

March 31, 2020

CCC MyPath User Group Meeting

Cesar Chavez Day



Please note: This meeting is being recorded for the purpose of transcription.



California
Community
Colleges

MyPath

Welcome & Introductions

Briefly introduce yourself and your implementation role at your college:

- Your Name
- Your College/Organization
- How can MyPath help your students during the Covid-19 “Stay at Home” order

► MyPath User Group meeting information can be found in Rick’s e-mail signature as: [MyPath Users Group](#)

Link: <https://cccnexjira.com/wiki/x/hoAaMw>

Stay informed: MyPath Resources

[MyPath Resources](#)

CCC MyPath Resources

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CCC MyPath Resources

- [Public Documentation](#) (external)
- [Professional Development Videos](#)
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- [Career Coach FAQ](#) (external)
- [Documents](#)

Contact Information

Inquiries about CCC MyPath may be directed to:

Jennifer Coleman, EdD
Statewide Programs Director
California Community Colleges Technology Center
[530.879.4165](tel:530.879.4165)
jcoleman@ccctechcenter.org

Links

- [CCC Accessibility Center](#)
- [CCC Information Security Center](#)
- [CCC Chancellor's Office](#)
- [CCC Technology Center](#)
- [CCC MyPath Public Documentation](#)

California Community Colleges

- Watch powerful professional development videos

Agenda

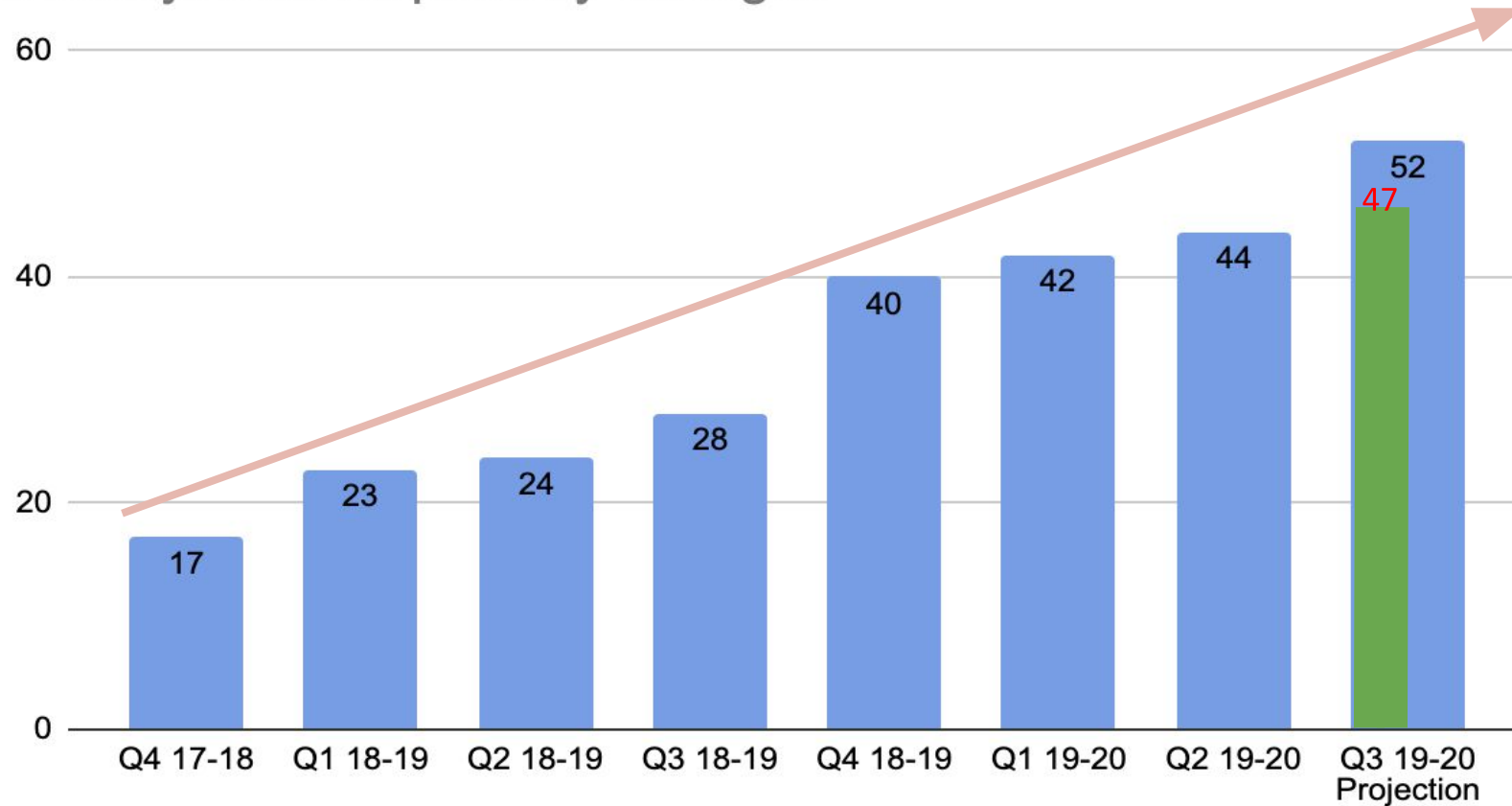
Time	Topic	Facilitator
3:00 - 3:10	Welcome / Introductions / Opening Remarks	Rick Snodgrass and Jennifer Coleman
3:10 - 3:15	Update: MyPath Implementations	Andy Newman
3:15 - 3:35	Tech Center Efforts During COVID-19	Jennifer Coleman Andy Newman
3:30 - 4:00	MyPath Document Gathering Service - COVID-19	Mike Caruso Beth Knowles
4:00 - 4:25	Rules Engine, Advisor Cards & Reminders - COVID-19	Mike Caruso Beth Knowles
4:25 - 4:30	Closing	Jennifer Coleman

