December 4, 2019

CCC MyPath User Group Meeting

Please note: This meeting is being recorded for the purpose of transcription.

California Community Colleges | MyPath

Welcome & Introductions

Briefly introduce yourself and your implementation role at your college:

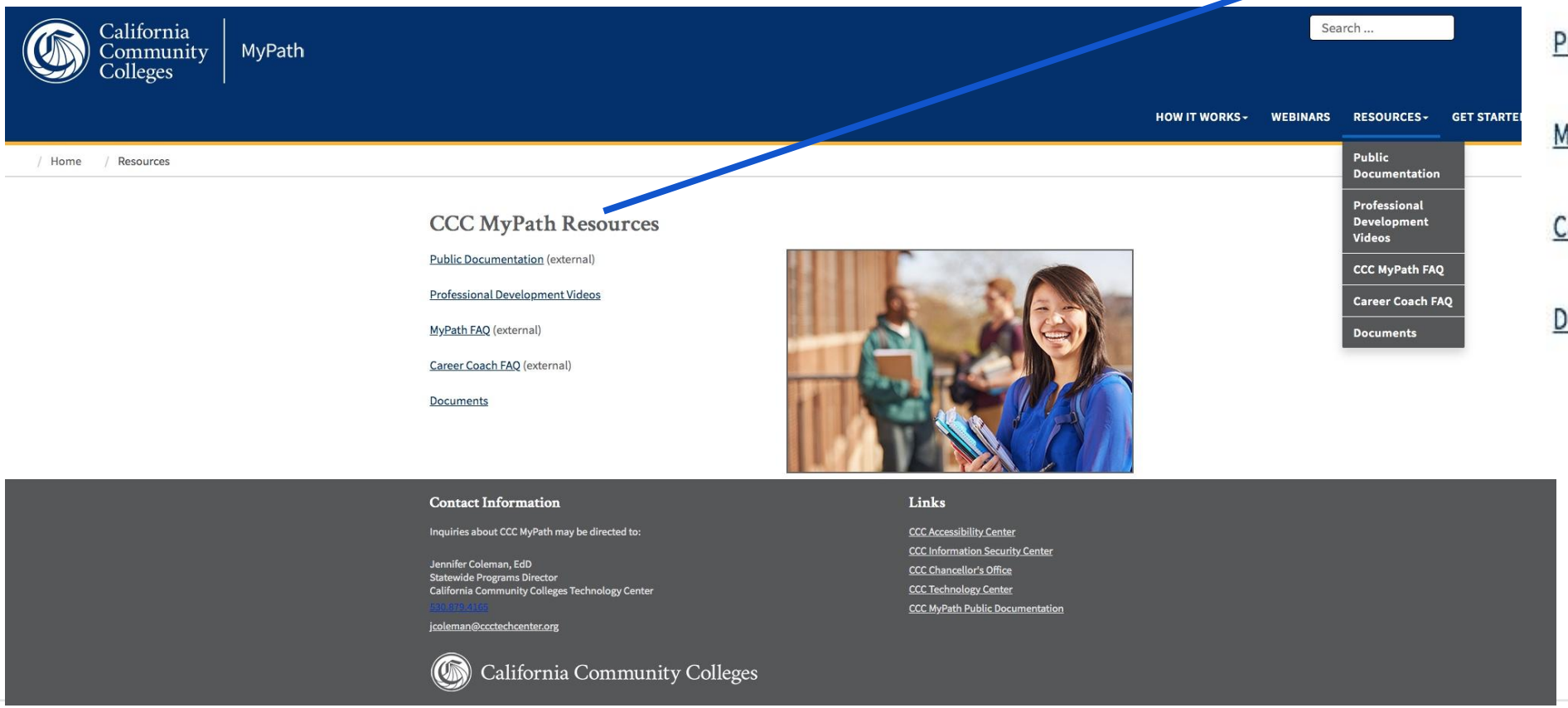
- Your Name
- Your College/Organization
- Your Experience/history with MyPath

► MyPath User Group meeting information can be found in Rick's e-mail signature as: MyPath Users Group

Link: https://cccnext.jira.com/wiki/x/hoAaMw

Stay informed: MyPath Resources

https://cccmypathproject.org/resource-kit



CCC MyPath Resources

Public Documentation (external)

Professional Development Videos

MyPath FAQ (external)

Career Coach FAQ (external)

