00:16:30   David Kendall: David Kendall, DII TAP Team
00:16:36   Candace Robertson: Candace Robertson, CCC TechConnect
00:16:42   Lou: Lou Delzompo, DII TAP
00:16:43   Deb Barker-Garcia: Deb Barker-Garcia - ESS & TAP
00:16:44   Mojdeh Mehdizadeh: Mojdeh Mehdizadeh, Contra Costa CCD
00:16:44   Thomas Weitzel: Thomas Weitzel, DII TAP Team
00:16:45   Jory Hadsell: Jory Hadsell, CVD-OEI
00:16:48   Stephen Heath: Stephen Heath - DII TAP (InfoSec)
00:16:49   Gregg Atkins: Gregg Atkins, Executive Director, Council of Chief Librarians CCC
00:16:51   Manos Stefanakos (CCCCO):   Hello, Manos Stefanakos DII TAP team
00:16:53   Bryan Miller (he/him/his): Bryan Miller (Non-Voting), FoundationCCC
00:16:53   Jim Kelly: Jim Kelly, MIS Support Services
00:16:54   Jory Hadsell: Oops, CVC
00:16:56   Stephanie Curry: Stephanie Curry, ASCCC incoming member 2021-2022
00:16:59   Coast | Fredrick Rocha© (he/him/his): Fred Rocha, CISOA
00:17:03   Erin Larson: Erin Larson, ESS
00:17:04   Jennifer Coleman: Jennifer Coleman, CCC Technology Center
00:17:08   Tim Calhoon: Tim Calhoon, Exec.

Director CCC Technology Center
00:17:11   M Nabil Fares: Nabil Fares CO DII TAB Team
00:17:12   Ginni May: Ginni May, ASCCC Vice President
00:17:21   JC Sales: JC Sales, CollegeBuys – Foundation CCC
00:17:25   David Adler: David Adler (non-voting), Data and Analytics Consultant for WEDD
00:17:32   Suzanne Wakim: Suzanne Wakim, ASCCC
00:17:38   Matthew Kiaman: Matthew Kiaman – Santa Monica College – Director, Network Services
00:18:01   Alex Jackl: Alex Jackl, Data Governance Lead, CO TAP Team
00:18:14   Gary Moser: Welcome Valerie and good to see you again – from yesterday at CISOA
00:18:48   Rebecca Ruan-O'Shaughnessy: Rebecca Ruan-O'Shaughnessy, VC of ESS
00:19:03   Chris Ziegler: Chris Ziegler – DII TAP MIS Support Services, Workflow Automation Projects, Portfolio and Project Management tools and process standardization.
00:19:41   Christopher Anderson: Christopher Anderson, Chancellor's Office, Director of Application Development and Network Support
00:20:18   Cheryl Aschenbach: Cheryl Aschenbach, ASCCC Secretary and TTAC Co-Chair
00:20:26   Daryl L: Daryl Lal, State InfoSec for CO

00:21:05   Elaine Kuo: Elaine Kuo, RP Group
00:21:21   Daryl L: Go, Todd!!!
00:23:31   Cheryl Aschenbach: Thanks, Alex!
00:25:14   Rico Bianchi: Rico Bianchi – Director CCC TechConnect
00:28:30   Valerie Lundy-Wagner: And I'm happy to have folks chime in here in the chat if that's as useful way to keep the conversation moving. Apologies to my co-chairs if I'm taking us off track.
00:28:39   Russell Grant: Russell Grant Chancellor's Office DII
00:28:42   Kyllingstad, Tim: Timothy Kyllingstad, CAPED Representative.
00:30:08   Cheryl Aschenbach: You're not taking us off track, Valerie, but thank you. If anyone has questions, please raise your hand or use the chat – whichever you are more comfortable with
00:30:18   Bill Rawlings: I think aligning with the Cradle-to-Career data system effort is essential to ensure political (and financial) support.
00:31:03   Gary Moser: @Bill I agree and this solution would help in so many ways to get us there!
00:33:03   Mojdeh Mehdizadeh: A systemwide ERP will also assist our ability to more rapidly support and implement CVC cross enrollment.
00:33:04   Valerie Lundy-Wagner: Great. And

to be fair, I am biased, so if others are not sure if that connection is necessary/relevant, then please let me know. The goal is not to exclude differing ideas. Regardless, I will keep an eye for this as I review the report and other priorities that you have surfaced (via conversation with co-chairs, agency team, and consultants).

