

Telecommunications and Technology Advisory Committee

Spring 2022 Bi-Monthly Meeting

April 21, 2022

The Vision + Digital Equity

Anyone in California seeking a postsecondary education, regardless of what they look like, where they live, time since high school, and their preferred education modality should have on-demand access.





Agenda

- Welcome
- Recent Happenings
- Enterprise Architecture
- Accessibility Center
- Technology Participatory Governance Groups
- Wrap-up





Recent Happenings

- CISOA
- Governor's Cybersecurity Proposal and LAO opinion

2022 CISOA Summit Highlights

- Heard concerns about
 - Need for more inclusive communication
 - Proposed reporting regulation
- Notable suggestions
 - Better explain grantee relationship to agency
 - Consider leveraging the Vision Resource Center
 Develop a systemwide service catalog

 - Deploy satisfaction survey on system-supported tools and services
 Clarify meaning of "system-level support," "bulk purchasing" (via STAC or FCCC) and "endorsement"
- Shared draft RFI for e-transcript and for Identity Proofing



Governor's Cybersecurity Budget Proposal

- Proposal
 - \$75M one-time and \$25M ongoing funding
 - Potential requirements for local funds receipt (e.g., monthly fraud reporting, documentation of progress, etc.)
 - Focus on enterprise architecture
- LAO supports much of this proposal



Enterprise Architecture

Technology Inventory

Enterprise Architecture Work

- Enterprise architecture (EA) work is the cross-roads:
 - Strategy (digital equity ethos)
 - Business (how we effectively deliver education)
 - Technology (empower business to be successful)
- Past approach was "technology-first", need to shift due to aging technology portfolio and known vulnerabilities
- Application of standards to technology portfolio for sustainable operations for the future

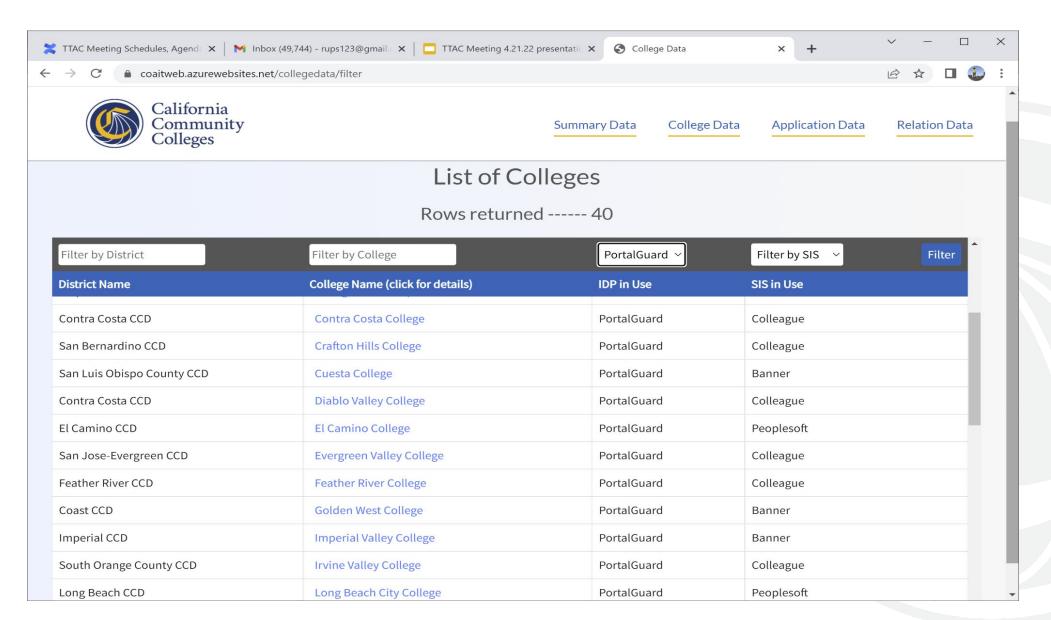
Information Technology
Maturity Model Needed
Systemwide!



Technology Inventory

- To systematically and efficiently overhaul or update CCCApply and improve fraud mitigation
- In fall 2021, developed an assessment to understand status of local architecture (maturity model)
- March 2022 began an assessment of local enterprise architecture to shed light information security vulnerabilities related to outdated technology and/or related policy





