

April 24th, 2019 Session

# CCC MyPath User Group



California  
Community  
Colleges

MyPath



Time	Topic	Facilitator
3:00 - 3:10	Welcome - Members Introduce Themselves	Rick Snodgrass
3:10 - 3:20	Update on remaining FY18-19 MyPath Development	Mike Caruso
3:20 - 3:30	Enabling Services Update - MyPath Colleges	Enabling Services
3:20 - 4:15	Defining Student Onboarding	Group Discussion
4:15 - 4:25	MyPath Recommender Engine	Mike Caruso
4:25 - 4:30	Closing - Next Meeting: Wednesday June 19th, 3 PM	Jennifer Coleman

*Please note: This meeting is being recorded for the purpose of transcription.*

# Welcome & Introductions

- Name
- College/Organization
- Experience/history with MyPath

# MyPath FY18/19 Remaining Development

- Document Gathering Service
  - Now split into two phases
- Mobile Services Requirements
- Technology/Infrastructure Upgrades
- Continued Defect Resolution
- Targeted Next Production Release - July 2019

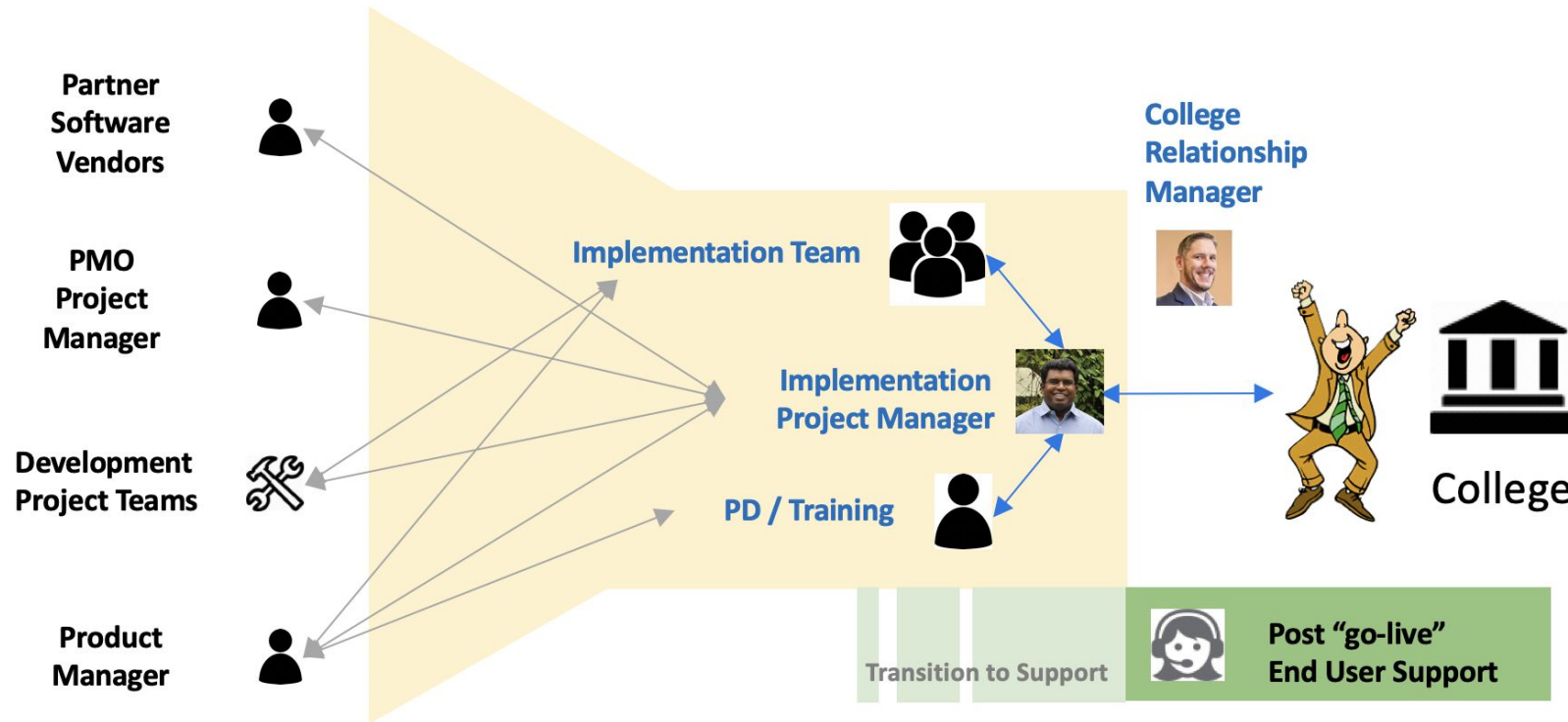
Legend	Run	Grow	Transform	
	Q1 18/19	Q2 18/19	Q3 18/19	Q4 18/19
<b>CCC MyPath 18/19 Roadmap</b>	MyPath UI/UX Update Phase 1			
	MMI Integration			
		MyPath UI/UX Update Phase 2		
	CCCApply.org and OpenCCC workflow integration			
	Document Upload Service			
		MyPath Mobile Initiative Phase 1		