00:35:38   Alex Jackl: Cradle-2-Career is going to have a far more limited scope in the data it will capture and facilitate – so they would exist side by side but inside a strong enterprise data strategy we would want the ERP to connect to it, as well as the eTranscriptCA system and the Data Lake and Data Warehouse and the Course Exchange etc.,etc., into a choreographed decentralized data system that included all of those more focused systems.

00:36:55   Karen Chow (she, her):   Good morning to all, I'm a new incoming TTAC member for next academic year as an ASCCC Executive Committee member, specifically as Area B Representative. Eager to learn more about TTAC with all of you.

00:36:55   Cheryl Aschenbach: Bill's point speaks to the technology inequities that Gary mentioned existing

00:37:13   Todd Hoig: economy of scale vs. individual control/customization?

00:38:21   Jory Hadsell: The prevalence and nature of cloud-based solutions have also shifted the needle in what colleges expect or

are willing to give up in flexibility in order to ensure regular up-time, security, etc.

00:38:30   Jory Hadsell: (In my experience)

00:39:06   Rico Bianchi: A common ERP would provide the ability to know who works at colleges. Adjunct can and do work at multiple colleges and there is no current method to determine if they are the same person which creates duplicate records systemwide and does not provide an accurate record of how many employees work in the system.

00:41:15   Valerie Lundy-Wagner: This is really helpful conversation. I will def save the chat and keep an eye out for these pieces in the Huron study, and as we think about moving forward from that work.

00:42:29   Matthew Kiaman: CEO's and Boards need to champion this at their Districts. ERP replacements are culture changes.

00:45:02   Kyllingstad, Tim: In regards to MIS reporting. The common ERP would also allow for categorically funded programs such as DSPS to move to common support applications as Dr Scroggins was discussing earlier.

00:45:49   Susan Cheu: With the forecasted surpluses in the state budget, now might be a good time to advocate for "one-time" funding for this purpose.

00:49:59   Bill Rawlings: The Library system conversion is a good example to learn from.

00:50:21   Valerie Lundy-Wagner: Awesome.

We'll be sure to bug Gregg to learn more.
00:50:36   Jory Hadsell: Canvas conversion is another example. We've all done this before in productive ways.
00:51:07   Ginni May: Yes, the Canvas conversion is a great example!
00:55:54   Coast | Fredrick Rocha© (he/him/his): A common Identity and Access Management platform will be essential as well. Having single credentials that are role-based by college/district will improve user experience and harden our security posture as a system.
01:02:14   Coast | Fredrick Rocha© (he/him/his): Will the new CTO for the Tech Center be contacting us as many of us have experience implementing and sustaining IAM Solutions? Many of us are working collaboratively with other districts to leverage our platforms and configurations.
01:02:44   Suzanne Wakim: An unrelated question that came up. Do all colleges have different email domains for students v. staff/faculty?
01:03:16   Daryl L: So my guess is Jennifer is referring to Shape/f5 system in place for fraud application check within CCCApply, correct Tim? ….& where do we stand on that. I mean is the Shape fully implemented within our system to fight the CCCApply fraud data/accounts
01:04:04   Gary Moser: @Suzanne — At Kern we do have differernt email for students and faculty\staff

01:04:09   Daryl L: I know we did a very robost demo with Shape in fall 2020.
01:07:15   Mojdeh Mehdizadeh: @Suzanne – at Contra Costa CCD, our employees are currently in an separate tenant from our students. However, we plan to migrate students into the same tenant as employees this summer. We have been working closely with Microsoft and one of their preferred consultants. We are doing this to have tighter integration with MS Team and recognize that MS Teams and Canvas are also going to have tighter integration in the August/September timeframe.
01:07:34   Karen Chow (she, her):   Newbie Q: What is the fraud detection tool/system looking for as evidence/proof of student/registration fraud?
01:07:39   Tim Calhoon: Our new CTO with prior experience at ASU and Maricopa CCD will be starting June 1st.
01:08:37   Suzanne Wakim: OK thanks. I was hoping there was a way to verify faculty v. student with email only. It sounds like that won't work.
01:15:49   Elaine Kuo: Any examples (current/future) of working more closely with Financial Aid offices re: fraud?
01:16:06   Mojdeh Mehdizadeh: @ Valerie, my staff indicate that the problem is that the current process requires us to copy/paste one ID at a time. They don't have the time to do so. There is a need for a way to batch