Documents

- Watch powerful professional development videos

California Community Colleges

Agenda

Time	Topic	Facilitator
3:00 - 3:10	Welcome / Introductions / Opening Remarks	Rick Snodgrass and Jennifer Coleman
3:10 - 3:15	Update: MyPath Implementations	Andy Newman
3:15 - 3:35	Review and Feedback: E-Z MyPath Implementation	Andy Newman
3:35 - 3:55	IPA Implementation	Rick Snodgrass and Andy Newman
3:55 - 4:25	Brainstorm: SIS Integration with MyPath ● Initial Set of Integrations Update ● User Interface vs. Rules Engine	
4:25 - 4:30	Closing	Jennifer Coleman

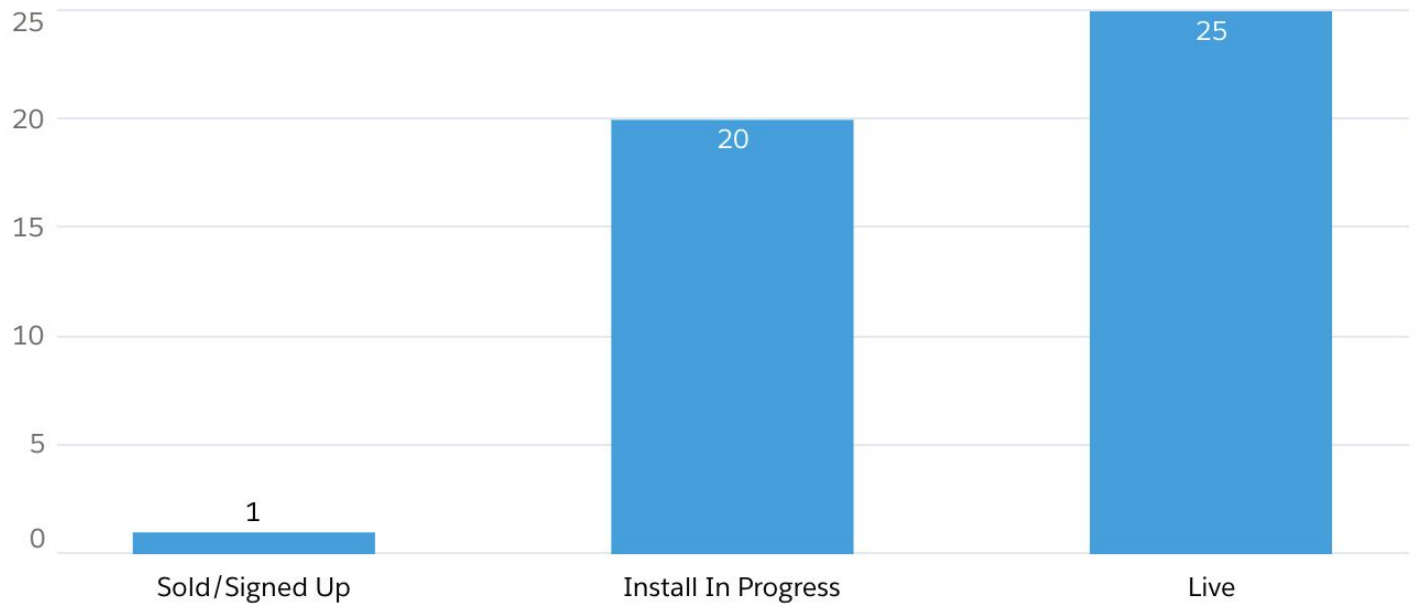
Enabling Services Team Update on MyPath

- General Interest Levels
- List of MyPath Colleges
- List of Career Coach Colleges
- Review of 2 implementation models

