



California
Community
Colleges

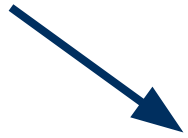
MyPath

CCC MyPath User Group Meeting

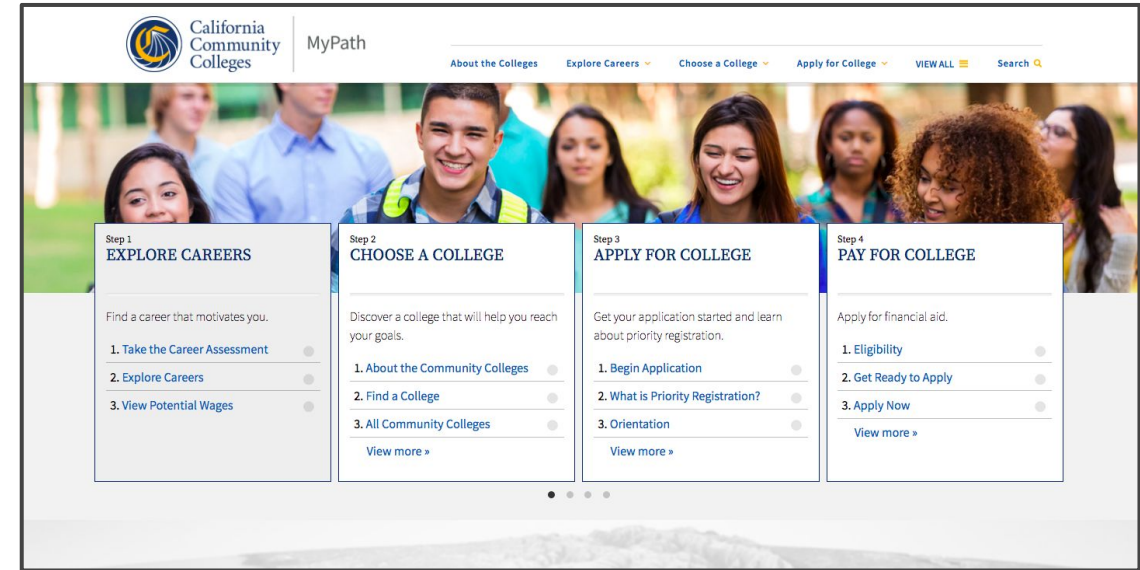
March 25, 2021 2 PM - 3:30 PM

Please note: This meeting is being recorded for the purpose of transcription.

CCC MyPath User Group Welcome & Introductions



Please add your *name, title, and college*
to the chat window for our attendance sheet. Thanks!



CCC MyPath User Group Agenda

Time	Topic	Facilitator
2:00 - 2:05	Welcome & Introductions	Jennifer Coleman
2:05 to 2:15	MyPath's role in the Student Success Suite	Jennifer Coleman
2:05 - 2:15	MyPath in Fiscal Year 20-21	Jane Linder & Mike Caruso
2:15 - 2:40	FY 21-22 Planning <ul style="list-style-type: none">• Survey Results• Requirements discussion	Jane Linder & Mike Caruso
2:40 - 2:55	Spring release user testing	Jane Linder
2:55 - 3:20	Q & A	Jennifer Coleman Jane Linder Mike Caruso
3:20 - 3:30	Wrap up & Housekeeping	Rick Snodgrass

MyPath's Role in the Student Success Suite

What is the Student Success Suite (SSS)?

