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## Foster youth Language for CCCApply

33 messages

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**Alcala, Elena** <ealcala@cccco.edu>  
To: Debbie Raucher <debbie@jbay.org>  
Cc: Patty Donohue <pdonohue@ccctechcenter.org>

Fri, Mar 1, 2019 at 9:50 AM

Hi Debbie,

I just wanted to check-in regarding the language that Patty needs by the end of the month regarding the previous agreement we came to on Foster youth. We decided that you would write something up to give Patty so she can add on the main page for foster youth and avoid the flag that got triggered later on in the application. Is that complete? Did you need any help? Please let me know.

Thank you,

Elena Alcala, MPA

Educational Services

1102 Q Street, Suite 4400

Sacramento, CA 95811

[ealcala@cccco.edu](mailto:ealcala@cccco.edu)

916-327-0752



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**Debbie Raucher** <debbie@jbay.org>  
To: "Alcala, Elena" <ealcala@cccco.edu>  
Cc: Patty Donohue <pdonohue@ccctechcenter.org>

Fri, Mar 1, 2019 at 10:11 AM

Hi Elena,

Thank you for following up. I do have the language written, but I was planning to share it at the FYSI regional reps meeting on 3/8 to get any feedback folks might have. I should be able to send it to you no later than 3/11. Please confirm that this timing works.

Debbie

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*Debbie Raucher*

*John Burton Advocates for Youth*

*(510) 593-8382*

[Facebook](#) | [Website](#) | [Twitter](#)

[Quoted text hidden]

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**Alcala, Elena** <ealcala@cccco.edu>  
To: Debbie Raucher <debbie@jbay.org>  
Cc: Patty Donohue <pdonohue@ccctechcenter.org>

Fri, Mar 1, 2019 at 10:18 AM

Perfect! I had a note on my calendar to follow up but I knew you would be on it.

Thanks Debbie.

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**Patty Donohue** <pdonohue@ccctechcenter.org>  
To: "Alcala, Elena" <ealcala@cccco.edu>  
Cc: Debbie Raucher <debbie@jbay.org>

Fri, Mar 1, 2019 at 10:58 AM

You are my hero! Thanks for following up on this Elena!

So, just to recap - there are two issues pending regarding Foster Youth, correct? (Note: #1 below is already approved, and coded, and will be rolled out in the June release).

1) [Update the Foster Youth question on the Residency page](#) with the following changes: A) update the language in the response options, and the logic, to extend the age to 16 years from 18 years relative to priority registration and other benefits (see below):

When did you [exit foster care](#)?

[I am currently in foster care \(including extended foster care after age 16\).](#)

[I aged out/emancipated from foster care or exited voluntarily on or after my 18th birthday.](#)

[I exited the foster care system before my 16th birthday.](#)

[I am not sure at what age I exited foster care.](#)

and B) add a clarifying statement to the [Exit foster care](#) Help pop-up box that reads, "Reasons for exiting foster care can include adoption, entering legal guardianship, reunification with parent(s), emancipation at age 18, or disqualification or voluntary exit after age 18."

2) Update the language in the parent/guardian information in the "Dependency Status" section (which determines whether a minor is "Dependent" upon parents or "Independent" from an application and residency perspective.

This is the issue that is still unresolved at this time.

Here's the change request doc that I started after our previous discussion on this issue:[2019-10: Changes to the Parent/Guardian Question in CCCApply](#)

If you jump to "[Proposed Solution](#)" there are notes outlining the three options we discussed.

I believe we just need to make a decision on which option to choose and if it's the text only option, confirm what the text should be and how this will affect the Foster Youth question overall.

Thanks again, Elena.

Debbie - should we try to meet again or just hash this out via email. The sooner the better :- ) if this is something we want to try to fix for June.

Best,  
Patty

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**Patricia Donohue**  
Product Manager, OpenCCC, CCCApply, SSO Proxy  
California Community Colleges Technology Center  
530-228-2446 | [pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)  
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**Alcala, Elena** <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>

Fri, Mar 1, 2019 at 11:23 AM

Hi Patty,

Thanks for the recap!