Current MyPath Adoption

12/3/2019

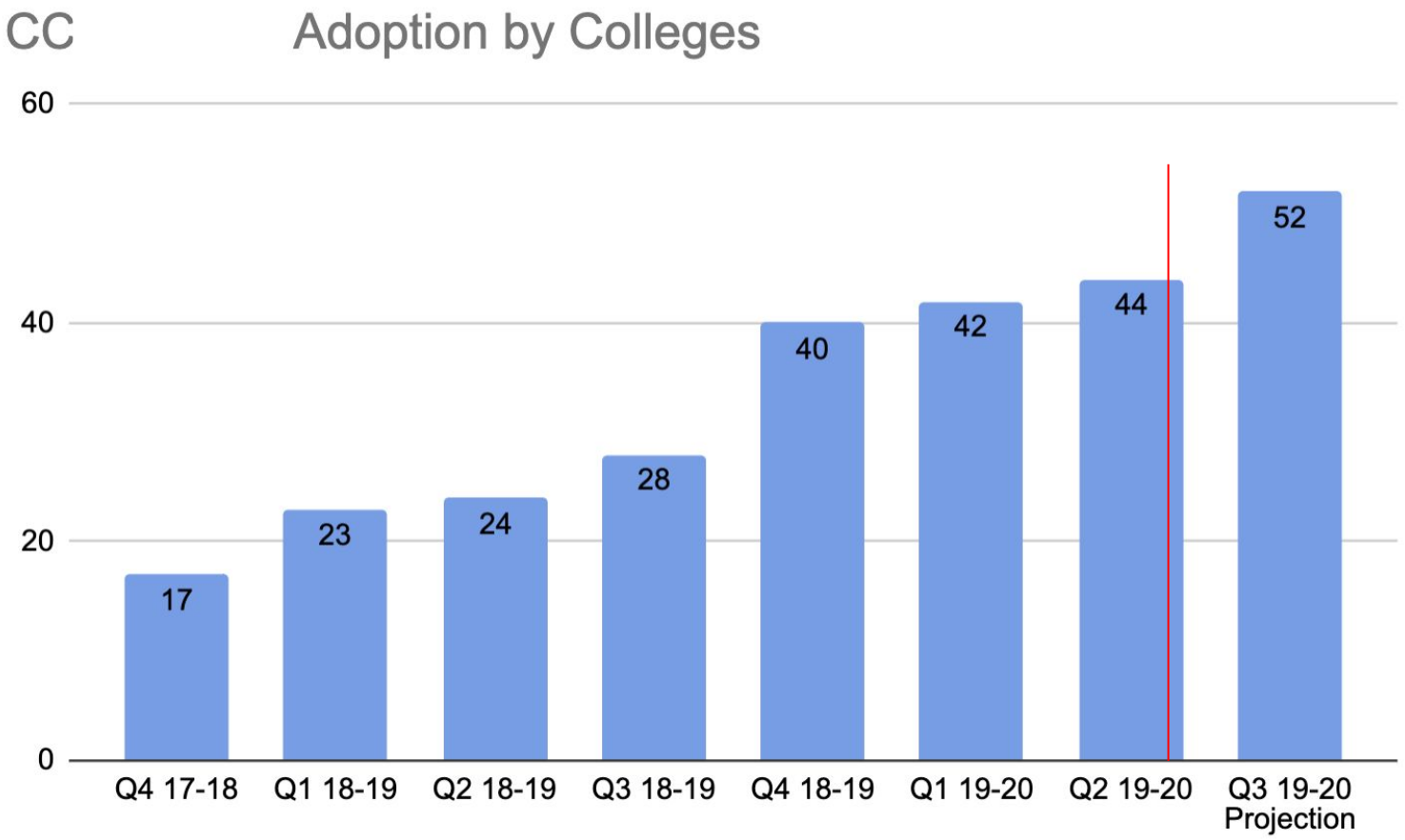
46 Colleges Have Adopted MyPath



California Community Colleges

Growth and Projection for MyPath Adoption

12/3/2019



California Community Colleges

These 46 Colleges Have Adopted MyPath

25 Live
21 Implementations In Progress

Account Name	Status	Note
American River College	Live	
Berkeley City College	Live	
Cabrillo College	Install In Progress	
Cerritos College	Install In Progress	
Citrus College	Live	Went live in October
College of Alameda	Live	
College of the Canyons	Live	
College of the Desert	Live	
Crafton Hills College	Install In Progress	
Cypress College	Live	
De Anza College	Install In Progress	
East Los Angeles College	Install In Progress	LACCD to go live in April
Evergreen Valley College	Live	Went live in October
Foothill College	Install In Progress	
Fullerton College	Live	

These 46 Colleges Have Adopted MyPath (Cont'd)

