

April 13, 2023, 2:00 PM - 3:30 PM

Student Success Suite User Group Meeting

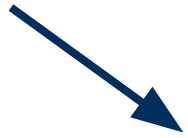


California
Community
Colleges

Please note: This meeting is being recorded for the purpose of transcription.

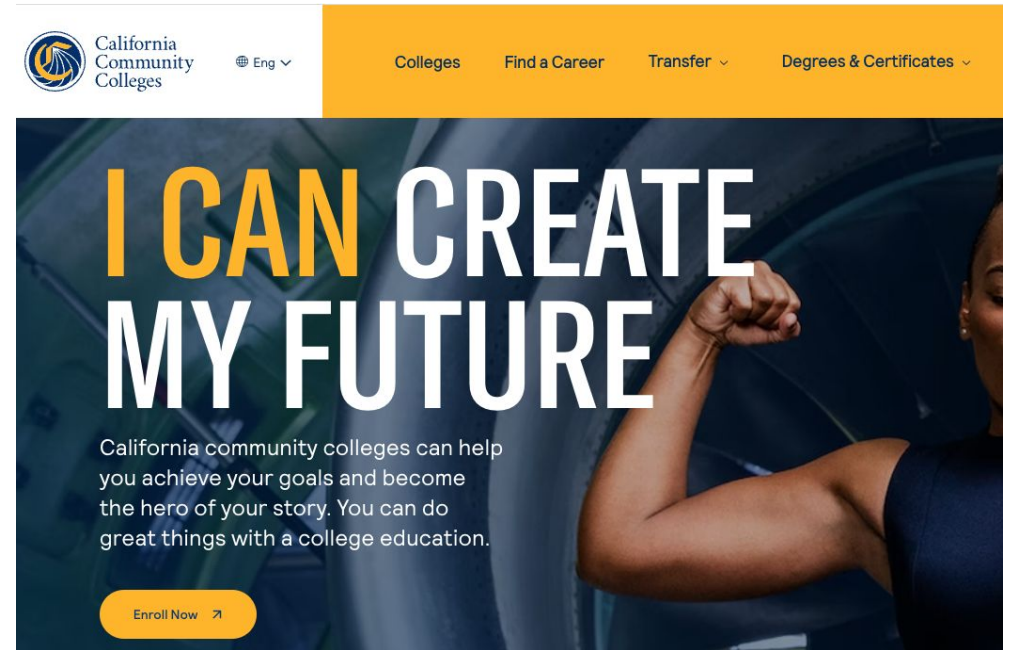
SSS User Group

Welcome & Introductions



Please add your *name, title, and college*

to the chat window for our attendance sheet. Thanks!



Student Success Suite Meeting Agenda

Time	Topic	Facilitator
2:00 - 2:05	<ul style="list-style-type: none"> Welcome 	Jennifer Coleman
2:05 - 2:25	<ul style="list-style-type: none"> Next Gen Application Phase 1 Demo 	Jane Linder
2:25- 3:00	<ul style="list-style-type: none"> Discussion: CCCApply & Legislative Updates <ul style="list-style-type: none"> Proposal for Supporting AB928, Associate Degree for Transfer New Parenting Question Updated Nonresident Tuition Form for AB540 Updated Age for Foster Youth Special Residency Question 	SSS User Group Kim Anderson Visiting Administrator, CCCCCO
3:00-3:20	<ul style="list-style-type: none"> Quick Updates: <ul style="list-style-type: none"> High School Outreach DL Client EOL New Spam Filter Enhancement 	Michael Rajkumar Jane Linder
3:20 - 3:30	<ul style="list-style-type: none"> Wrap up & Housekeeping 	Rick Snodgrass

Next Gen “CCCGo” Demo

- **Demo shows off capabilities of the new architecture**
 - It’s all real! Real code, code libraries, and integrated tools
 - Now the hard part: consensus on how to streamline and tailor the standard application
 - CCCCO sponsored task force for CCCApply

The Next Gen Application Goal

Provide an innovative approach to student onboarding while

- Future-proofing the system with updated architecture
- Streamlining the user experience
- Addressing friction points
- Reducing unintended impacts on underrepresented students