Enabling Services Team Update on MyPath

- General Interest Levels
- List of MyPath Colleges
- List of Career Coach Colleges
- Review of 2 implementation models

Growth and Projection for MyPath Adoption

CCCMyPath Adoption by Colleges



Current MyPath Adoption

3/27/2020

47 Colleges
Have
Adopted
MyPath



These 47 Colleges Have Adopted MyPath

27 Live
20 Implementations In Progress

Account Name	Status	Note
American River College	Live	
Barstow College	Signed Up	Signed up Mar 25th; particularly interested in Amazon Work Docs
Berkeley City College	Live	
Cabrillo College	Install In Progress	
Cerritos College	Live	
Citrus College	Live	
College of Alameda	Live	
College of the Canyons	Live	
College of the Desert	Live	
Compton College	Install In Progress	
Crafton Hills College	Live	went live Feb 18th
Cypress College	Live	
De Anza College	Install In Progress	
East Los Angeles College	Install In Progress	
Evergreen Valley College	Live	
Foothill College	Install In Progress	

These 47 Colleges Have Adopted MyPath

27 Live
20 Implementations In Progress

Account Name	Status	Note
Fullerton College	Live	
Gavilan College	Live	
Glendale Community College	Install In Progress	
Golden West College	Live	
Imperial Valley College	Live	
LA City College	Install In Progress	Fast-tracking go-live to add COVID-19 Card
LA Harbor College	Install In Progress	
LA Mission College	Install In Progress	
LA Pierce College	Install In Progress	
LA Southwest College	Install In Progress	
LA Trade Tech College	Install In Progress	
LA Valley College	Install In Progress	
Laney College	Live	
Lassen Community College	Live	
Long Beach City College	Live	
Mendocino College	Live	