25 Live
21 Implementations In Progress

Account Name	Status	Note
Gavilan College	Live	
Glendale Community College	Install In Progress	
Golden West College	Live	
Imperial Valley College	Live	
LA City College	Install In Progress	LACCD to go live in April
LA Harbor College	Install In Progress	LACCD to go live in April
LA Mission College	Install In Progress	LACCD to go live in April
Laney College	Live	
LA Pierce College	Install In Progress	LACCD to go live in April
LA Southwest College	Install In Progress	LACCD to go live in April
Lassen Community College	Live	Went live in November
LA Trade Tech College	Install In Progress	LACCD to go live in April
LA Valley College	Install In Progress	LACCD to go live in April
Long Beach City College	Live	
Mendocino College	Live	
Merritt College	Live	

These 46 Colleges Have Adopted MyPath (Cont'd)

25 Live
21 Implementations In Progress

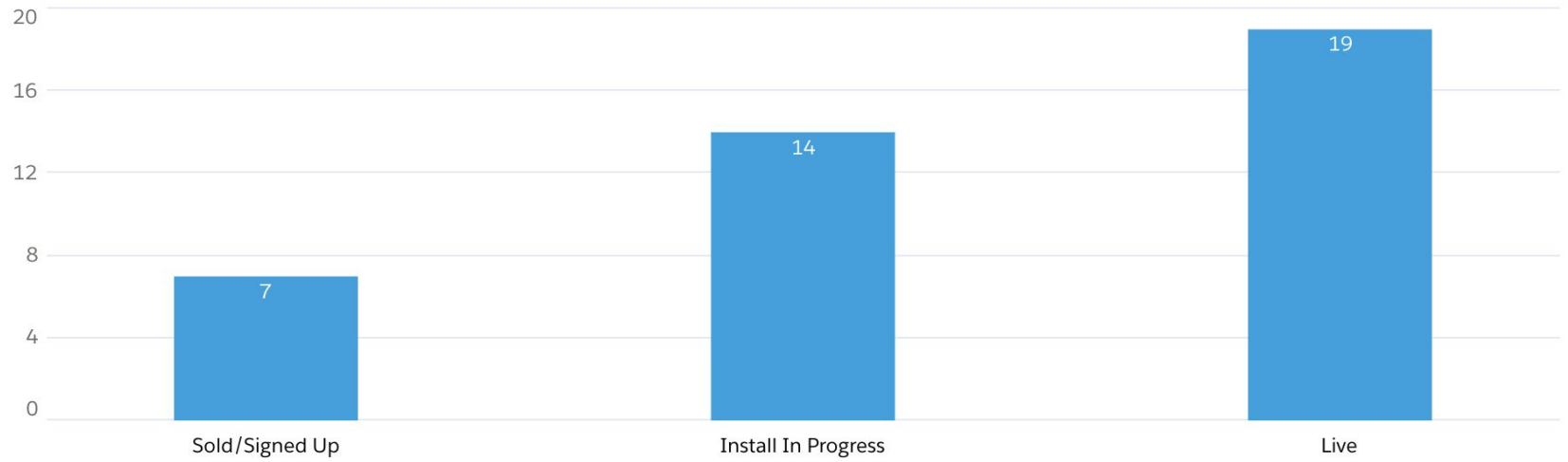
Account Name	Status	Note
Mission College	Live	
Mt. San Antonio College	On Hold	
Ohlone College	Install In Progress	
Rio Hondo College	Live	
Sacramento City College	Live	
San Joaquin Delta College	Install In Progress	
San Jose City College	Sold/Signed Up	
Santa Rosa Junior College	Live	
Sierra College	Live	
Solano Community College	Live	
Southwestern College	Install In Progress	
Taft College	Install In Progress	
West Los Angeles College	Install In Progress	LACCD to go live in April
West Valley College	Live	
Yuba College	Live	
Total Count	**46**	

California Community Colleges

Current Career Coach Adoption

12/3/2019

40 Colleges Have Adopted Career Coach



California Community Colleges

40 Colleges Have Adopted Career Coach

19 Live
21 Implementations In Progress

Account Name	Status	Notes
American River College	Live	
Berkeley City College	Live	
Cabrillo College	Install In Progress	
Cerritos College	Install In Progress	
Citrus College	Live	
College of Alameda	Live	
College of the Canyons	Live	
College of the Desert	Live	
Crafton Hills College	Install In Progress	
De Anza College	Install In Progress	
East Los Angeles College	Sold/Signed Up	
Evergreen Valley College	Install In Progress	
Foothill College	Install In Progress	
Gavilan College	Live	