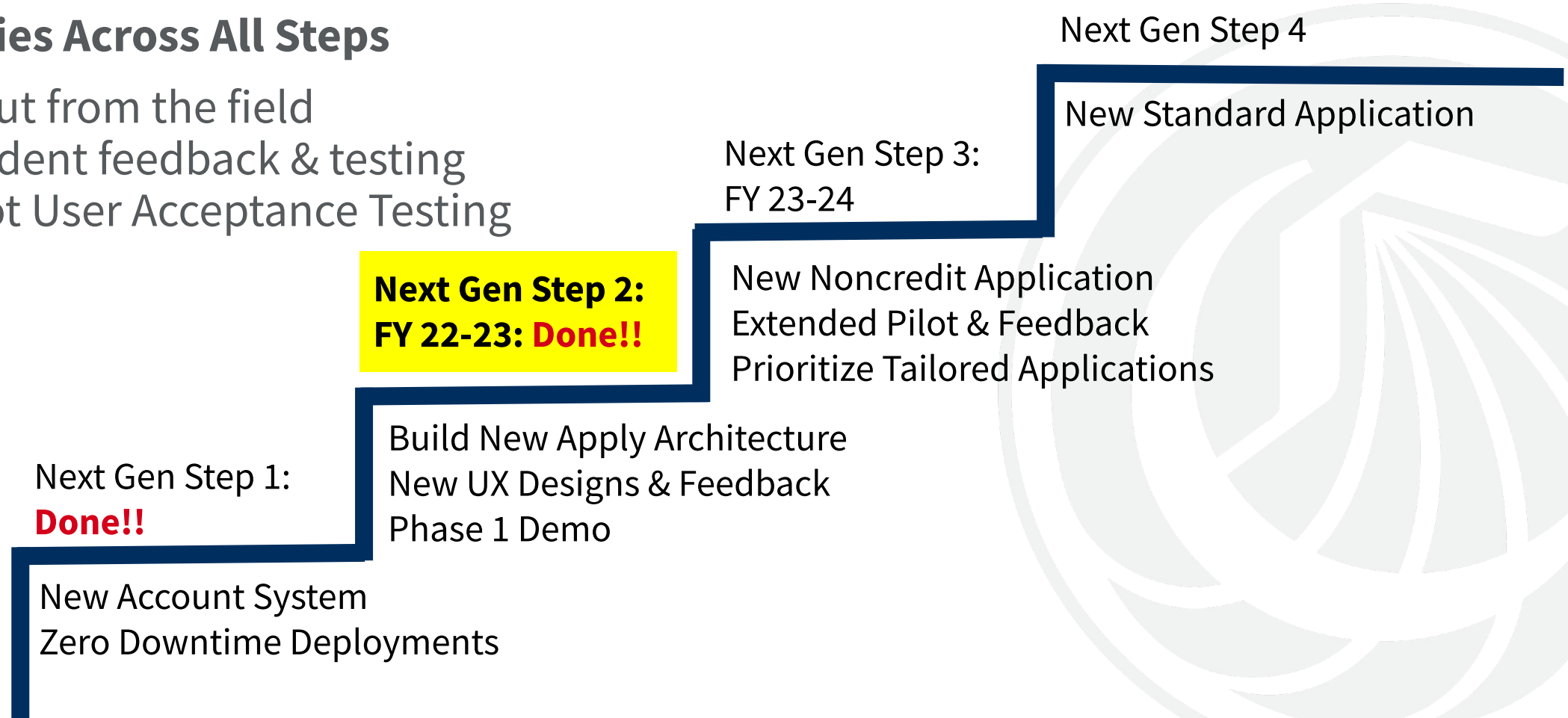
CCCGo Benefits

- Replace existing CCCApply technology with modern, more secure and flexible architecture
 - Allows tailored workflows targeted to specific student groups
- A streamlined user experience gives students a better start on their academic and career goals
- Ability to track and eliminate obstacles to student onboarding

Steps to the Next Gen Application

Activities Across All Steps

- Input from the field
- Student feedback & testing
- Pilot User Acceptance Testing



Build New Apply Architecture

A modern technology stack and microservices-based platform

- Modern, Mobile-First User Interface Design
- Streamlined Business Logic
- Enhanced Data Delivery Mechanisms
- Robust, transparent system operations
- Enhanced Analytics Platform with User-Friendly Analytical Tools
- Base SSS 2.0 Architecture in place with Phase 1 Demo deliverable (using working code). Additional phases can now build on top of that.



What's Next?

- Noncredit workflow as first release
 - Includes the same fields as the standard app, minus residency and citizenship
 - Fast development with less risk
 - Earlier beta testing and feedback
 - Feedback that improves standard app development too!
- Socialization plan / Feedback / Buy-in

CCCApply & Legislation

- Proposal for Supporting AB928, Student Transfer
- New Parenting Question, AB2881
- Updated Noncredit Tuition Form for AB540
- Updated Age for Foster Youth Special Residency Question, SB512
- SSN in Noncredit application?

AB928, Student Transfer Reform Act

- Filter Majors by Award Type
 - Guide students to majors that fit the ADT Ed Goal

Add Major for Palo Verde College

* denotes required field

Major Description * Major Code *

Required

Major Start Date * Major End Date *

Major has no end date

TOP Code Program Control #

Application Type CIP Code

Categories

Award Type

- ✓ (Not specified)
- AA degree
- AS degree
- Certificate
- Other
- AA-T degree**
- AS-T degree**
- Y Baccalaureate of Arts (B.A.) degree
- Z Baccalaureate of Science (B.S.) degree

Specifying Award Type is a required field.

