## 2018 Workshop



Meta Majors, Guided Pathways & The CCCApply Administrator

CALIFORNIA COMMUNITY COLLEGES





# CCCApply

#### **Online Application for Admission**



### Welcome

**Part 1:** Meta Majors & Guided Pathways at Bakersfield College *Craig Hayward Michelle Pena* 

#### Part 2:

- Upgrade CCCApply Administrator
- New Majors Filters Category & Education Goal Alignment Filter
- Development, Release & Roadmap Patty Donohue





## Majors in CCCApply

On average, our colleges display 115 different majors in CCCApply

Clustering or grouping majors into

- Communities of Interest
- Career Clusters or
- Meta Majors



can provide a **clear pathway to graduation** or transfer and can help them make connections between their studies and different career choices.

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## **New CCC Administrator**

One centralized admin configuration tool for all secure web applications

- Single point-of-entry for all admin tools New SHORT URL
- Global landing page to launch all CCC Tech Center admin tools
- Delivers secure SSO authentication
- MIS and system administration authorization
- Enhanced roles and permissions
- Same user base same user accounts
- CCCApply Admin launched from this system





## **CCCApply Administrator Upgrade**

#### Upgrade from Php-based technology

to Java-based, spring boot, functionality

- First version feature parity
- Enhanced Majors Module New Filters
- Enhanced navigation & authorization
- New spam filter user interface
- Re-architectured to share common data sets and features (Terms & Majors, Rules & Messages between Standard and International applications





## CCCApply Admin Modules

- Terms
- Majors
- Rules & Messages
- Supplemental Questions
- English Proficiency (International)
- Utilities
  - Reset Downloads
  - Spam Filter UI





## **Enhancements to the Majors Module**

Improved functionality for Majors in Apply & International

- Two new filters to customize and categorize Majors
- Major Category Filter

Control display of Majors with new Category filter

Education Goal Filter

Control display of Majors based on student's education goal response

- Combine filters for more refined categorization
- Fixed bugs in current display of Majors (alphabetical order)





## **Major Category Filter**

College can create an unlimited number of custom categories

- Creating one or more categories triggers display in the application
  - "Major Category" menu appears between Ed Goal and Intended Major menus



Student selects a "Major Category" > displays only those majors in alpha order

A major can be aligned to more than one category

Major Category field will be added to download client & report center



## **Major Category Menu**

	Welcome Patricia Donohue CCCID: AAA0071 Sign Out My Applicat	ons Hel
Introduction 🧹	Enrollment Information Cambiar A Esp	añol
Enrollment >	Enrollment Information for Compton CCD	
	Term Applying For	
Information	Fall Semester 2014 (08/22/2014 to 12/31/2019) +	
Demographic Information	Educational Goal	
	Obtain a 2-year associate degree without transfer \$	
Education	Major Category	
Citizenship/Military	Art History 🗲 🛟	
Residency	Intended Major or Program of Study	
	Art History 1B 🔹 🗘	
Needs & Interests		
Supplemental Questions	Save	
Consent		
Review Application		

New "Major Category" menu displays custom categories defined by college

Majors are aligned to each category in the Administrator and display in the "Intended Major" menu based on category selected.

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#### Colleges & Districts - Applications - Sign Out

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Taft College	Taft Co	llege			¢		
CCCApply	Terms	<u>Majors</u>	Rules	Messages	Supplemental Questions	Utilities •	
Major	S						

Note: The order of the majors here is NOT the order in which the majors display to the student applying

					Impo	rt Majors	Export Majors	Add M	ajor
	Major Description	Categories	Award Type	Program Co	TOP Code	Start Dat	e End Date	Actio	ons
0	BA Music Theory	+	None			08/30/196	3 05/25/2099	ľ	à
	BS Molecular Biology		None			08/31/1963	3 05/26/2099	Ø	
0	MA Photography		None			08/31/1963	3 05/26/2099	ľ	
	Previous		Page 1	of 1	10 rows 💲		Next		

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## Importing Majors with Category & Ed Goal Filters

application	code	description	category	topCode	programControlNumber	awardType	cipCode	eduGoals	start	end	created
APPLY	42102	BA Spanish				None			1963-09-01	2099-05-27	
APPLY	42103	MA Photography				Jone			1963-09-01	2099-05-27	
APPLY	42101	BA Cinematography	category			Jone			1963-08-30	2099-05-25	
			P 1		contraction of the second						
			englisn,ma	itn,pl	notography						



## **Education Goal Alignment Filter**

College can align majors to one or more Education Goals

- Student selects Ed Goal first
- All majors aligned to ed goa display in the M
- Control display of Majors with new Category filter
- Control display of Majors based on student's education goal response
- Combine filters for more refined categorization

#### Θ Edit Maior for: Taft College Major Description Major Code \* 69103 BA Music Theory B Major Start Date \* Major End Date 08/31/1963 05/26/2099 Major has no end date TOP Code Program Control # Categories CIP Code Add categor Award Type (Not specified) Education Goals (select all that apply Obtain an associate degree and transfer to a 4-year institution Transfer to a 4-year institution without an associate degree Obtain a 2-year associate degree without transfer Earn a career technical certificate without transfer Discover/formulate career interests, plans, goals Prepare for a new career (acquire job skills) Advance in current iob/career (update iob skills) Maintain certificate or license

#### Award Type (Not specified) Education Goals (select all that apply) Solution Goals (select all that apply) Obtain an associate degree and transfer to a 4-year institution Transfer to a 4-year institution without an associate degree Obtain a 2-year associate degree without transfer Earn a career technical certificate without transfer Discover/formulate career interests, plans, goals Prepare for a new career (acquire job skills)

Advance in current job/career (update job skills)

Maintain certificate or license

Educational development

### Align each major to one or more Education Goals to filter majors in student-facing application



Last updated at 03/08/2018 03:11 PM.