40 Colleges Have Adopted Career Coach

19 Live
21 Implementations In Progress

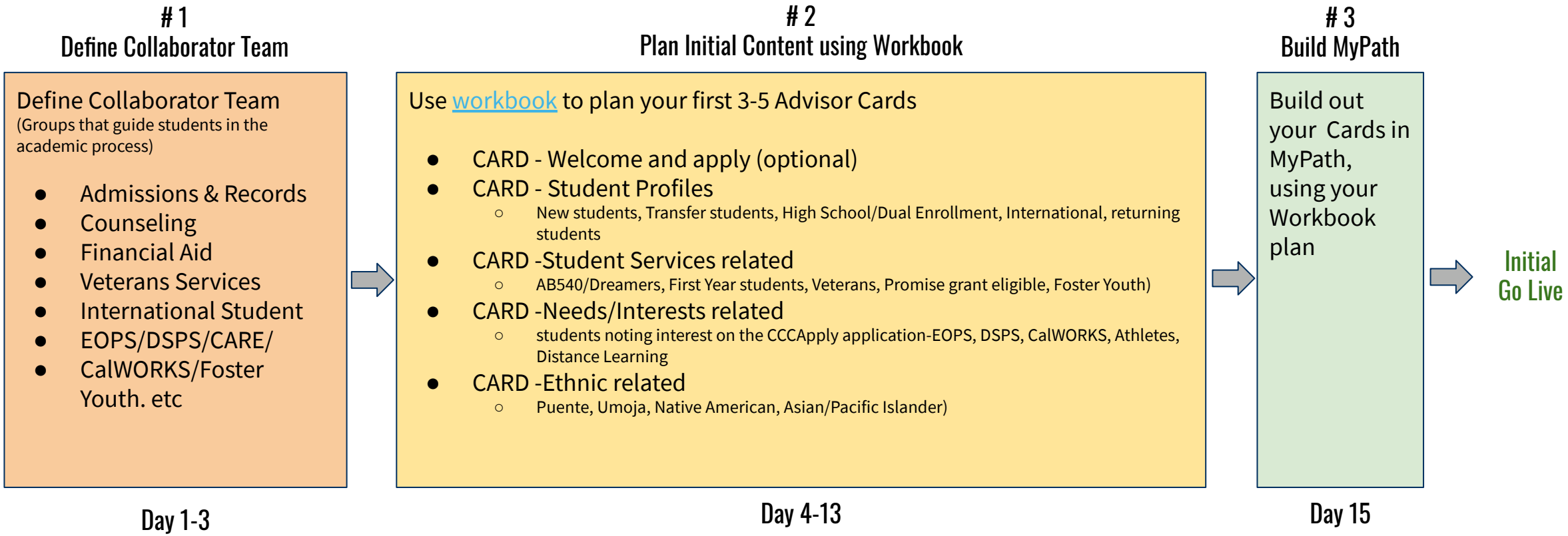
Account Name	Status	Notes
Glendale Community College	Live	Went live in November
Imperial Valley College	Live	Went live in September
LA City College	Sold/Signed Up	
LA Harbor College	Sold/Signed Up	
LA Mission College	Install In Progress	
Laney College	Live	
LA Pierce College	Sold/Signed Up	
LA Southwest College	Sold/Signed Up	
Lassen Community College	Install In Progress	
LA Trade Tech College	Install In Progress	
LA Valley College	Install In Progress	
Long Beach City College	Live	
Mendocino College	Live	
Merritt College	Live	