On Item B) the solution is #3 Add a bullet to the onscreen text under - Independent = "At least one of the following statements is true about me." I believe the statement was going to read along the lines of whether the student was a current or former foster youth, but this is the language that Debbie is presenting to the FYSI people and will then send to us.

So we know it is option three and the language will be provided to you by mid-month.

Also, I hate to be that bugaboo, if you have time to reply on the veteran questions I have sent you as soon as you have time that would be great! ☺ I know you are super busy I just want to make sure you at least received them.

Elena Alcala, MPA

Educational Services

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[ealcala@cccco.edu](mailto:ealcala@cccco.edu)

916-327-0752



**From:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
**Sent:** Friday, March 1, 2019 10:58 AM  
**To:** Alcala, Elena <[ealcala@CCCCO.edu](mailto:ealcala@CCCCO.edu)>  
**Cc:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
**Subject:** Re: Foster youth Language for CCCApply

You are my hero! Thanks for following up on this Elena!

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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>, "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Fri, Mar 1, 2019 at 11:25 AM

Thank you both for following up on this. For item #1 below, is it too late to make changes? The language proposed is not accurate. I would recommend the following:

When did you [exit foster care](#)?

I am currently in foster care (including extended foster care after age 18).

I exited foster care any time on or after my 16th birthday.

I exited the foster care system before my 16th birthday.

I am not sure at what age I exited foster care.

For the Exit Foster Care pop up – can you clarify what language will be removed from the current pop-up and replaced?

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*Debbie Raucher*

*John Burton Advocates for Youth*

*(510) 593-8382*

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**From:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
**Date:** Friday, March 1, 2019 at 10:58 AM

**To:** "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
**Cc:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
**Subject:** Re: Foster youth Language for CCCApply

You are my hero! Thanks for following up on this Elena!

[Quoted text hidden]

[Quoted text hidden]



**Patricia Donohue**  
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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>, Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

Fri, Mar 1, 2019 at 11:39 AM

Yes, on item #B I concur that we agreed to solution #3. The draft language that I suggest adding to the "At least one of the following statements is true" section is:

- I was placed or remained in court-ordered foster care at any time after my 13<sup>th</sup> birthday

**I will be reviewing this at the FYSI meeting on 3/8 to confirm whether this makes sense to the college staff so the exact wording may change.** The words "court-ordered foster care" would link to the same pop up language that pops up for the same term under the foster youth question.

I also noticed on the change request that you indicated that this affects students under age 18, however I believe it effects students under age 19. Also, for the question on the form about "Does this change affect any other state or federal regulations or requirements?" the law that changed the age for priority registration was actually SB 906 (2016).

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*Debbie Raucher*

*John Burton Advocates for Youth*

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To: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
Cc: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>

Fri, Mar 1, 2019 at 11:54 AM

The Veterans question? Sorry, I must have missed that email. Let me look at it and get back to you. Thanks!

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**Alcala, Elena** <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>

Fri, Mar 1, 2019 at 11:55 AM

I will send you the email again.

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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>, "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Tue, Mar 5, 2019 at 9:09 AM

Hi Patty,

I just wanted to follow up on my email below. I don't think that the language that you used for the revision of the foster care question is accurate. Is it possible to use the language in my e-mail below instead? The first two options would still result in a YES for priority registration, the third option would be NO and the last option would be more info required.

Debbie

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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>, "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Fri, Mar 8, 2019 at 10:21 AM

Hi Patty and Elena,

I just finished the discussion with the Foster Youth Success Initiative regional representatives about the new language in CCCApply and they had no concerns with the language that I proposed. As a reminder, below is the text to be added to the Parent/Guardian Information as a new bullet point under the question "At least one of the following statements is true about me."

- I was placed or remained in court-ordered foster care at any time after my 13<sup>th</sup> birthday

The text "court-ordered foster care" would link to a pop up with the same language the pops up for this term for the foster youth question.

For the foster care question, the options should be:

- I am currently in foster care (including extended foster care after age 18).
- I exited foster care any time on or after my 16th birthday.
- I exited the foster care system before my 16th birthday.
- I am not sure at what age I exited foster care.