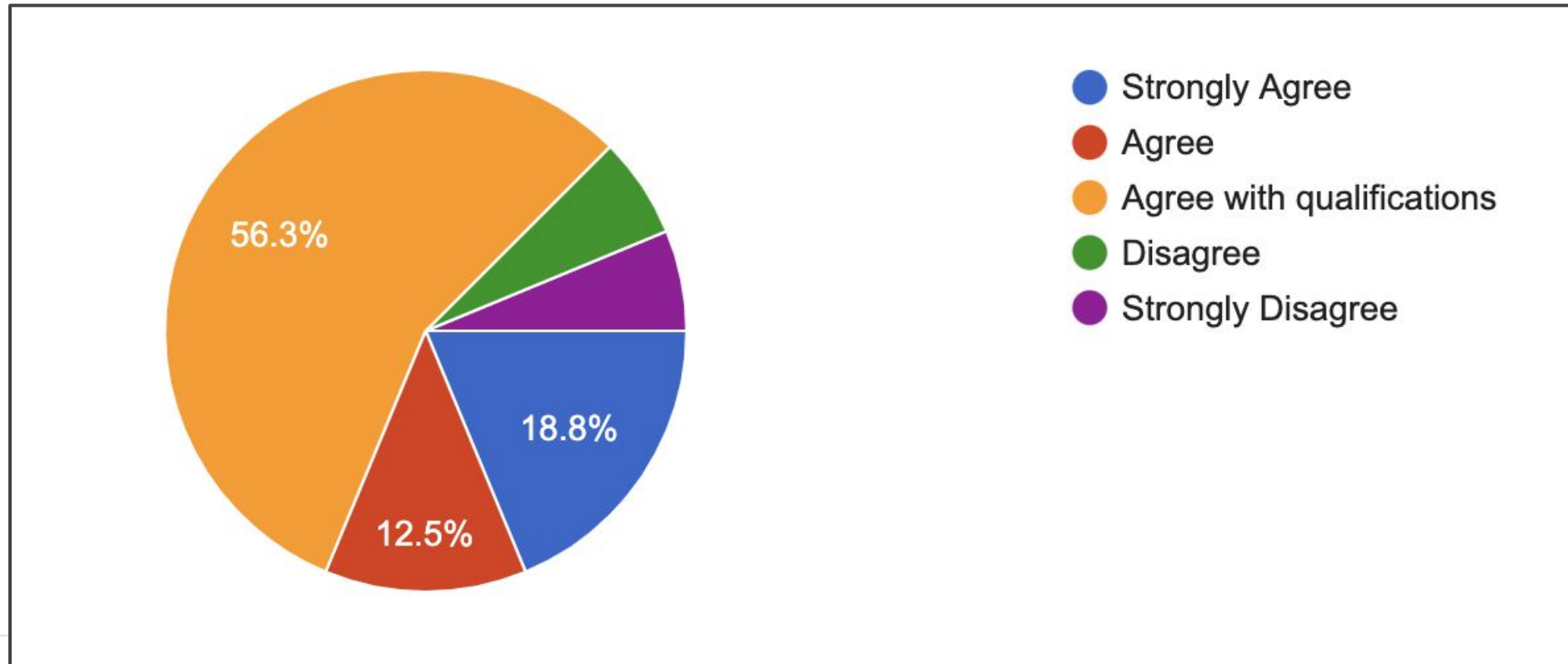
- Student Success Suite applications
 - OpenCCC (student accounts)
 - CCCApply (student applications)
 - CCC MyPath (student onboarding)
- Integrated applications work together for an improved student application and admissions experience

My Path in Fiscal Year 20-21

- Covid crisis showed many of MyPath's strengths
 - Notifications to students
 - Advisor card deployments with important info on the switch to online classes and remote college operations
- Many more colleges adopting MyPath--Now have 61 colleges!
- Scale & Performance issues addressed
 - Further updates planned for FY 21-22
- International application link to MyPath in Fall Release

FY 2021-2022 Planning

Survey Results: MyPath is working well for my college & its students



My Path Fiscal Year 21-22 Planning

Survey Results: More info on college satisfaction with MyPath

- Need reporting & analytics! What pages are most utilized, etc.
- A webinar or training video on CCC Apply as it connects to CCC MyPath would be helpful--especially the messaging components in both. I support MyPath but not CCCApply, and there are questions about what messaging is going out from one versus the other. Would be nice to tie these two together in a single webinar detailing their relationship and what local districts can do to streamline them

My Path Fiscal Year 21-22 Planning

Survey Results: Rank enhancements 1 to 8

1. Document Gathering: Notifications to multiple recipients
2. MyPath able to update student orientation status in SIS/ERP
3. Single sign-on link from MyPath to Canvas
4. MyPath able to get student orientation status from SIS/ERP
5. Document Gathering: Webforms
6. MyPath able to get student admissions status from SIS/ERP
7. MyPath able to get student ed plan status from SIS/ERP
8. Document Gathering: Digital signature capability

My Path Fiscal Year 21-22 Planning

Survey Results: More enhancement suggestions

- **Immediate priority for FY 21-22:** MyPath data analytics & reporting per college. Need access to who is accessing MyPath, also what pages are utilized the most.
- Change the word "completed" on some tasks to "explored" to clarify process for students.
- Better linkage from program recommendations in Career Coach to program map on college site versus single link option that can be maintained in a UI accessible to local district to maintain (versus having to request from CCC Tech Center).

MyPath Fiscal Year 21-22 Planning

Survey Results: More enhancement suggestions, continued

- It would be great if colleges could get access to the texting feature so that we can also send out messages to students.
- MyPath needs to be a separate platform for the international application. In other languages for Noncredit application.
- Add supplemental questions with logic to CCCApply. Allow colleges to add smart questions to CCCApply.