40 Colleges Have Adopted Career Coach

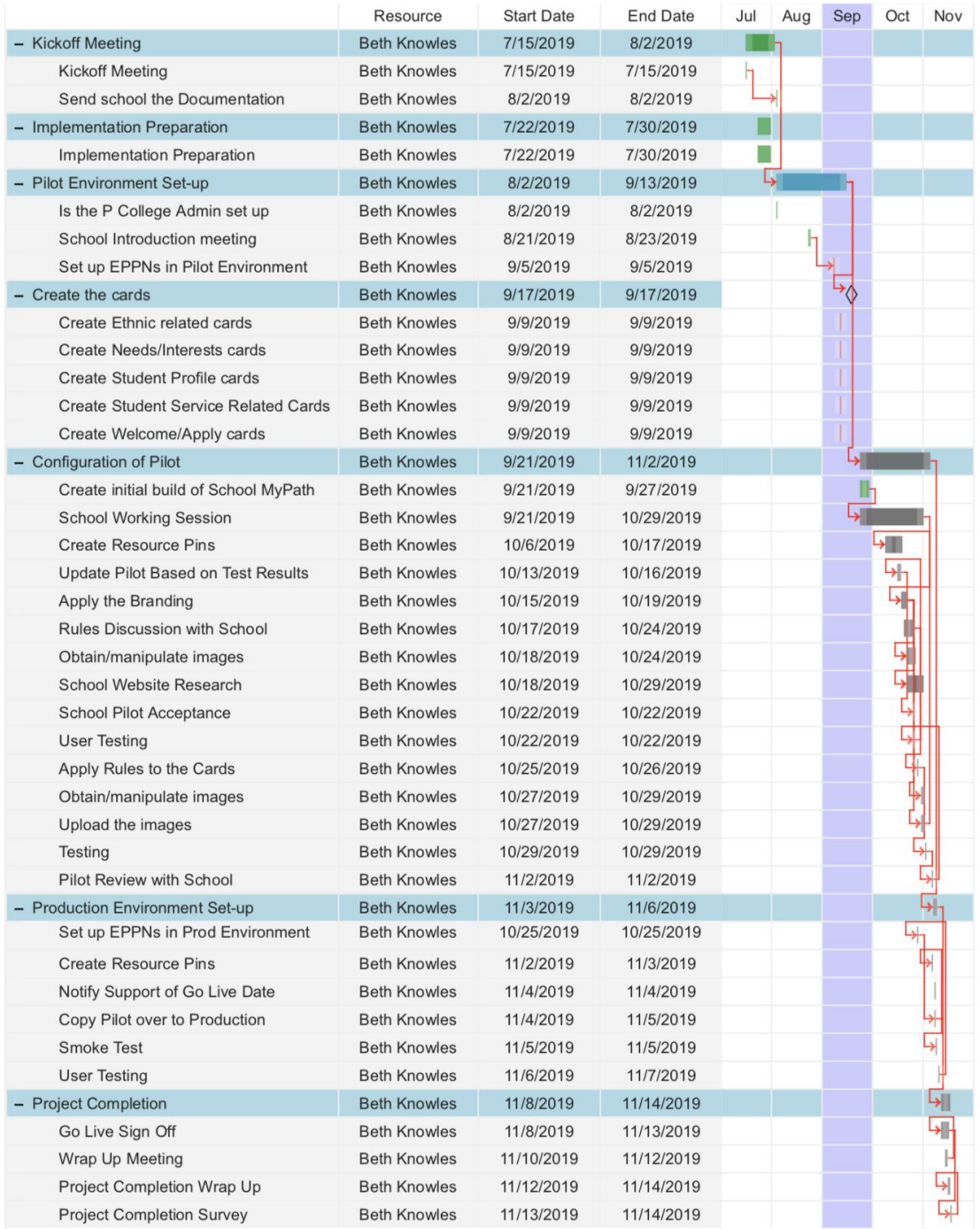
19 Live
21 Implementations In Progress

Account Name	Status	Notes
Mission College	Live	
Ohlone College	Install In Progress	
Rio Hondo College	Live	
Sacramento City College	Live	
San Joaquin Delta College	Install In Progress	
San Jose City College	Sold/Signed Up	
Santa Rosa Junior College	Install In Progress	
Sierra College	Live	
Solano Community College	Live	
Taft College	Install In Progress	
West Los Angeles College	Sold/Signed Up	
Yuba College	Live	
Total	40	