You also mentioned in a previous e-mail that there were going to be changes to the language in the pop-up box but it wasn't clear to me what the new language was to include. If you could clarify this, I would appreciate it.

If you could please confirm that you received this information and whether you are able to proceed with these changes for the June update, I would appreciate it.

Debbie

-----  
*Debbie Raucher*

*John Burton Advocates for Youth*

*(510) 593-8382*

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---

**From:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
**Date:** Friday, March 1, 2019 at 10:58 AM  
**To:** "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
**Cc:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
**Subject:** Re: Foster youth Language for CCCApply

You are my hero! Thanks for following up on this Elena!

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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Sat, Mar 9, 2019 at 11:22 AM

Hi Debbie and Elena,

My apologies - I had a really crazy week and ended up taking some PTO time - which just put me behind in everything. I see that you send a previous email, Debbie, so below is my response to both.

Thanks for confirming the language that should appear in the Parent/Guardian (Dependency Status) section. I will finalize the change request ticket and get this over to the development team immediately. I don't see any reason why this won't make the June release. Thanks!

Regarding the Foster Youth change - unfortunately the team had already completed the change per the previous language and direction. Nevertheless, I will get this language clarification over to the development team this week. Again, there shouldn't be a problem on making this change in time for June. (They will just grumble at me a little bit :-)

I will let you both know if there is any change to my statements above. Consider both issues in-progress and targeted for June 2019 production release.

Thanks again,  
Patty

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**Patricia Donohue**  
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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Amanda Mason <[amason@unicon.net](mailto:amason@unicon.net)>  
Cc: Dawn Edmunds <[dedmunds@unicon.net](mailto:dedmunds@unicon.net)>

Sun, Mar 10, 2019 at 1:10 PM

Hi Amanda,

Two things:

1) We have a problem with the Foster Youth changes we've already made in [OA-6278](#). I don't know what happened here - whether I am now getting different requirements from Ms. Raucher or if we misinterpreted the original requirements, but it appears we have some text to clean up. I'm not 100% sure if I understand it all but I will get more info for our discussion on Tuesday. I will add this to priority list for Tuesday. (P.S. I have another email thread from Debbie from this week with more information. I will save it as a PDF and attach to the Change Request doc here: [2019-04: Update Foster Youth Question per SB906](#))

2) The other piece to this email is clarification/confirmation on the language for [2019-10: Update the Parent/Guardian Information Section to Support Foster Youth](#) - which was a pending request and now confirmed. I have updated the CR and created a JIRA [OA-6373](#) with the requirements. Please review and update as needed. We need to make this text change for the June release 6.5.0.



Thanks!  
Patty

----- Forwarded message -----

From: **Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Date: Fri, Mar 8, 2019 at 10:21 AM  
Subject: Re: Foster youth Language for CCCApply  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>, Alcala, Elena <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

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**Patricia Donohue**  
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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Sun, Mar 10, 2019 at 1:17 PM

Hi again Debbie,

In response to your question about the additional Help pop-up text for the Foster Youth change issue, please all the full set of requirements that we developed to, below. I will be meeting with my team this week to review the changes made and the information you have sent here to see what needs to be corrected at this point. Stand by for confirmation on that.

Meanwhile, below are the changes we made (so far). Check it out and let me know if you would like to schedule another call to confirm we have everything correct (what's below and the changes you've requested in this email).

Thanks,  
Patty

### Additional Information - Current Problem

The logic and language behind priority registration has not been updated to reflect changes adopted in 2016 through SB 906. SB 906 changed eligibility for priority registration to "in care after 16" (from in care after 18) and under age 26 (from under age 25).

### Overview of Change Request

1. On the foster youth question, instead of giving options for exiting foster care before or after the student's 18th birthday, it should be changed to their 16th birthday. Include a link from the word "exited" for both responses that says "reasons for exiting foster can include adoption, entering legal guardianship, reunification with parent(s), emancipation at age 18, or disqualification or voluntary exit after 18"
2. Currently, the logic that creates the flag for priority registration eligibility determines if they are under age 25 and it should be changed to create the flag if they are under age 26.

