needs, including trainings
- Open regular coffee hour chats for questions
- Update CCC Apply with user-focused approach
- Ensure adequate funding and support for common ERP that is flexible for local college/district implementation



# 2023 TTAC Retreat

# Revisiting TTAC/SAC for FY23+

- Purpose and charge
- Relationship to other technology participatory governance groups (e.g., DEETAC), Chancellor's Office and CISOA
- Group leadership and membership
- Identifying and reviewing local and systemwide technology priorities



# Upcoming Work & Wrap Up

# Upcoming Work

- Events
    - Tech Center: Security and Accessibility Workshops
    - TAP Team: Support 3rd Party Risk Management webinar
    - CCLC: 2023 Legislative Advocacy
    - CISOA: 2023 Summit
  - Pilot new fraud monitoring data collection process
  - Satisfaction surveys on systemwide IT and technology support
  - Revisiting agency-supported implementation resources
  - Continue CCCApply and Common, systemwide ERP conversations
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- Next TTAC Meeting: **March 16, 2023**



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Thank you!

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