These 47 Colleges Have Adopted MyPath

27 Live

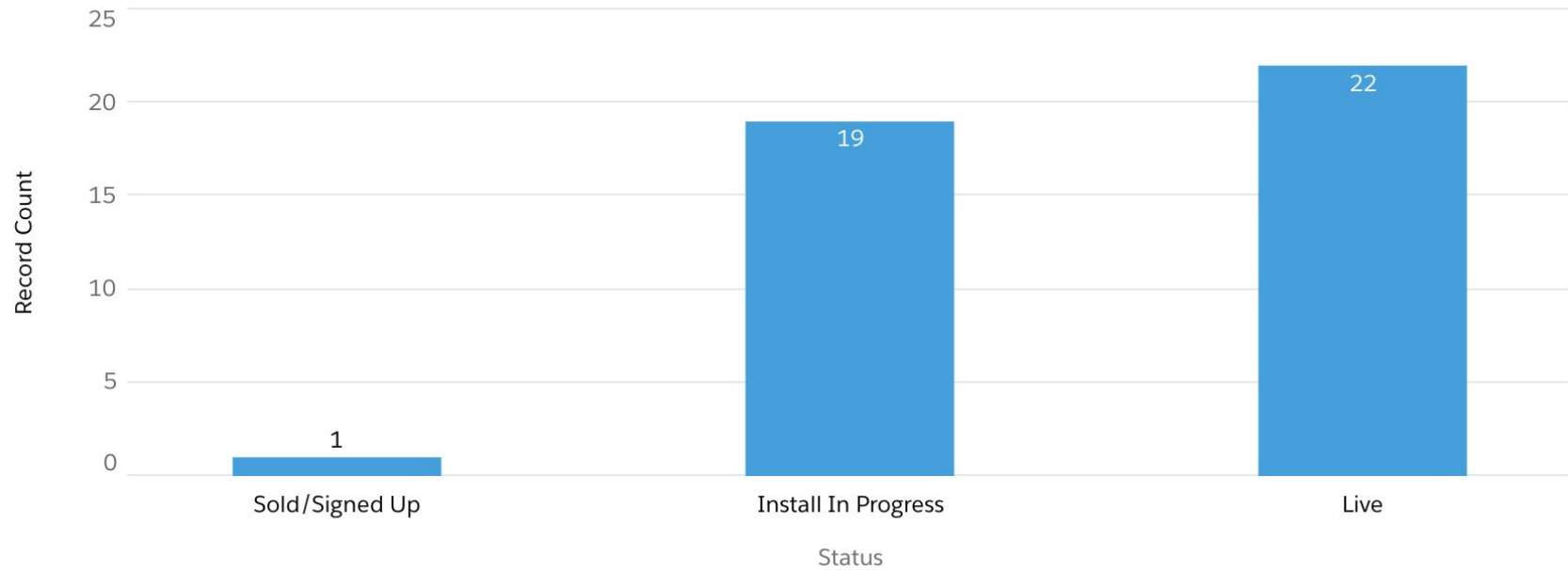
20 Implementations In Progress

Account Name	Status	Note
Merritt College	Live	
Mission College	Live	
Ohlone College	Installed	Going live soon
Rio Hondo College	Live	
Sacramento City College	Live	
San Joaquin Delta College	Install In Progress	
San Jose City College	Install In Progress	
Santa Rosa Junior College	Live	
Sierra College	Live	
Solano Community College	Live	
Southwestern College	Install In Progress	
Taft College	Install In Progress	
West Los Angeles College	Install In Progress	
West Valley College	Live	
Yuba College	Live	
Merritt College	Live	

Current Career Coach Adoption

3/27/2020

42 Colleges
Have
Adopted
Career Coach



42 Colleges Have Adopted Career Coach

22 Live
20 Implementations In Progress

Account Name	Status	Notes
American River College	Live	
Barstow College	Sold/Signed Up	
Berkeley City College	Live	
Cerritos College	Live	
Citrus College	Live	
College of Alameda	Live	
College of the Canyons	Live	
College of the Desert	Live	
Compton College	Install In Progress	
Crafton Hills College	Live	Went live Feb 18th
De Anza College	Install In Progress	
East Los Angeles College	Install In Progress	
Evergreen Valley College	Install In Progress	
Foothill College	Install In Progress	