### Requirement Detail Changes

#### Response Option Change Requirements

1. Revise the Foster Youth Status <`foster_youth_status`> response options #1 and #5 in the Foster Youth Status data field and question in CCCApply Standard

1 = I am currently in foster care (including extended foster care after age 16).

5 = I exited the foster care system before my 16th birthday.

### Error Messaging Requirements

Required fields:

For the Yes/No question, if not selected, error message is: "Please indicate if you have ever been in court-ordered foster care."

When the Yes/No question = Yes, one of the options must be selected. If no option is selected, error message is: "Please select one of the foster care options."

Revise response option 1 and 3 as shown below:

When did you exit foster care?

- I am currently in foster care (including extended foster care after age 16).
- I exited the foster care system before my 16th birthday.

### Pop Up Modal Help Text Changes

2. In the pop up help modal for "exit foster care", we need to add an additional description sentence for Foster Youth Exit Cases.

- Within the pop-up modal, there is already a Title of "Foster Youth Exit Cases".
- We need to add a description under the title to read as follows: "Reasons for exiting foster can include adoption, entering legal guardianship, reunification with parent(s), emancipation at age 18, or disqualification or voluntary exit after age 18."

### Changes in Logic to Flag 71

- The logic that creates the flag for priority registration eligibility determines if they are under age 25 and it should be changed to create the flag if they are under age 26. Only change the age; no changes to the foster youth status values.
  - Example: If student is 25 yrs old + 364 days (day before 26th b-day) - throw the flag.
  - Example: If student is 26 yr old (today is their birthday) - don't throw the flag.

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**Debbie Raucher** <debbie@jbay.org>  
To: Patty Donohue <pdonohue@ccctechcenter.org>  
Cc: "Alcala, Elena" <ealcala@cccoco.edu>

Mon, Mar 11, 2019 at 8:52 AM

Hi Patty,

I see the current pop-up for foster youth exit cases which reads as below. How does the language indicated in your email ("Reasons for exiting foster can include adoption, entering legal guardianship, reunification with parent(s), emancipation at age 18, or disqualification or voluntary exit after age 18.") fit in? Does it replace what is below? I want to make sure the "Not Sure" language with the reference to the Ombudsman's office will be maintained.

## Foster Youth Exit Cases

### Aged Out/Emancipated

You 'aged out/emancipated' from foster care if you exited foster care on or after your 18th birthday. If you need assistance with determining when you exited foster care, you can contact the California Foster Care

Ombudsman's office at (877) 846-1602 or [fosteryouthhelp@dss.ca.gov](mailto:fosteryouthhelp@dss.ca.gov).

## Exited the foster care system before my 18th birthday

You 'exited the foster care system before your 18th birthday' if you were returned to the custody of your biological parents, entered a legal guardianship (with relatives or non-relatives) or were legally adopted before your 18th birthday. If you need assistance with determining when you exited foster care, you can contact the California Foster Care Ombudsman's office at (877) 846-1602 or [fosteryouthhelp@dss.ca.gov](mailto:fosteryouthhelp@dss.ca.gov).

## Not Sure

If you need assistance with determining when you exited foster care, you can contact the California Foster Care Ombudsman's office at (877) 846-1602 or [fosteryouthhelp@dss.ca.gov](mailto:fosteryouthhelp@dss.ca.gov).

---

*Debbie Raucher*

*John Burton Advocates for Youth*

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**From:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

**Date:** Sunday, March 10, 2019 at 1:17 PM

**To:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>

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**Amanda Mason** <[amason@unicon.net](mailto:amason@unicon.net)>  
To: Patricia Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: Dawn Edmunds <[dedmunds@unicon.net](mailto:dedmunds@unicon.net)>

Mon, Mar 11, 2019 at 8:58 AM

Thanks for the heads up! I went ahead and added these 2 items to the excel agenda at the top so we can talk about these in our requirements meeting tomorrow.

Thanks!  
Amanda

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**From:** "Patricia Donohue" <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

**To:** "Amanda Mason" <[amason@unicon.net](mailto:amason@unicon.net)>

**Cc:** "Dawn Edmunds" <[dedmunds@unicon.net](mailto:dedmunds@unicon.net)>

**Sent:** Sunday, March 10, 2019 1:10:57 PM

**Subject:** Fwd: Foster youth Language for CCCApply

[Quoted text hidden]

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Amanda Mason  
Director, Business Analyst | Unicon, Inc.  
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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Mon, Mar 11, 2019 at 11:56 AM

Hi Debbie,

Yeah, sorry, I see how that wasn't very clear.