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#### Colleges & Districts Applications Sign Out

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CAPPIY	Terms	Majors Rules	Messages	Supplemental (	Questions	Utilities 🕶		
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					Imp	ort Majors E	xport Majors	Add Major
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<ul> <li>Major Des</li> <li>BA Music</li> <li>BS Molecu</li> <li>MA Photo</li> </ul>	Theory Ilar Biology graphy	Categories +	Award Type None None None	Program Co	TOP Code	Start Date           08/30/1963           08/31/1963           08/31/1963	xport Majors End Date 05/25/2099 05/26/2099 05/26/2099	Add Major Actions C b C b C b

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## Using the Category & Ed Goal Filters Together

Filtering majors by Major Category & Ed Goal alignment provides even further customization

- a. If a major is aligned to both filters:
  - i. The category menu will display categories of majors aligned by education goal
  - ii. The Intended Majors menu will display majors filtered by the category that align to the education goal



## Spam Filter User Interface

Filtering majors by Major Category & Ed Goal alignment provides even further customization

- a. If a major is aligned to both filters:
  - i. The category menu will display categories of majors aligned by education goal
  - ii. The Intended Majors menu will display majors filtered by the category that align to the education goal



## Spam Filter Web Service Process Part 1: Application Submission Process

- 1. Application is submitted to Apply
- 2. Application is stored with the fraud status flag set to PENDING
- 3. Application is posted to a prediction service where model is applied
- 4. Prediction service returns a probability rating that an app is fraudulent or not.
- Based on probability rating, the fraud status flag is updated with "Checked Fraud" or "Not Checked Fraud"
- 6. Applications set with "Checked Fraud" are sent to the Suspension folder awaiting confirmation by A&R Staff



## Spam Filter Web Service Process Part 2: Spam Filter User Interface

- 1. College staff monitor suspension folder via user interface in CCCApply Administrator
- 2. Suspended applications are reviewed by college staff for confirmation
- 3. College staff make the final determination: Fraud or Not Fraud
- 4. If "Fraud" Then fraud status flag changed to "Confirmed Fraud"
- 5. If "Not Fraud" Then fraud status flag changed to "Confirmed NOT Fraud"
- 6. "Confirmed Fraud" flag calls Apply Spam API
- 7. Applications that are NOT fraud are sent immediately to the Download Client
- 8. Confirmed Fraud/NOT Fraud applications are passed back to the ML model for continuous learning



#### TECHNOLOGY CENTER



## Migration to New Administrator

CCCApply will migrate all college data settings over to new Administrator

Colleges should:

- Review current terms, majors, supp questions, rules & messages for accuracy and validity
- b. Ensure Terms are created for 2018-2019 terms as back-up
- c. Export copy of all settings for back-up

**TECHNOLOGY CENTER** 



## Integration & Implementation

1. CCCApply will ETL all existing staff users accounts to new system

#### 2. Colleges must:

- a. Ensure Shibboleth is upgraded to latest version (or other compliant SAML IdP)
- b. Integrate college/district IdP with **Proxy**
- c. **Test** new Administrator URLs in Pilot Environment
- d. Test new URLs in Production
- 3. Colleges should:
  - a. Complete training on new Spam Filter user interface
  - b. Setup new Majors filters (optional)



## SSO Proxy

College integration with the OpenCCC Federated Identity

- Facilitates existing students to create OpenCCC accounts (CCCID)
- Streamlines integration of staff tools and applications
- Does NOT trigger the OpenCCC redirect for staff
   Admin URL is whitelisted



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#### Unable to Locate Your Information

We need your OpenCCC Account statewide student identifier (CCCID).

To continue to a California Community College secure web application, **please sign in, or create your new account.** 

Sign In	Forgo	t?		
Use	rname	pdonohue		
Password				Sign In
		Create a	a New Account	
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Californi Chancell	OR'S OFF	ICE		





### Proxy Integration Project



#### Final 12 colleges working on Proxy integration

90 colleges using Shibboleth 8 colleges using Portal Guard 10 colleges using ADFS



## New Administrators Under-Development

- CCCApply Administrator system upgrade
- Launched from new CCC Administrator
- Final phase of spam filter web service API and User interface integration into Administrator
- Enhancing Download Client for fraud status flag

#### **Future Administrator Enhancements**

- New Supplemental Questions module, Rules engine
- Email notifications to colleges to monitor filter
- Filter interface adjustments





## New Administrator Release Timeline

#### Release 6.2.0 Scope

Usually our CCCApply Annual Update

- CCCApply Administrator Upgrade
- Majors Filters
- Spam filter web service API
- Machine learning model

Pilot Release - 30 Day Preview & Training - May 23

Production Release - June 23, 2018





### Support

#### **Product Management**: Patricia Donohue pdonohue@ccctechcenter.org



Implementation Support / Enabling Services Michael Rajkumar, mrajkumar@ccctechcenter.org

College Support: Merrie Wales, mwales@ccctechcenter.org

**OpenCCC Help Desk:** support@openccc.net