42 Colleges Have Adopted Career Coach

22 Live
20 Implementations In Progress

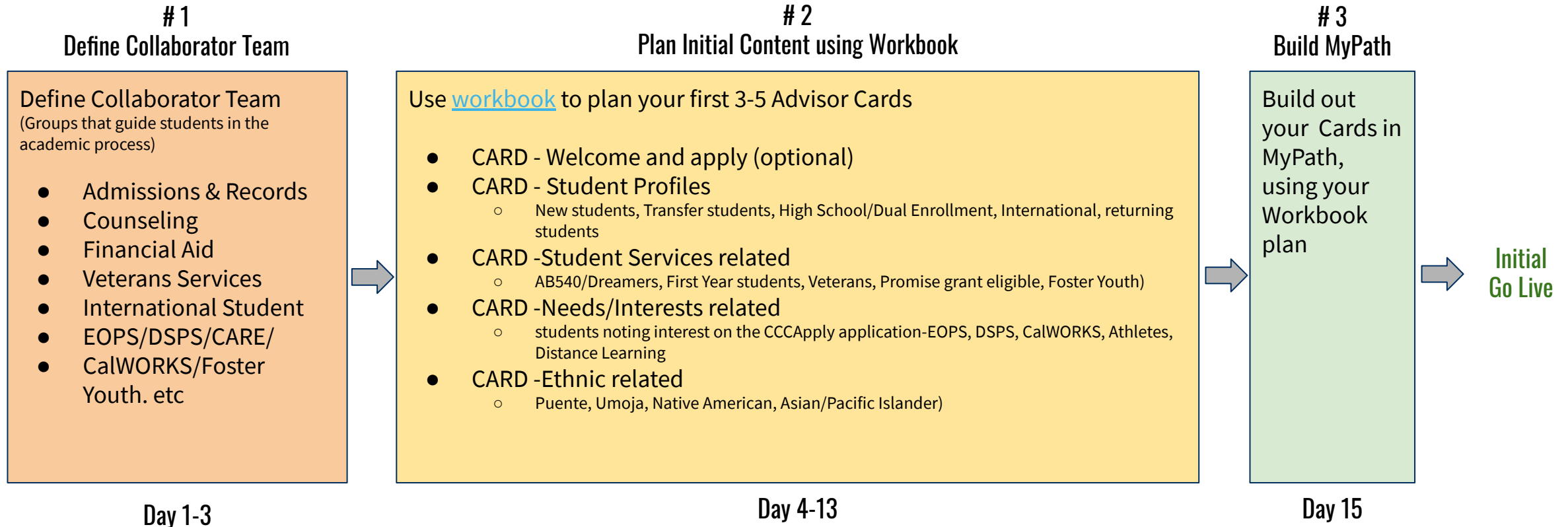
Account Name	Status	Notes
Gavilan College	Live	
Glendale Community College	Live	
Imperial Valley College	Live	
LA City College	Install In Progress	
LA Harbor College	Install In Progress	
LA Mission College	Install In Progress	
Laney College	Live	
LA Pierce College	Install In Progress	
LA Southwest College	Install In Progress	
Lassen Community College	Install In Progress	
LA Trade Tech College	Install In Progress	
LA Valley College	Install In Progress	
Long Beach City College	Live	
Mendocino College	Live	

42 Colleges Have Adopted Career Coach

22 Live
20 Implementations In Progress

Account Name	Status	Notes
Merritt College	Live	
Mission College	Live	
Ohlone College	Install In Progress	
Rio Hondo College	Live	
Sacramento City College	Live	
San Joaquin Delta College	Install In Progress	
San Jose City College	Install In Progress	
Santa Rosa Junior College	Live	
Sierra College	Live	
Solano Community College	Live	
Southwestern College	Install In Progress	
Taft College	Install In Progress	
West Los Angeles College	Install In Progress	
Yuba College	Live	