Attached is a screenshot of the Help pop-up box in the Foster Youth question - currently under development. The language in question was just added to the very top of the existing pop-up. I believe no other changes were made to the existing language.

However, one thing that did change - and I'm not sure I'm a fan - is the user interface design that we implemented that brings Apply's look and feel more in-line with MyPath (this was required of us). Due to the template of these pop-up modals, it appears that the user will have to scroll down (within the pop-up box) to see all the language in the box. I'm going to quiz the dev team on this and see if there's anything we can do to prevent this. I'd prefer to have the box expand to "fit all" of the language. I can't guarantee that's possible within the parameters of the platform's pop-up modal, but I'm going to try.

Here's all the language that is included in the under-development pop-up modal (even if the screen shot doesn't show it all):

## Foster Youth Exit Cases

Reasons for exiting foster can include adoption, entering legal guardianship, reunification with parent(s), emancipation at age 18, or disqualification or voluntary exit after age 18.

## Aged Out/Emancipated

You 'aged out/emancipated' from foster care if you exited foster care on or after your 18th birthday. If you need assistance with determining when you exited foster care, you can contact the California Foster Care Ombudsman's office at (877) 846-1602 or [fosteryouthhelp@dss.ca.gov](mailto:fosteryouthhelp@dss.ca.gov).

## Exited the foster care system before my 18th birthday

You 'exited the foster care system before your 18th birthday' if you were returned to the custody of your biological parents, entered a legal guardianship (with relatives or non-relatives) or were legally adopted before your 18th birthday. If you need assistance with determining when you exited foster care, you can contact the California Foster Care Ombudsman's office at (877) 846-1602 or [fosteryouthhelp@dss.ca.gov](mailto:fosteryouthhelp@dss.ca.gov).

## Not Sure

If you need assistance with determining when you exited foster care, you can contact the California Foster Care Ombudsman's office at (877) 846-1602 or [fosteryouthhelp@dss.ca.gov](mailto:fosteryouthhelp@dss.ca.gov).

Please let me know if there are ANY other changes. If I have to go back to them with changes at this point, I hope to only have to do it once. We are stretched on time and resources right now so they'll probably scream at me - but I can take it :-)

Thanks again,  
Patty

[Quoted text hidden]

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**Patricia Donohue**  
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530-228-2446 | [pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)  
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**CCCApply Support:** [www.ccctechnology.info](http://www.ccctechnology.info)



Screen Shot 2019-03-11 at 11.49.14 AM.png  
203K

**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Mon, Mar 11, 2019 at 1:53 PM

Thank you Patty for sending this and for all your help to make sure we get this right. I do have a couple changes to the language. If it helps any, please feel free to blame me with your people. The term "aged out/emancipated" is no longer included in the answer choices under the new language that I provided and the entry/exit references are now to age 16 rather than 18, which changes the way the exit options should be framed. I think that all of this can be simplified by just having the new language I provided previously plus the information about the Ombudsman's office. So the full pop up text would now read.

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**Alcala, Elena** <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>, Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

Tue, Mar 12, 2019 at 8:51 AM

Hi Ladies,

I wonder if we should schedule a quick 30 minute call to make sure we are all on the same page. It can be easy to miss things via email.

Elena Alcala, MPA  
Educational Services  
1102 Q Street, Suite 4400  
Sacramento, CA 95811  
[ealcala@cccco.edu](mailto:ealcala@cccco.edu)  
916-327-0752



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**From:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
**Sent:** Monday, March 11, 2019 1:53 PM  
**To:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>, Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

Tue, Mar 12, 2019 at 8:53 AM

I think that is a good idea. I am available today before 10, from 12-1 or after 2. Tomorrow I have time between 9:30 – 10:30, 11-1 or 2-3.