Legislative Changes in CCCApply

- Early May target release
 - Release Notes:
<https://cccnex.tjira.com/wiki/spaces/PD/pages/edit-v2/2960687130>
- AB2881, Parenting question
 - Added to online CCPG & standard application (Y/N)
 - Delivered via SuperGlue 4.7
 - Contact crms@ccctechcenter.org to sign up for new SuperGlue adapter version

Legislative Changes in CCCApply

- Updated Age for Foster Youth Special Residency Question
 - SB512 Change
- Updated Nonresident Tuition Form for AB540

CALIFORNIA NONRESIDENT TUITION EXEMPTION REQUEST
Education Code § 68130.5, as amended, commonly known as AB 540

INSTRUCTIONS
Complete and sign this form to request exemption from nonresident tuition charged to nonresident students. Once determined to be eligible, you will continue to receive the exemption as long as you fulfill eligibility requirements or until the College or University no longer offers this exemption. Applying for this exemption does not alter your responsibility to pay, by the campus deadline, any nonresident tuition and associated fees that may be due before your eligibility is determined.

APPLICATION
Name _____ College Student ID: _____

I, the undersigned, am applying for the California Nonresident Tuition Exemption at the following college, _____ and declare that the following apply to me.
(enter college name)

1.) Check one box only:

I have a current nonimmigrant visa (not including a T and U visa) as defined by federal law.
Nonimmigrants have been admitted to the U.S. on a temporary visa and include, but are not limited to, foreign students (holding F visas) and exchange visitors (holding J visas).

I have a current nonimmigrant T or U visa as defined by federal law.

I do NOT have a current, nonimmigrant visa as defined by federal law.
This includes, among others, U.S. citizens, permanent residents, DACA recipients, and individuals without current or valid immigration status.

2.) Select all items that apply to you from each column (must satisfy at least one from each column to be eligible):

Column A	Column B
<input type="checkbox"/> I have 3 years of attendance at a California high school.	<input type="checkbox"/> I have graduated or will graduate (before the first term of enrollment at the CCC) with a California high school diploma or the equivalent (i.e., California-issued GED, CHSPE).
<input type="checkbox"/> I have 3 or more years of high school coursework and 3 years of attendance in California elementary schools, California secondary schools, or a combination of California elementary and secondary schools.	<input type="checkbox"/> I completed or will complete (before the first term of enrollment at the CCC) an associate's degree from a California Community College.
<input type="checkbox"/> I attended or attained credits at a combination of California high school, California adult school, and/or California Community College for the equivalent of (3) years or more.*	<input type="checkbox"/> I completed or will complete (before the first term of enrollment at the CCC) the minimum requirements at a California Community College for transfer to the California State University.

* A year's equivalence at a California Community College is either a minimum of 24 semester units of credit or 36 quarter units. For noncredit courses, a year's attendance is a minimum of 420 class hours per year (a semester is equivalent to a minimum of 210 hours and a quarter is equivalent to a minimum of 140 hours). Full-time attendance at a California adult school is a minimum of 420 hours of attendance for each school year.

Revised 02/2023

A11Y 2/23/23

Other Proposed Changes

- SSN in Noncredit application? CDE Adult Ed mandate
 - Researching now, will discuss proposal at June's SSS User Group meeting

Quick Updates

- High School Outreach
- CCCApply Download Client End-of-Life
- Spam Filter Enhancement



High School Outreach

- Remind students NOT to use their high school email on the OpenCCC account!
- Students lose access to this email and cannot recover their OpenCCC account
- Encourage use of student's personal email (not a parent/family email)

Final Days!! Download Client EOL

- Two months to the Download Client Phase Out deadline!
 - Download Client NOT maintained after July 1, 2023
- Recent SuperGlue releases include MANY student fields not available through the DL Client

Spam Filter Enhancement

- Released into Production April 12, 2023 (yesterday!)
- Pilot test results show a much higher percentage of fraudulent apps caught
- Slight increase in false positives (legitimate apps caught in spam filter)
 - Whitelist via staff support

Here to Help!

- Issues with SSS Products? Need to whitelist an IP address?
 - Open a staff Help Desk ticket via email:
staffsupportccctc@openccc.zendesk.com
- Enabling Services CRMs: crms@ccctechcenter.org
 - SuperGlue implementations
 - Noncredit and International online application implementations
 - CCCID for all students by Fall 2023
 - My Path Demos

Want to Know What's Up?

Register for an account on [CCCTechnology.info](https://ccctechology.info) and set your Profile Notifications to follow the CCCTC System Alerts category posts, today!

- Release updates
- Planned Maintenance
- Have a general question? Start a discussion!
- Private Spam Discussion group

Q&A

Student Success Suite Contacts:

- Jane Linder, SSS Interim Product Director
jlinder@ccctechcenter.org
- Mike Caruso, SSS Product Owner
mcaruso@ccctechcenter.org
- Rick Snodgrass
rsnodgrass@ccctechcenter.org

Student Success Suite User Group Info

We have updated our Student Success Suite User Group meeting information! The current fiscal year meeting information can be found [here](#).

**Please check the [Student Success Suite User Group Roster](#) for your names and information.

**If you are not receiving listserv emails, send corrections to:
Rick Snodgrass - rsnodgrass@ccctechcenter.org

Next meeting:

→ **June 22, 2023 - 2 PM - 3:30 PM**

Thank you all for joining us - we appreciate your time and your input!