
CCCApply for Non-Credit

6 messages

Grogan, Rita <ritagrogan@whccd.edu>
To: "pdonohue@ccctechcenter.org" <pdonohue@ccctechcenter.org>

Tue, Jul 12, 2016 at 7:32 AM

Patty,

I just read Elias' response to why non-credit students must be evaluated for residency.

However, I think there may be an option to consider that will lessen the burden of the application for non-credit students and limit the frustration of credit students.

What if you could "turn off" the requests in the current application for non-credit students? You would have the same application but any question that doesn't relate specifically to residency would be considered optional?

For example, provide flexibility to hide requests for lists of previous colleges attended because transcript evaluation isn't needed or required at this point.

In this way, you would have one application but you could post its availability two different ways – one for credit-seeking students and one for non-credit seeking students.

I have other ideas as well regarding CCCApply – when I get a chance, I'll list and send them to you as I still don't know how to communicate with the advisory committee (suggest an alias list posted to the committee membership site that can distribute ideas and suggestions regarding enhancements/updates to CCCApply as a possible solution).

RITA GROGAN

ASSOCIATE VICE CHANCELLOR,

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Patricia Donohue <pdonohue@ccctechcenter.org>
To: "Grogan, Rita" <ritagrogan@whccd.edu>

Tue, Jul 12, 2016 at 10:12 AM

Hi Rita,

Thanks so much for these suggestions. Two things - in response and then more later...

1) We met with Elias in 2014 when this issue was first presented to the CCCApply Steering Committee (from committee members) and we approached him with "If we were to create a new version of the Standard Application for Non-Credit applicants, What questions could be removed and still comply with residency, other state and federal regulations and MIS requirements?" We actually sat down with him twice with a sub-committee and looked at each question. His response was - the only questions that can be removed are the Needs & Interests page questions. Every other question pertains to some requirement. The Committee reviewed his conclusions/recommendations and decided that the Needs & Interests were actually very much needed for this audience, so basically we determined there were no questions that could be removed and still be in compliance. The Non-Credit application request was declined and that was that.

The fact that we are revisiting this issue again (this is the third time in 4 years) is a bit frustrating for the committee because there's not a lot we can do based on the conclusions and recommendations received from the Chancellor's Office.

2) HOWEVER...we are about to convene a special sub-committee to help gather and develop requirements for the next iteration of CCCApply.

The current version of OpenCCCApply is problematic in several ways so we have to start working on a revision. The big problems include: accessibility, responsive design, internationalization, and integration with the Portal. From an accessibility perspective, the the hover help, which was our creative solution to internationalization (multiple translations). Adding Spanish hover help was the developers solution to a complete Spanish application - but it didn't work in several ways. The original intent was to - eventually - translate the hover help into multiple languages (Hmong, Chinese, Russian, etc.) However, from an accessibility perspective, it's not compliant.

That functionality is out, so we will have to develop a Spanish version of the application. This is a huge blow. Spanish is not the only language needed - as you know - and now we know that there's no way to internationalize without creating completely translated copies of the english application. Huge undertaking, huge expense, lots of development time. It's going to be a while.

Also, the current application is not *responsive* which means it doesn't really work for cellphones and other mobile technologies (tablets, iPads, etc.). This is unacceptable from a user perspective. Thus, we have already approved the development of a new iteration of the applications. Unfortunately we cannot start on these until - probably fall 2017 - which means that we are not going to invest a lot of development time and resources into any major changes to the current application. They won't approve it knowing that a complete revision is already on the roadmap. We will fix bugs and/or if any state, federal or local mandates are required.

I'm getting to my second point...

A sub-committee is forming to drive these requirements. Would you like to participate in this? The time investment is minimal - or rather, other than a few meetings over the course of the next year, as much time as you want to volunteer. I will send you the doodle poll that I set up for our first meeting. Are you interested?

Gotta run to a meeting. Sorry for the long read. I am happy to answer any questions you have and will send you the invite to the sub-committee meeting request.

Thank you so much,
Patty

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Patricia Donohue - Product Manager, CCCApply
California Community Colleges Technology Center
(530) 588-0830 | pdonohue@ccctechcenter.org

Grogan, Rita <ritagrogan@whccd.edu>
To: Patricia Donohue <pdonohue@ccctechcenter.org>

Tue, Jul 12, 2016 at 10:42 AM

Thanks for the reply.

I respectfully disagree with Elias. I have had it confirmed at the federal (Jeff Baker, Dept of Ed.) and state (CCCCO) levels multiple times that there is no requirement for submitting transcripts to any college – that is an institutionally controlled item and the only reason for collecting that information is for those institutions that require a transcript. Additionally, there were some colleges (DeAnza comes to mind) that, until recently, had their own institutional applications that met the MIS needs but was not as long or frustrating to students to complete. Some CCCs may still be using an institutionally driven application and no CCCApply. It is not my preferred route to move away from CCCApply but our Chancellor would like us to consider that option for the ease of use (and access) and good of students.

On your other note, please send me your Doodle poll. If I can, I'd be happy to participate.

RITA GROGAN

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From: Patricia Donohue [mailto:pdonohue@ccctechcenter.org]

Sent: Tuesday, July 12, 2016 10:13 AM

To: Grogan, Rita <ritagrogan@whccd.edu>

Subject: Re: CCCApply for Non-Credit

[Quoted text hidden]

Grogan, Rita <ritagrogan@whccd.edu>
To: Patricia Donohue <pdonohue@ccctechcenter.org>

Fri, Jul 15, 2016 at 12:14 PM

Hi Patty,

Not sure if you saw my response but I would like to participate in the CCCApply sub-committee being proposed. I haven't seen a doodle poll yet but I'm sure you've been quite busy. Please feel free to forward it to me and I'll respond immediately as to availability.

I'm getting to my second point...

A sub-committee is forming to drive these requirements. Would you like to participate in this? The time investment is minimal - or rather, other than a few meetings over the course of the next year, as much time as you want to volunteer.

I will send you the doodle poll that I set up for our first meeting. Are you interested?

I appreciate the opportunity as I prefer to help rather than complain.

RITA GROGAN

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From: Patricia Donohue [mailto:pdonohue@ccctechcenter.org]
Sent: Tuesday, July 12, 2016 10:13 AM
To: Grogan, Rita <ritagrogan@whccd.edu>
Subject: Re: CCCApply for Non-Credit

Hi Rita,

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Patricia Donohue <pdonohue@ccctechcenter.org>
To: "Grogan, Rita" <ritagrogan@whccd.edu>

Fri, Jul 15, 2016 at 1:09 PM

Yep, I've been so swamped this week I haven't had an opportunity to respond yet.

There are 4 sub-committees being organized at the moment. I'm asking Richette Bell to manage and facilitate this committee and I'm waiting for her to reply so we can get that one moving forward. May be another week before that invite comes your way, but you are definitely included.

Thanks so much,
Patty

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Grogan, Rita <ritagrogan@whccd.edu>
To: Patricia Donohue <pdonohue@ccctechcenter.org>

Fri, Jul 15, 2016 at 1:43 PM

Great! Thanks,

RITA GROGAN

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From: Patricia Donohue [mailto:pdonohue@ccctechcenter.org]
Sent: Friday, July 15, 2016 1:10 PM

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