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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Tue, Mar 12, 2019 at 2:05 PM

Hi Debbie,

Sorry, my day today is crazy and tomorrow is too - but I'm free tomorrow (Wed) between 12:30-1pm. Does that time still work for you? I could start at 12:15pm if that's better. I don't think we need more than 20 minutes actually.

Let me know. I think I will setup a Zoom meeting now and if the time needs to shift for you - no problem.

Thank you,  
Patty

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**Patricia Donohue**  
Product Manager, OpenCCC, CCCApply, SSO Proxy  
California Community Colleges Technology Center  
530-228-2446 | [pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)  
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---

**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Tue, Mar 12, 2019 at 2:07 PM

That works for me.

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**Alcala, Elena** <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>, Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

Tue, Mar 12, 2019 at 2:19 PM

Yes that works Patty! We should set up a zoom call so you cans how it all looks.

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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

Thu, Mar 14, 2019 at 4:40 PM

To: "Alcala, Elena" <ealcala@cccco.edu>  
Cc: Debbie Raucher <debbie@jbay.org>

Hi Elena,

Just following up on our call yesterday - and the action item to confirm the shortened language for the "Parent/Guardian Information" section bullet identifying Foster Youth minors.

Reminder, the language we would like confirmed was: "I am a current or former foster youth."

Also - the underlined words would like to a pop-up box with the same language that currently appears in the Foster Youth question on the Residency page (specifically it's information clarifying "court-ordered foster care").

I believe you were going to check with a colleague on this relative to whether we need to match the language in the FAFSA and/or reference students in foster care after their 13th birthday.

Can we move forward with the shorter, revised language at this time. If we need to revise the "court-ordered foster care" pop-up language - which is extremely long and very formal language for minors - we could look at that as a separate change requests and implement in a near future release after June.

Sorry to push on this but the team is waiting on me before starting this work. I want to make sure these legal changes are prioritized appropriately.

Thank you,  
Patty

On Fri, Mar 1, 2019 at 9:50 AM Alcala, Elena <ealcala@cccco.edu> wrote:

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**Patricia Donohue**  
Product Manager, OpenCCC, CCCApply, SSO Proxy  
California Community Colleges Technology Center  
530-228-2446 | [pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)  
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---

**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: "Alcala, Elena" <ealcala@cccco.edu>  
Cc: Debbie Raucher <debbie@jbay.org>

Thu, Mar 14, 2019 at 5:15 PM

Actually - my apologies - I realized that we discussed two options that you were going to consider:

Alternatives being discussed as of 3.13.19:

- I was in foster care at any time after my 13th birthday
- I am a current or former foster youth

As soon as you have confirmation on the approved language, please let me know.

Thank you!  
Patty  
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**Alcala, Elena** <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: Debbie Raucher <debbie@jbay.org>

Fri, Mar 15, 2019 at 10:03 AM

I Apologize for the delay in getting the response to you. The language that should be in the bullet point is the following:

"I was placed or remained in foster care at any time after my 13<sup>th</sup> birthday"

Colleen explained the 13<sup>th</sup> birthday is necessary because it aligns with a financial aid rule that when this statement is true for the student it means they are determined independent.

If I remember correctly, the question about whether the student has a parent/guardian will not even pop up if this statement is marked as applicable right?

Elena Alcalá, MPA

Educational Services

1102 Q Street, Suite 4400

Sacramento, CA 95811

ealcala@cccco.edu

916-327-0752



**From:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

**Sent:** Thursday, March 14, 2019 5:16 PM

**To:** Alcalá, Elena <[ealcala@CCCCO.edu](mailto:ealcala@CCCCO.edu)>

**Cc:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>

**Subject:** Re: Foster youth Language for CCCApply

Actually - my apologies - I realized that we discussed two options that you were going to consider:

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[Quoted text hidden]

[Quoted text hidden]



**Patricia Donohue**

Product Manager, OpenCCC, CCCApply, SSO Proxy

California Community Colleges Technology Center

530-228-2446 | [pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)

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**Patricia Donohue**  
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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>, Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

Fri, Mar 15, 2019 at 10:30 AM

I talked with Colleen yesterday. What she told me was that she was also okay with the shorter language:

- I was in [foster care](#) at any time after my 13th birthday

---

*Debbie Raucher*

*John Burton Advocates for Youth*

*(510) 593-8382*

[Facebook](#) | [Website](#) | [Twitter](#)

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**From:** "Alcala, Elena" <[ealcala@CCCCO.edu](mailto:ealcala@CCCCO.edu)>  
**Date:** Friday, March 15, 2019 at 10:03 AM  
**To:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>

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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Cc: "Alcala, Elena" <[ealcala@cccco.edu](mailto:ealcala@cccco.edu)>

Fri, Mar 15, 2019 at 10:33 AM

And I have to add a few things - just in case it isn't clear...