Quick Implementation

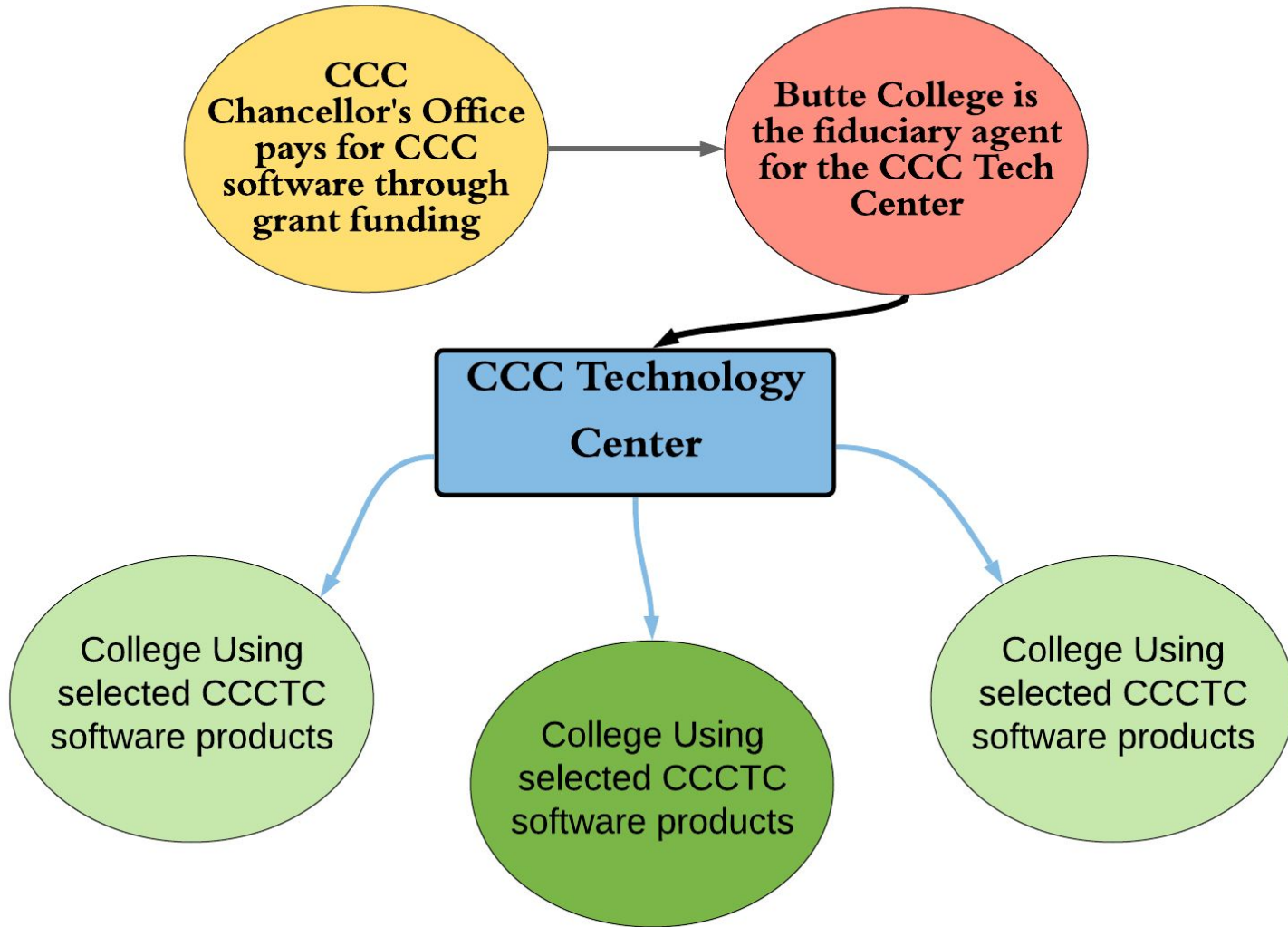


Tracking a Standard Implementation (with Enabling Services)

Resource	Start Date	End Date	Jul	Aug	Sep	Oct	Nov
- Kickoff Meeting	Beth Knowles	7/15/2019	8/2/2019				
Kickoff Meeting	Beth Knowles	7/15/2019	7/15/2019				
Send school the Documentation	Beth Knowles	8/2/2019	8/2/2019				
- Implementation Preparation	Beth Knowles	7/22/2019	7/30/2019				
Implementation Preparation	Beth Knowles	7/22/2019	7/30/2019				
- Pilot Environment Set-up	Beth Knowles	8/2/2019	9/13/2019				
Is the P College Admin set up	Beth Knowles	8/2/2019	8/2/2019				
School Introduction meeting	Beth Knowles	8/21/2019	8/23/2019				
Set up EPPNs in Pilot Environment	Beth Knowles	9/5/2019	9/5/2019				
- Create the cards	Beth Knowles	9/17/2019	9/17/2019				
Create Ethnic related cards	Beth Knowles	9/9/2019	9/9/2019				
Create Needs/Interests cards	Beth Knowles	9/9/2019	9/9/2019				
Create Student Profile cards	Beth Knowles	9/9/2019	9/9/2019				
Create Student Service Related Cards	Beth Knowles	9/9/2019	9/9/2019				
Create Welcome/Apply cards	Beth Knowles	9/9/2019	9/9/2019				
- Configuration of Pilot	Beth Knowles	9/21/2019	11/2/2019				
Create initial build of School MyPath	Beth Knowles	9/21/2019	9/27/2019				
School Working Session	Beth Knowles	9/21/2019	10/29/2019				
Create Resource Pins	Beth Knowles	10/6/2019	10/17/2019				
Update Pilot Based on Test Results	Beth Knowles	10/13/2019	10/16/2019				