upload ID's.
01:16:13   Valerie Lundy—Wagner: Ahhhh, yes. That's helpful Frederick. So can I propose that an issue is getting clarity on the procotol between IT and SS for confirming and not-confirming fraud?
01:16:42   Jennifer Coleman: @mojdeh — we now have a bulk upload option via .csv file.
01:16:52   Mojdeh Mehdizadeh: Nice!
01:17:18   Coast | Fredrick Rocha© (he/him/his): That has been my experience. We (SS and IT) both want to help. We need to work in concert to achieve harmony.
01:17:31   Valerie Lundy—Wagner: Thanks @Mojdeh — that is great feedback. I can appreciate that specificity.
01:20:24   Jennifer Coleman: We researched whether the CSUs and UCs are seeing fraud like we are, and the answer is no. They charge $70 per application and just don't see it the way we do.
01:20:33   Tim Calhoon: @Mojdeh, Let me know who to contact. I'll ask our College Relationship Manager make contact with the process for marking bulk fraud.
01:21:38   Mojdeh Mehdizadeh: @ Tim, it's Daniel Abbott — daabbott@4cd.edu. Thanks so much!
01:22:59   Valerie Lundy—Wagner: @Jennifer — yes, being free can be problematic. But a hallmark of our state public system of higher education per the 1960 Master Plan is that it's an open access system. I don't see us

moving toward charging as a solution to addressing fraud until we explore all options that prioritize real students needs to enroll and succeed.

01:23:52   Jennifer Coleman: Absolutely. I like Marty's reference to the level of fraud we must be comfortable with given our open access model.

01:24:08   Valerie Lundy-Wagner: @Jennifer — yesssssssss!

01:26:25   Coast | Fredrick Rocha© (he/him/his): With Fed Financial Aid, we need them to get comfortable with that level as well. Breaching their threshold will bring a world of hurt to colleges and districts.

01:27:13   FHDA | Joseph Moreau: But if we had a common ERP...

01:27:44   Cheryl Aschenbach: I was waiting for that comment, Joe :)

01:32:26   Jory Hadsell: Yes, Common ERP would save us a TON of time and MONEY! Can't say that definitively enough.

01:36:27   Kyllingstad, Tim: How are accommodations for Students with disabilities shared between colleges without Duplication or FERPA issues

01:37:57   Elaine Kuo: Yes, the continuous improvement really needs to be part of this process and integrated as a viable pathway for students—including providing access and support to students in a equitable manner. Who are enrolling/being served and how are the student outcomes (and

what supports are effective)?
01:47:11   Gary Moser: I would like to suggest CISOA have representation in STEPS
01:48:27   Suzanne Wakim: It would be nice to see accessibility called out specifically (not just wrapped up in equity). It's getting a bit lost in some of the slides. Super important for tech decisions.
01:48:29   Jory Hadsell: CISOA participation would certainly lend additional expertise to the analysis.
01:49:19   FHDA | Joseph Moreau: We have a wealth of expertise among the CISOA members and should exploit that for the benefit of our students.
01:49:24   Dolores Davison, ASCCC President: Good morning — thanks for letting me lurk for a few minutes :). And I agree with Suzanne — I do think accessibility should be called out specifically.
01:52:13   Gregg Atkins: Accessibility assessment is not just a one-time action –– vendors make ongoing changes which must be monitored and tested.
01:52:21   Suzanne Wakim: This is way out of the capacity for small colleges.
01:52:52   Gary Moser: To be redundant a single solution would help in this as well.
01:54:21   Suzanne Wakim: Our legal department doesn't have that skillset. They can ask for a VPAT but don't know how to interpret it.
01:54:38   Cheryl Aschenbach: Great point,

Suzanne
01:55:02   Valerie Lundy—Wagner: Thanks Suzanne — this is helpful. Again, tell me the problem so I can get clear on the solution sets for colleges, partners, etc.
01:55:16   Jennifer Coleman: Accessibility Center Director Dawn Okinaka is presenting on VPATs at the upcoming ACBO conference. I've asked her to build on that presentation for other audiences as well.
01:55:33   Jory Hadsell: We will also address this question in the STAC presentation (upcoming).
01:56:15   Erin Larson: To build on what Valerie's point, our accessibility assessment for statewide investment is a first pass, additional local assessment on accessibility is likely required for implementation. Incorporating technology may cause accessibility problems locally.
01:57:34   Valerie Lundy—Wagner: Interestingly the focus of college PD often focuses on faculty and areas like student services. There may be a need for our office to provide more support for IT departments and even legal departments., or others I've not thought of (yet!)
01:57:36   Suzanne Wakim: But, we can't even get a solid answer on basic compliance of products. Usability is great, but we need a stronger floor.
01:58:57   Erin Larson: We can share what we learn about accessibility through the

