February 28th, 2019 Session

CCC MyPath User Group

MyPath





| Time | Topic | Facilitator |
|-------------|---|---------------------------------|
| 2:00 - 2:05 | Welcome | Rick Snodgrass |
| 2:05 - 2:15 | Introductions Work Group Members Enabling Services Role Feedback | All |
| 2:15 - 2:45 | User Group Objectives and Overview | Jennifer Coleman Mike Caruso |
| 2:45 - 3:15 | Demonstration and Roadmap Review | Mike Caruso |
| 3:15 - 3:30 | Setting Meeting Dates and Closing Comments | Rick Snodgrass |

Please note: This meeting is being recorded for the purpose of transcription.



Welcome & Introductions

- Name
- College/Organization
- Experience/history with MyPath



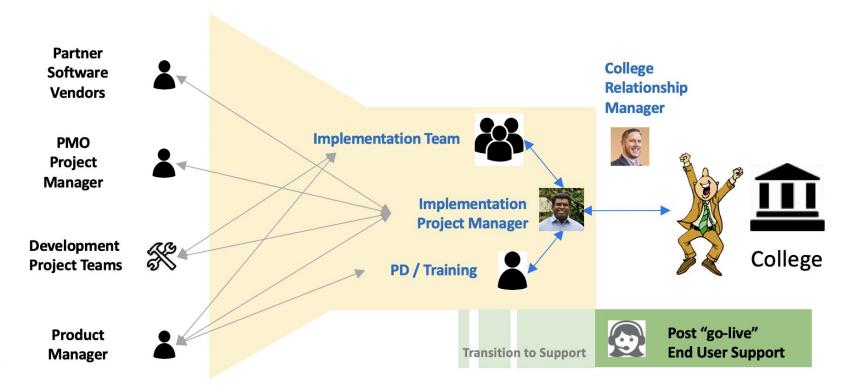
Enabling Services Team

- Introductions
- Role in MyPath adoption and implementation
- Feedback on process



Enabling Services helps you deploy

THE NEW WAY - College Experience WITH Enabling Services





Current stats for MyPath Colleges





Current College Status for MyPath

| sse | : Products > CCC MyPath ts | | | |
|--------|---|------------------------------|--------|--------------------|
| 5 item | ns • Sorted by Account Name • Updated 3 minutes ago | | | |
| | ASSET NAME | ACCOUNT NAME T | \vee | STATUS |
| 1 | CCC MyPath | American River College | | Install In Progres |
| 2 | CCC MyPath | Berkeley City College | | Installed |
| 3 | CCC MyPath | Citrus College | | Sold/Signed Up |
| 4 | CCC MyPath | College of Alameda | | Installed |
| 5 | CCC MyPath | College of the Canyons | | Installed |
| 6 | CCC MyPath | College of the Desert | | Live |
| 7 | CCC MyPath | Cypress College | | Live |
| 8 | CCC MyPath | Fullerton College | | Live |
| 9 | CCC MyPath | Gavilan College | | Install In Progre |
| 10 | CCC MyPath | Glendale Community College | | Install In Progre |
| 11 | CCC MyPath | Golden West College | | Live |
| 12 | CCC MyPath | Lake Tahoe Community College | | Sold/Signed Up |
| 13 | CCC MyPath | Laney College | | Installed |
| 14 | CCC MyPath | Lassen Community College | | Install In Progre |
| 15 | CCC MyPath | Long Beach City College | | Live |
| 16 | CCC MyPath | Merritt College | | Installed |
| 17 | CCC MyPath | Mt. San Antonio College | | Sold/Signed Up |
| 18 | CCC MyPath | Rio Hondo College | | Live |
| 19 | CCC MyPath | Sacramento City College | | Install In Progre |
| 20 | CCC MyPath | Santa Rosa Junior College | | Live |
| 21 | CCC MyPath | Sierra College | | Live |
| 22 | CCC MyPath | Taft College | | Installed |
| 23 | CCC MyPath | West Valley College | | Install In Progre |
| 24 | CCC MyPath | Woodland Community College | | Install In Progre |
| 25 | CCC MyPath | Yuba College | | Installed |



User Group Objectives & Overview



Overview

- Different from an advisory committee
- MyPath user group will meet quarterly
 - Virtual meetings via Zoom
- Made up of various user stakeholders:
 - College staff and faculty (with ASCCC appointments)
 - Current and potential adopters
 - Technology experts including vendor partners
 - Chancellor's Office Representatives
 - Student Services
 - Digital Innovation and Infrastructure (DII)



How?

- Regular User Group meetings
- Webinar participation as presentation partners
- Sprint demos on specific features and functionality
 - Called separately as needed
- Providing feedback on local integration points and opportunities
 - Avoiding initiative fatigue



Objectives

- Provide a forum for reviewing in-progress and planned development efforts against user feedback received through implementation, adoption, and live use
- Develop features the field wants
 - Ongoing feedback opportunities
 - Prioritization of enhancement requests
- Develop features in a way that the field can implement them
- Capture and sequence ideas and requirements
- Refine items already in development
- All in support of student success initiatives



Demonstration & Roadmap Review



CCC MyPath Demonstration

- Mike to demonstrate CCC MyPath sample account
- Mike to demonstrate new user interface in CI environment if time allows



CCC MyPath Roadmap

Focus for remainder of FY 18/19:

- Deliver updated MyPath user interface
- Complete and deliver phase 1 Document Gathering Service
- Complete documentation of mobile services requirements
- Defect resolution & low-hanging fruit

| Legend | Run | Grow | Transform | | |
|---------------------|---|-----------------|---------------------|----------|--|
| | Q1 18/19 | Q2 18/19 | Q3 18/19 | Q4 18/19 | |
| | MyPath UI/UX | Update Phase 1 | | | |
| | | MMI Integration | | | |
| CCC MyPath 18/19 | | MyPath UI/UX | | | |
| Roadmap | CCCApply.org and OpenCCC workflow integration | | | | |
| | Document Upload Service | | | | |
| | | MyPath | Mobile Ininitiative | Phase 1 | |



Group discussion to set meeting dates

Closing Comments

CCC MyPath Webinar: March 13, 2019

Please join us for this free webinar on Wednesday, March 13, 2019, to learn about how CCC MyPath can help students bridge from application to enrollment.