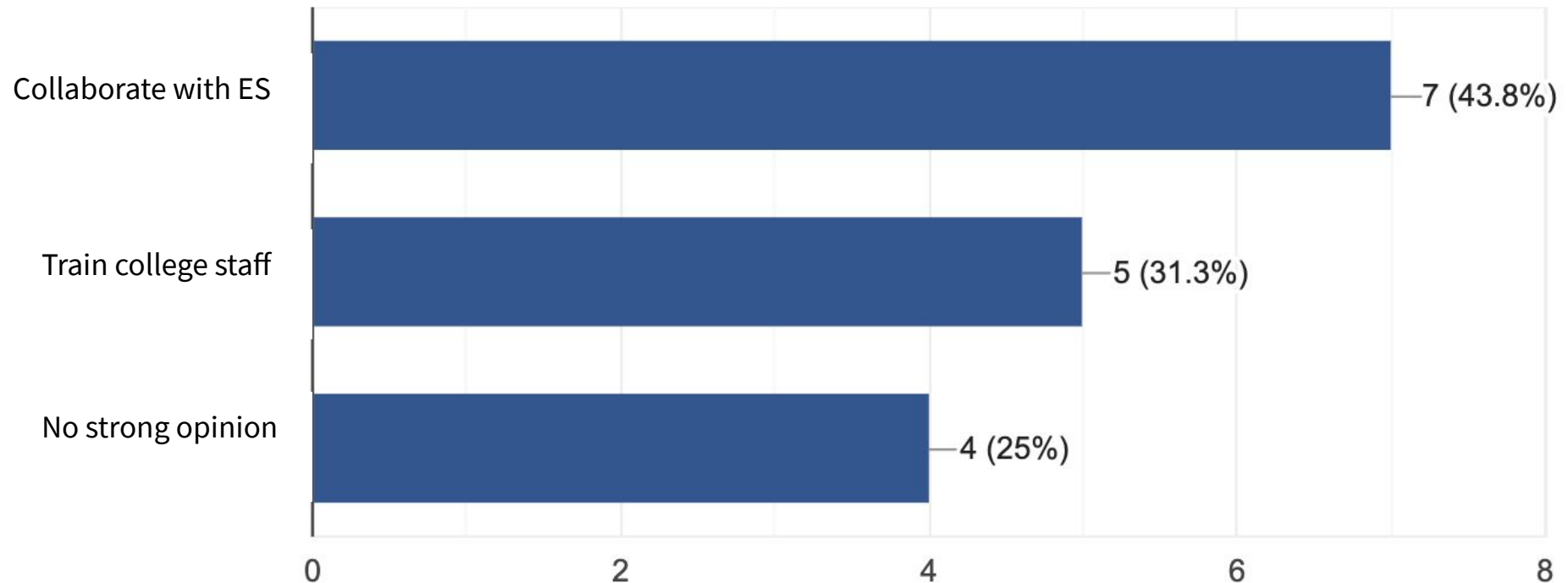
My Path Fiscal Year 21-22 Planning

Survey Results: Retire some functions?

- Pin Board: 6 votes
- MyPath Inbox: 5 votes
- Survey Tool: 5 votes

My Path Fiscal Year 21-22 Planning

Survey Results: MyPath Rules Management



MyPath Fiscal Year 21-22 Planning

Survey Results: More info on MyPath rules management

- Offer training for super users so that as they change on campus there is an official training process for new people
- If left to our IT department, we would probably lose this ability.
- LACCD is a large district so having the capability to Maintain the rules ourselves is useful. When MYPath is done so is CCCApply, need a way to open Apply when done.
- Both options would be ideal: local district able to make changes, with access to the enabling svcs team if help is needed

Volunteer for User Testing!!

- Recruiting student and staff testers
- Contact Rick Snodgrass to join the testing group or refer student testers:

rsnodgrass@ccctechcenter.org

Community Colleges Technology Center

Student Voices Wanted!

- ▶ Earn \$20 Amazon Cards AND help your fellow students.

The California Community Colleges Technology Center (CCCTC) is looking for Student Beta Testers to provide guidance and feedback for online applications and student support systems. There will be two types of testing: surveys and beta testing.

We want to know:

- What works and what doesn't
- How we can improve the online college application experience to make it faster and easier
- What devices, technologies and tools you have used for your college application(s) and enrollment tasks, and why they work for you

Student Success Suite User Testing Process

- Testing focused over three days
 - Targeting second week in May
- Testing commitment:
 - One to two hours of self-paced testing
 - Attend 30 minute testing kickoff meeting (required)
 - Attend 30 minute testing wrap-up meeting (required)
- Live support for testers during business hours

CCC MyPath User Group Information

Accessing our CCC MyPath User Group meeting information

[2020-2021 CCC MyPath User Group Information](#)

(This link can be found in Rick Snodgrass' email signature)

→ Please check the User Group Roster for your names and information - send corrections to:

Rick Snodgrass - rsnodgrass@ccctechcenter.org



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**Next meeting:
July 15, 2021 @ 2 pm**

Closing Comments from Jennifer



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