STEPS process but a local effort would likely be needed for continued use.
01:59:56   Jennifer Coleman: Yes, since the litigation with LACCD, the burden for accessibility lies with them, and the Tech Center has been working closely with them to assist with documentation and compliance.
02:00:07   Suzanne Wakim: I think it's less outright lies and more fuzzy logic.
02:02:26   Gary Moser: We are using a consultant to help with ADA issues
02:02:38   Valerie Lundy-Wagner: Excellent solution for us all to consider Jory — thanks for mentioning that.
02:03:13   Erin Larson: Thanks everyone! If you have any questions, please feel free to reach out to me. elarson@cccco.edu
02:03:18   Rico Bianchi: Like CVC, CCC TechConnect also works with the Accessibility Center to evaluate third party applications.
02:03:43   Jory Hadsell: You're welcome. Implementing those types of measures consistently may be the larger issue, and removing the need for every single college or district to vet for accessibility if the requisite documentation can be provided from a central source.
02:03:52   Jory Hadsell: +1 Rico. :)
02:05:04   Valerie Lundy-Wagner: @Rico (and others) — If this is happening (evaluation of 3rd party applications), then where is the gap in getting this information to colleges/districts?

02:07:18   Cheryl Aschenbach: Apologies, everyone…I need to go to another meeting, so I leave Bill to do the wrap up :) It's been a pleasure working with all of you as co-chair the last two years!
02:07:35   Stephen Heath: Thank you Cheryl!
02:07:42   Alex Jackl: Thanks Cheryl and thank you for your leadership!
02:07:54   Ginni May: Thank you, Cheryl!
02:08:21   Gary Moser: @Valerie – Many areas of concern, all working independently, SW changes, etc.
02:08:59   Rick Snodgrass: Thank you Cheryl – great working with you
02:10:34   JC Sales | CollegeBuys: Hi all—if you encounter accessibility challenges with Foundation/CollegeBuys technology partners, especially regarding accessibility, please let me know. We are committed to accessibility and digital equity – and supporting those objectives for our system. My email is: jsales@foundationccc.org
02:10:48   Gary Moser: Thanks JC!
02:11:33   Valerie Lundy–Wagner: Where did the time go? This was a great first meeting for me! Appreciate all the input, feedback, and conversation.
02:12:10   Michael Tuitasi: Good Idea
02:12:15   Elaine Kuo: Agree
02:14:55   Gary Moser: Good thoughts Marty and Valerie! Could be have a discussion on what options we might suggest?
02:16:13   Mojdeh Mehdizadeh: Well said.

Thank you, Bill :)
02:16:34   Dolores Davison, ASCCC President:
     As always, Bill's comments are timely
and excellent — thank you Dr. Scroggins!
02:16:49   Kyllingstad, Tim: Meeting next
Recommend Later July early August.
02:16:53   Dolores Davison, ASCCC President:
     And the Academic Senate also supports
those suggestions of the role of TTAC
02:16:59   Valerie Lundy—Wagner: I'm happy to
follow—up with you Gary.
02:17:15   Gary Moser: Look forward to
it!
02:17:46   Dolores Davison, ASCCC President:
     Have to head to another meeting — thanks
for letting me crash briefly everyone. I
miss my TTAC buddies!
02:18:03   Gary Moser: Dolores take care!
02:19:27   Gary Moser: Thanks Bill!
02:19:31   Marty Alvarado: Appreciate
everyone's active engagement! This is a
great group!!!
02:19:34   Manos Stefanakos (CCCCO):   Thank
you, everyone.
02:19:36   Marty Alvarado: Looking forward to
working with you all!
02:19:36   Jory Hadsell: Thanks everyone,
excellent and necessary conversations today.
02:19:38   Coast | Fredrick Rocha© (he/him/
his): Thank you all!
02:19:44   Alex Jackl: Thanks everyone!
02:19:45   David Adler: Thank you.
02:19:46   JC Sales | CollegeBuys: Thanks

everyone!
02:19:52   Elaine Kuo: Thank you.