Quick Implementation

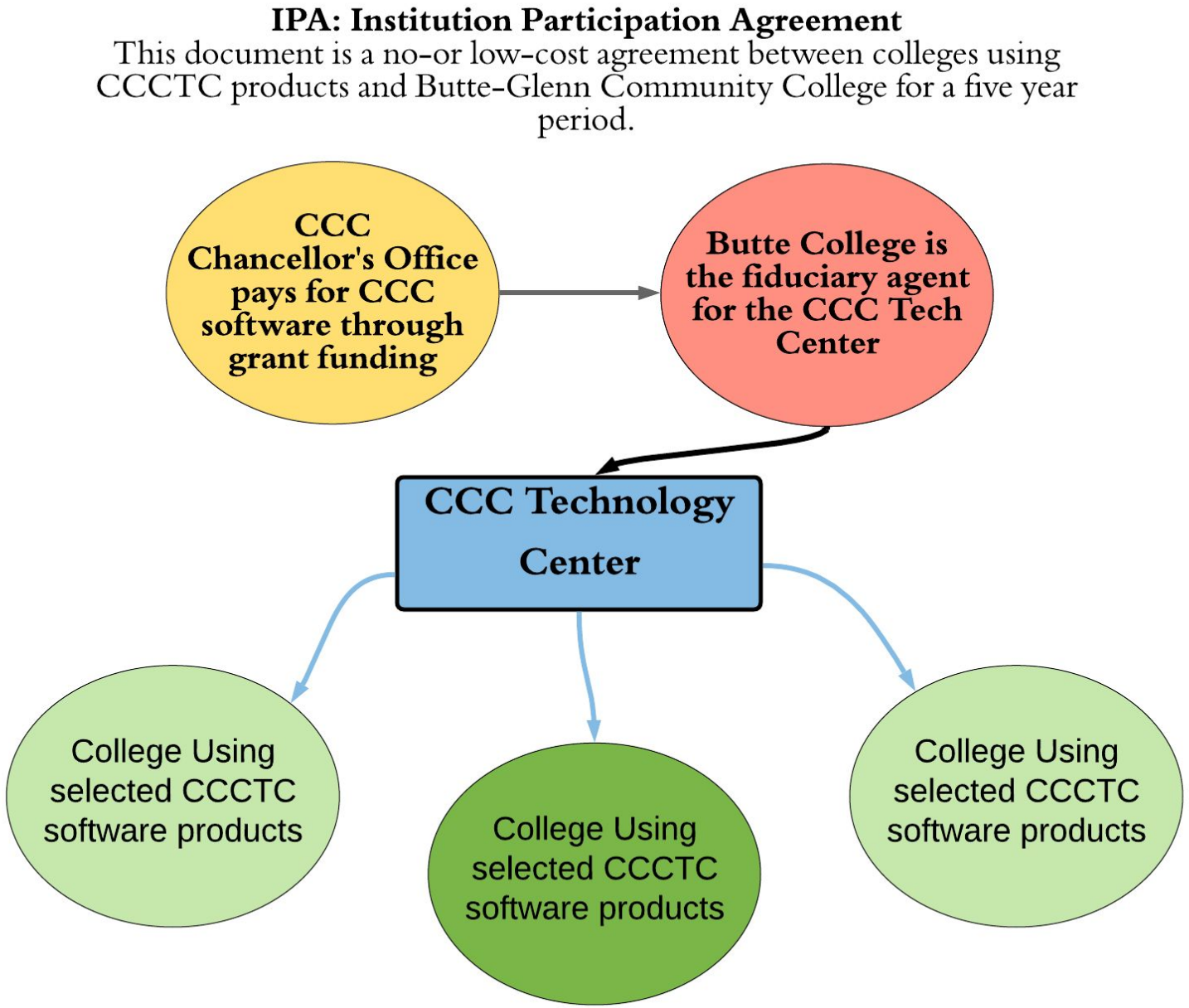


Tracking a Standard Implementation
(with Enabling Services)