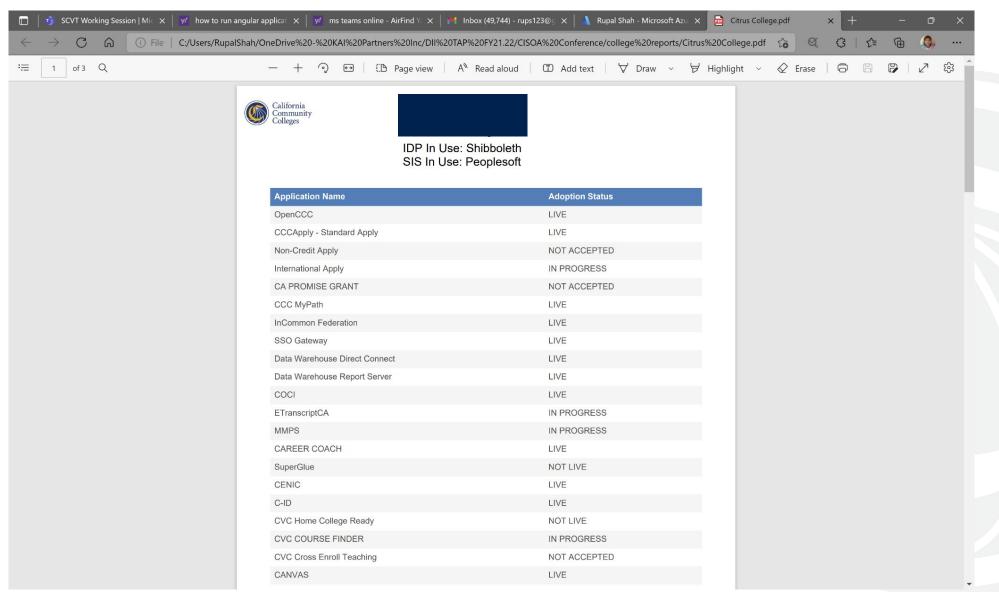


Inventory Progress To Date

- Approx 25 colleges have completed the inventory
- Takes about 10-mins
- Strategy for completion
 - Continue email outreach
 - Open Office "Hours starting in May"
- Goals
 - FY21-22, 50-60% completion
 - CY2022, 100% completion

Maturity modeling will inform allocation of FY22-23 funding







Accessibility Center

- 504 and 508 Follow-up
- Proposal for Center Expansion

Accessibility Follow-up

- Previous recommendations
 - Create accessible electronic documents
 - Remediate documents, web, video and audio assets
 - Accessibility procurement support
 - Improve communication of accessibility gaps to DSPS

 DSPS communication can likely be added to existing Accessibility Center SOW



Expanded Accessibility Proposal

Develop maturity model frameworks for local audits of:

- 1. Accessible Procurement
- 2. Digital Content Accessibility
- 3. Web Accessibility

Tentative plan:

Systemwide webinars on each topic

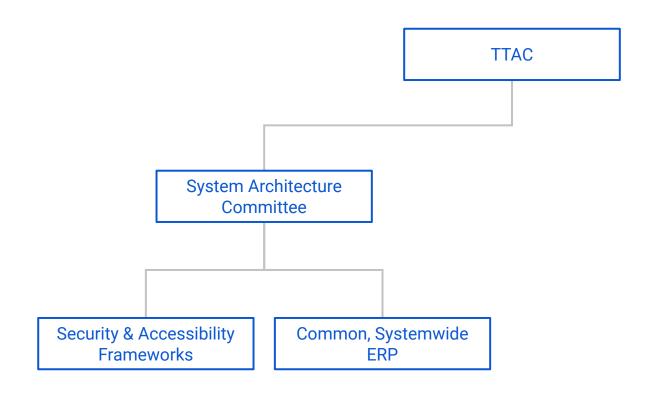
Cohort-based approach for local audits during FY22-23

Goal to reach half of the colleges on all three areas in FY22-23



Technology Participatory Governance Groups

Systemwide DII Participatory Governance



Other Relevant Groups

- Distance Education and Educational Technology Committee (DEETAC)
- Tech Center Security Center
- Information Security Advisory Committee (via the Security Center)
- Chief Information Systems Officers and their association (CISOA)
- Library and Learning Resources Advisory Committee (LLRAC)



FCCC-Ellucian Strategic Partnership

- March 2022 FCCC-Ellucian agreement announced
- Not a formal approach to a common, systemwide ERP
- Rather, this recognizes that a majority of CCCs use Ellucian products and ensures appropriate discounts

- What should the Chancellor's Office think about for:
 - Colleges not using Ellucian products, and
 - Colleges using Ellucian products prior to this agreement?



Wrap Up

Wrap-up

Looking forward

- Please encourage your CISO to complete the technology inventory!
- Satisfaction surveys on system-supported tools and services via Tech Center, Security Center, Accessibility Center and CVC
- Develop a service catalog for FY22-23
- Develop an RFI/RFP for COCI (in partnership with ESLEI)

Next TTAC Meeting date June 23, 2022 1:00-3:00pm





Thank you!

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