Apply the Branding	Beth Knowles	10/15/2019	10/19/2019				
Rules Discussion with School	Beth Knowles	10/17/2019	10/24/2019				
Obtain/manipulate images	Beth Knowles	10/18/2019	10/24/2019				
School Website Research	Beth Knowles	10/18/2019	10/29/2019				
School Pilot Acceptance	Beth Knowles	10/22/2019	10/22/2019				
User Testing	Beth Knowles	10/22/2019	10/22/2019				
Apply Rules to the Cards	Beth Knowles	10/25/2019	10/26/2019				
Obtain/manipulate images	Beth Knowles	10/27/2019	10/29/2019				
Upload the images	Beth Knowles	10/27/2019	10/29/2019				
Testing	Beth Knowles	10/29/2019	10/29/2019				
Pilot Review with School	Beth Knowles	11/2/2019	11/2/2019				
- Production Environment Set-up	Beth Knowles	11/3/2019	11/6/2019				
Set up EPPNs in Prod Environment	Beth Knowles	10/25/2019	10/25/2019				
Create Resource Pins	Beth Knowles	11/2/2019	11/3/2019				
Notify Support of Go Live Date	Beth Knowles	11/4/2019	11/4/2019				
Copy Pilot over to Production	Beth Knowles	11/4/2019	11/5/2019				
Smoke Test	Beth Knowles	11/5/2019	11/5/2019				
User Testing	Beth Knowles	11/6/2019	11/7/2019				
- Project Completion	Beth Knowles	11/8/2019	11/14/2019				
Go Live Sign Off	Beth Knowles	11/8/2019	11/13/2019				
Wrap Up Meeting	Beth Knowles	11/10/2019	11/12/2019				
Project Completion Wrap Up	Beth Knowles	11/12/2019	11/14/2019				
Project Completion Survey	Beth Knowles	11/13/2019	11/14/2019				