	Resource	Start Date	End Date
– Kickoff Meeting	Beth Knowles	7/15/2019	8/2/2019
Kickoff Meeting	Beth Knowles	7/15/2019	7/15/2019
Send school the Documentation	Beth Knowles	8/2/2019	8/2/2019
– Implementation Preparation	Beth Knowles	7/22/2019	7/30/2019
Implementation Preparation	Beth Knowles	7/22/2019	7/30/2019
– Pilot Environment Set-up	Beth Knowles	8/2/2019	9/13/2019
Is the P College Admin set up	Beth Knowles	8/2/2019	8/2/2019
School Introduction meeting	Beth Knowles	8/21/2019	8/23/2019
Set up EPPNs in Pilot Environment	Beth Knowles	9/5/2019	9/5/2019
– Create the cards	Beth Knowles	9/17/2019	9/17/2019
Create Ethnic related cards	Beth Knowles	9/9/2019	9/9/2019
Create Needs/Interests cards	Beth Knowles	9/9/2019	9/9/2019
Create Student Profile cards	Beth Knowles	9/9/2019	9/9/2019
Create Student Service Related Cards	Beth Knowles	9/9/2019	9/9/2019
Create Welcome/Apply cards	Beth Knowles	9/9/2019	9/9/2019
– Configuration of Pilot	Beth Knowles	9/21/2019	11/2/2019
Create initial build of School MyPath	Beth Knowles	9/21/2019	9/27/2019
School Working Session	Beth Knowles	9/21/2019	10/29/2019
Create Resource Pins	Beth Knowles	10/6/2019	10/17/2019
Update Pilot Based on Test Results	Beth Knowles	10/13/2019	10/16/2019
Apply the Branding	Beth Knowles	10/15/2019	10/19/2019
Rules Discussion with School	Beth Knowles	10/17/2019	10/24/2019
Obtain/manipulate images	Beth Knowles	10/18/2019	10/24/2019
School Website Research	Beth Knowles	10/18/2019	10/29/2019
School Pilot Acceptance	Beth Knowles	10/22/2019	10/22/2019
User Testing	Beth Knowles	10/22/2019	10/22/2019
Apply Rules to the Cards	Beth Knowles	10/25/2019	10/26/2019
Obtain/manipulate images	Beth Knowles	10/27/2019	10/29/2019
Upload the images	Beth Knowles	10/27/2019	10/29/2019
Testing	Beth Knowles	10/29/2019	10/29/2019
Pilot Review with School	Beth Knowles	11/2/2019	11/2/2019
– Production Environment Set-up	Beth Knowles	11/3/2019	11/6/2019
Set up EPPNs in Prod Environment	Beth Knowles	10/25/2019	10/25/2019
Create Resource Pins	Beth Knowles	11/2/2019	11/3/2019
Notify Support of Go Live Date	Beth Knowles	11/4/2019	11/4/2019
Copy Pilot over to Production	Beth Knowles	11/4/2019	11/5/2019
Smoke Test	Beth Knowles	11/5/2019	11/5/2019
User Testing	Beth Knowles	11/6/2019	11/7/2019
– Project Completion	Beth Knowles	11/8/2019	11/14/2019
Go Live Sign Off	Beth Knowles	11/8/2019	11/13/2019
Wrap Up Meeting	Beth Knowles	11/10/2019	11/12/2019
Project Completion Wrap Up	Beth Knowles	11/12/2019	11/14/2019
Project Completion Survey	Beth Knowles	11/13/2019	11/14/2019

California Community Colleges



Moving Beyond Culture: A Socio-Technical Approach to Understanding Student Success Technology Adoption

Understanding the social and technical aspects of integrating a new student success technology is the difference between implementation and adoption and the social and technical aspects of integrating a new student success technology is the difference between implementation and adoption

MyPath Reporting

Product Usage Update:

- Total student task completions from Jan 1 - July 31: **568,095**
- Student engagement per day: Jan 1 - July 31: **1576**
- Student engagement during busy Fall application season: **2067 (24% increase)**
- Student capture highlights (conversions from Apply into CCC MyPath for customized onboarding pathway):
    - Golden West College: **84.4%**
    - Solano Community College: **75.3%**

MyPath Reporting

Update Report Center and provide access to all colleges

Report	Data Type
How many of my advisor cards are being partially/fully completed?	Global + Individual Drilldown
Which individual tasks are being completed/not completed?	Global + Individual Drilldown
How many students are accessing MyPath?	Global
How many nudges of each type are being sent?	Global
How many students engaged after receiving a nudge?	Global
How many documents are being uploaded/downloaded?	Global + Individual Drilldown

SIS Integration

- MyPath SIS Integration - planning and construction are both underway, involving multiple CCCTC teams

- Discuss college admin configuration requirements

MyPath Goals for Integrating with SIS

1. **Admitted to college**
2. **Orientation**
3. Placement / Multiple measures assessment
4. Financial Aid / FAFSA or California Dream Act application
5. Promise Grant Students
6. **Student Educational Plan**
7. Transcript Evaluation (if student had attended other colleges)
   a. Other document submission
8. **Registration / Enrollment**
9. Display Schedule
10. Pay bill
11. **Stuck Applications**

MyPath User Group Information

Accessing our MyPath User Group meeting information - 2 ways!

MyPath User Group Meetings

(This link can be found in Rick Snodgrass email signature)

or https://cccmypathproject.org/resource-kit

Next meeting - Spring semester:

➔ **Wednesday, December 4th - 3 PM - 4:30 PM**

Closing Comments from Jennifer

Let us know if you'd be willing to share your college's experience with MyPath as part of our monthly Tech Center webinar series.