The data isn't collected in respect to which bullet the person identifies with  
All we know is that "one of the statements below is true about me"

Also, there's no correlation - from a data perspective - from the admissions app to any financial aid app - so again, I'm not sure anything can be gained from the longer sentence if the goal is to relate it to some other status or data. If it's a legally mandated statement, that's different.

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**Patricia Donohue**  
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**Patty Donohue** <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
To: Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
Cc: "Alcala, Elena" <[ealcala@ccccc.edu](mailto:ealcala@ccccc.edu)>

Fri, Mar 15, 2019 at 10:41 AM

Thinking about this some more...

Debbie - Is Colleen saying that if you are in foster care prior to your 13th birthday - you are NOT considered Independent? If that's the case, we "may" still see a few issues with foster youth minors who are younger than 13. What will they select if they try to enter a Parent or Guardian information?

These could be edge cases that can be managed (because they are so few) but just playing Devil's advocate here.

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**Debbie Raucher** <[debbie@jbay.org](mailto:debbie@jbay.org)>  
To: Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
Cc: "Alcala, Elena" <[ealcala@ccccc.edu](mailto:ealcala@ccccc.edu)>

Fri, Mar 15, 2019 at 10:44 AM

Correct, if a youth exited foster care before age 13, they are not considered independent and they would have to provide parent/guardian info. In most cases, these youth will have been reunited with their parents or adopted and so would provide parental information like any other student. There will be some cases where the youth ended up in long-term guardianship and will be flagged for verification but I think we will just need to manage those as they arise.

---

*Debbie Raucher*

*John Burton Advocates for Youth*

*(510) 593-8382*

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---

**From:** Patty Donohue <[pdonohue@ccctechcenter.org](mailto:pdonohue@ccctechcenter.org)>  
**Date:** Friday, March 15, 2019 at 10:42 AM  
**To:** Debbie Raucher <[debbie@jbay.org](mailto:debbie@jbay.org)>  
**Cc:** "Alcala, Elena" <[ealcala@ccccc.edu](mailto:ealcala@ccccc.edu)>

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**Debbie Raucher** <debbie@jbay.org>  
To: Patty Donohue <pdonohue@ccctechcenter.org>  
Cc: "Alcala, Elena" <ealcala@cccoco.edu>

Fri, Mar 15, 2019 at 10:44 AM

It's fine to go with the shorter statement. Colleen agreed that it made sense to keep it as simple as possible.

---

*Debbie Raucher*

*John Burton Advocates for Youth*

*(510) 593-8382*

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---

**From:** Patty Donohue <pdonohue@ccctechcenter.org>  
**Date:** Friday, March 15, 2019 at 10:34 AM  
**To:** Debbie Raucher <debbie@jbay.org>  
**Cc:** "Alcala, Elena" <ealcala@cccoco.edu>

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**Patty Donohue** <pdonohue@ccctechcenter.org>  
To: Debbie Raucher <debbie@jbay.org>

Fri, Mar 15, 2019 at 8:09 PM

Thank you, Debbie. This is very helpful.

Per your other response, I will go with the shorter version that includes the age information.

I believe I have everything I need to move forward on both issues.

Unless I hear otherwise, I'm good to go.

Patty

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**Debbie Raucher** <debbie@jbay.org>  
To: Patty Donohue <pdonohue@ccctechcenter.org>

Fri, Mar 15, 2019 at 8:18 PM

Sounds good!

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**2 attachments**



California  
Community  
Colleges

image001.png  
14K



California  
Community  
Colleges

image001.png  
14K