IPA: Institution Participation Agreement

This document is a no-or low-cost agreement between colleges using CCCTC products and Butte-Glenn Community College for a five year period.



Moving Beyond Culture: A Socio-Technical Approach to Understanding Student Success Technology Adoption

Understanding the social and technical aspects of integrating a new student success technology is the difference between implementation and adoption and the social and technical aspects of integrating a new student success technology is the difference between implementation and adoption

Tech Center Efforts During Statewide Shutdown

Supporting colleges during COVID-19 related closures

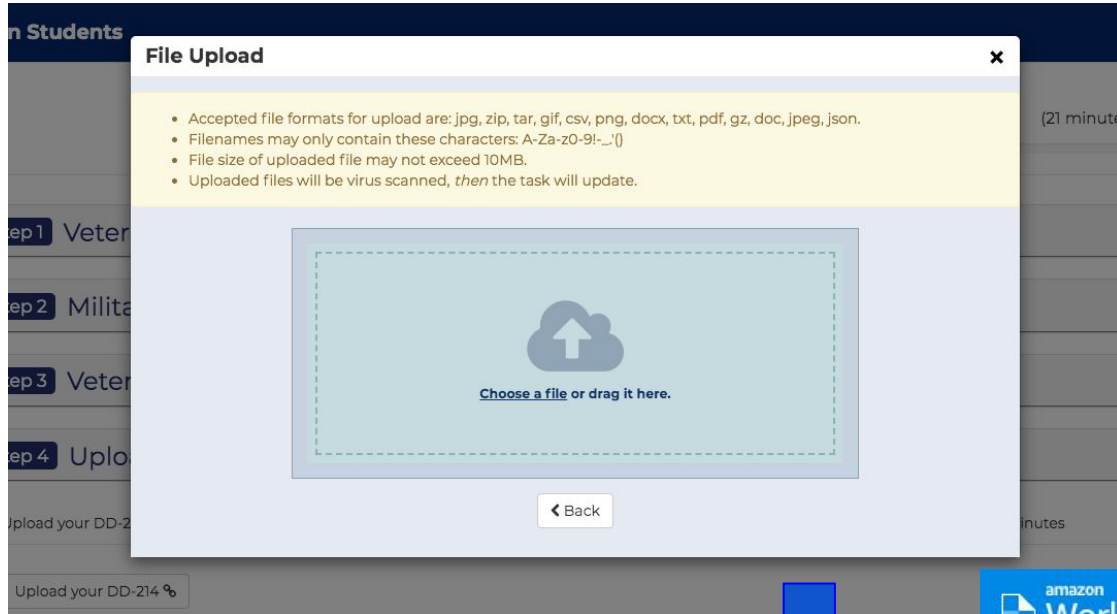
Jennifer Coleman

Andy Newman

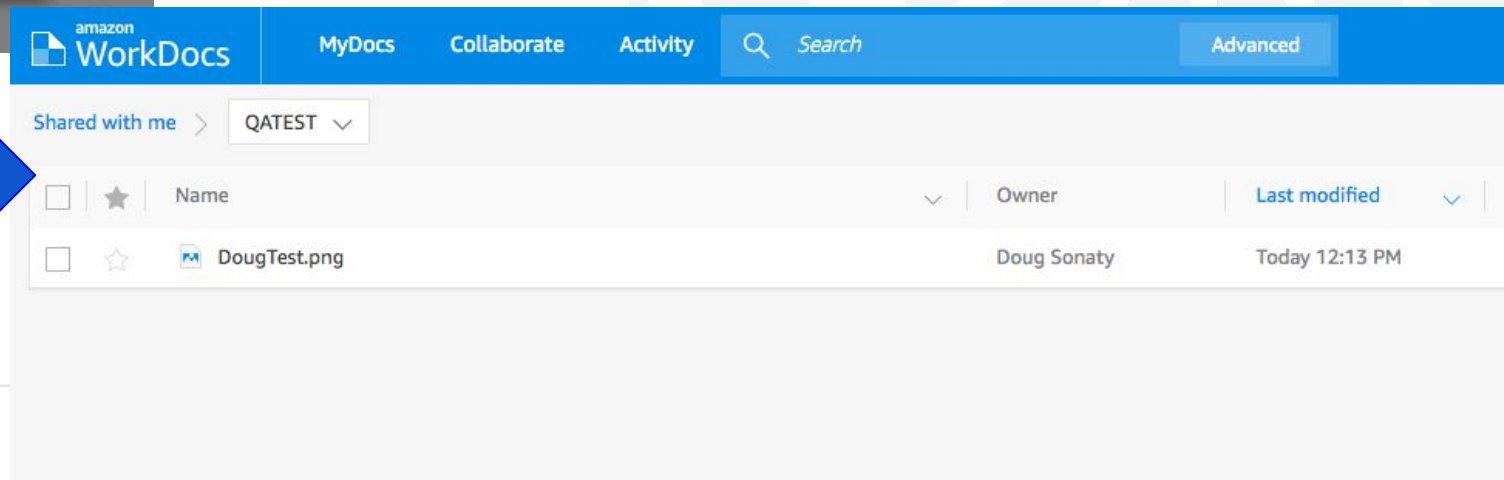
Document Gathering Service

- Student access to campus services is limited or non-existent, but matriculation (and other) materials still need to be collected
- MyPath can:
 - Prompt your students to upload files
 - Automatically remind them to provide the requested files
 - Only prompt some students for specific docs based on rules
 - Deliver files to the college through Amazon Workdocs (CCCTC provided)

Document Gathering Service



- Students will be prompted from within the MyPath UI to upload a file or photo from their phone
- File is scanned for viruses
- College is notified, and can view/retrieve/share in Amazon Workdocs



Document Gathering Service

Beth to give PILOT environment demonstration



Implementing Document Collection

Planning considerations:

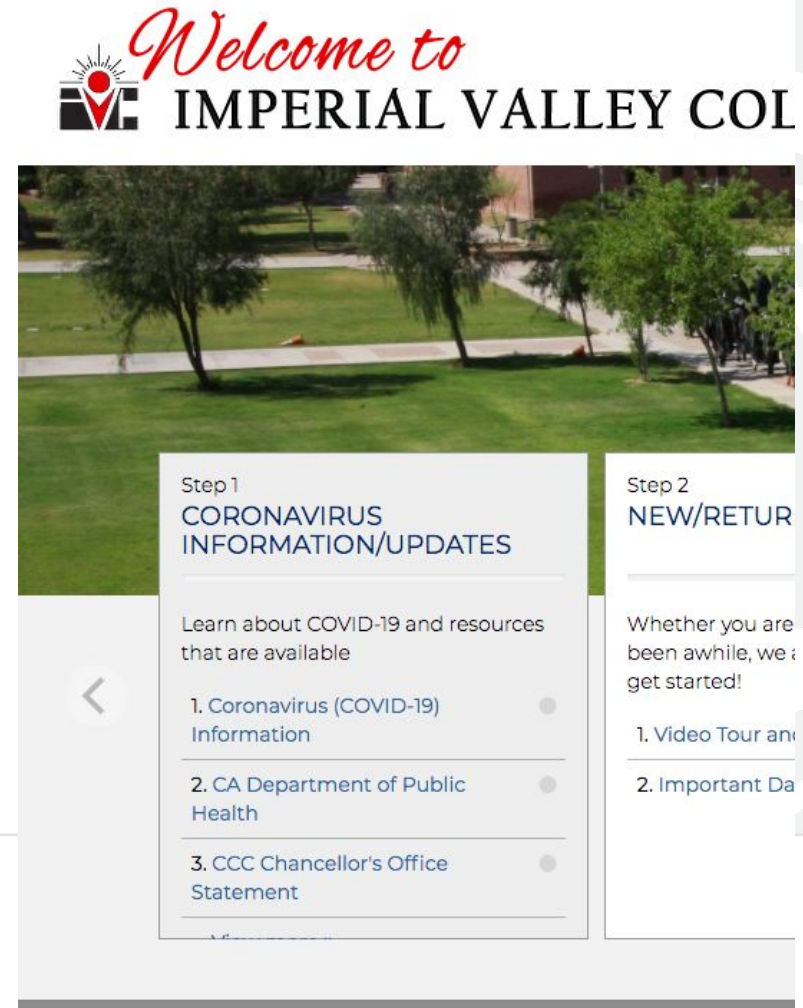
- Designate who will use the tool (e.g., 1 per dept)
- Set up new email box(es) for notifications
- Develop categories (e.g., A&R, FA, Vets)
- Define documents to download by students
- Define documents to upload from students
- Once documents are received, then what?
 - Develop workflows/processes
 - Define if documents should be moved to another repository

Implementation considerations:

- Define which cards/steps will have downloadable documents
- Define which cards/steps will have uploaded document capabilities
- Insure designates can access the new email box
- Insure designates can view documents in Amazon Docs
- Test the developed workflow/process
- If moving documents to a repository, insure the move process is successful
- Continuous improvement-continued success

Supporting Incoming Students

- Update your pathway with information related to the unique experience students applying right now are having
- Incorporate material into MyPath itself
- Point users to external resources
- Utilize automated reminders



MyPath COVID-19 Advisor Card

The screenshot shows a web browser window displaying the MyPath COVID-19 Advisor Card. The browser address bar shows the URL `ccmypath.org/Portal/1/u798411s1000/normal/render.uP`. The page header features the Imperial Valley College logo and the text "Welcome to IMPERIAL VALLEY COLLEGE". Below the header is a large image of a campus scene. The main content area is divided into four steps:

- Step 1: CORONAVIRUS INFORMATION/UPDATES** (Status: Complete) - Learn about COVID-19 and resources that are available. Tasks: 1. Coronavirus (COVID-19) Information (checked), 2. CA Department of Public Health (checked), 3. CCC Chancellor's Office Statement (checked). Includes a "View more »" link.
- Step 2: NEW/RETURNING STUDENTS** - Whether you are new to IVC or it's been awhile, we are here to help you get started! Tasks: 1. Video Tour and Orientation, 2. Important Dates and Deadlines.
- Step 3: IVC CAREER SERVICES CENTER** - Our Vision is to empower IVC students to discover and pursue a path to a fulfilling career. Tasks: 1. Take the Career Assessment, 2. Explore Careers, 3. View Potential Wages. Includes a "View more »" link.
- Step 4: COUNSELING SERVICES** - As a new student, seeing a counselor is probably the most important thing you can do. Tasks: 1. Welcome to Counseling!, 2. Identify Your Goal.

The bottom of the browser window shows the Windows taskbar with the search bar and various application icons. The system tray shows the time as 5:05 PM on 3/20/2020.

MyPath User Group Information

Accessing our MyPath User Group meeting information - 2 ways!

[MyPath User Group Meetings](#)

(This link can be found in Rick Snodgrass email signature)

or <https://cccmypathproject.org/resource-kit>

Next meeting:

→ **Wednesday, June 17th- 3 PM - 4:30 PM**

Closing Comments from Jennifer

Let us know if you'd be willing to share your college's experience with MyPath as part of our monthly Tech Center webinar series.