# Enabling Services Team

- Introductions
- Role in MyPath adoption and implementation
- Feedback on process

# Enabling Services helps you deploy

## THE NEW WAY - College Experience WITH Enabling Services



## Lead College Relationship Manager – Warren Whitmore



Barstow College	De Anza College	Norco College
Butte College	Diablo Valley College	Palo Verde College
Cañada College	Foothill College	Reedley College
Chaffey College	Fresno City College	Riverside City College
City College of San Francisco	Grossmont College	San Diego City College
Clovis Community College	Imperial Valley College	San Diego Continuing Education
College of the Desert	Los Medanos College	San Diego Mesa College
Contra Costa College	Mira Costa College	San Diego Miramar College
Copper Mountain College	Moreno Valley College	School of Continuing Education
Cuyamaca College	Mt. San Jacinto College	Southwestern College

Warren Whitmore

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# College Relationship Manager – Monica Matousek



Monica Matousek

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Allan Hancock College	Feather River College	Oxnard College
Antelope Valley College	Gavilan College	Pasadena City College
Berkeley City College	Golden West College	Rio Hondo College
Canada College	Irvine Valley College	Saddleback College
Cerritos College	Lake Tahoe Community College	San Joaquin Delta College
Citrus College	Laney College	San Jose City College
Coastline Community College	Lassen Community College	Santa Rosa Junior College
College of Alameda	Long Beach City College	Skyline College
College of Marin	Mendocino College	Solano Community College
College of San Mateo	Merced College	Ventura College
College of the Canyons	Merritt College	West Hills College Coalinga
College of the Redwoods	Mission College	West Hills College Lemoore
College of the Sequoias	Moorpark College	West Valley College
College of the Siskiyous	Napa Valley College	Woodland Community College
Evergreen Valley College	Orange Coast College	Yuba College



# College Relationship Manager – Monica Zalaket



Monica Zalaket

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American River College	Fullerton College	Ohlone College
Bakersfield College	Glendale Community College	Palomar College
Cabrillo College	Hartnell College	Porterville College
Cerro Coso Community College	LA City College	Sacramento City College
Chabot College	LA Harbor College	San Bernardino Valley College
Columbia College	LA Mission College	Santa Ana College
Compton College	LA Pierce College	Santa Barbara City College
Cosumnes River College	LA Southwest College	Santa Monica College
Crafton Hills College	LA Trade Tech College	Santiago Canyon College
Cuesta College	LA Valley College	Shasta College
Cypress College	Las Positas College	Sierra College
East Los Angeles College	Modesto Junior College	Taft College
El Camino College	Monterey Peninsula College	Victor Valley College
Folsom Lake College	Mt. San Antonio College	West Los Angeles College

# Implementation Project Managers (IPM's)



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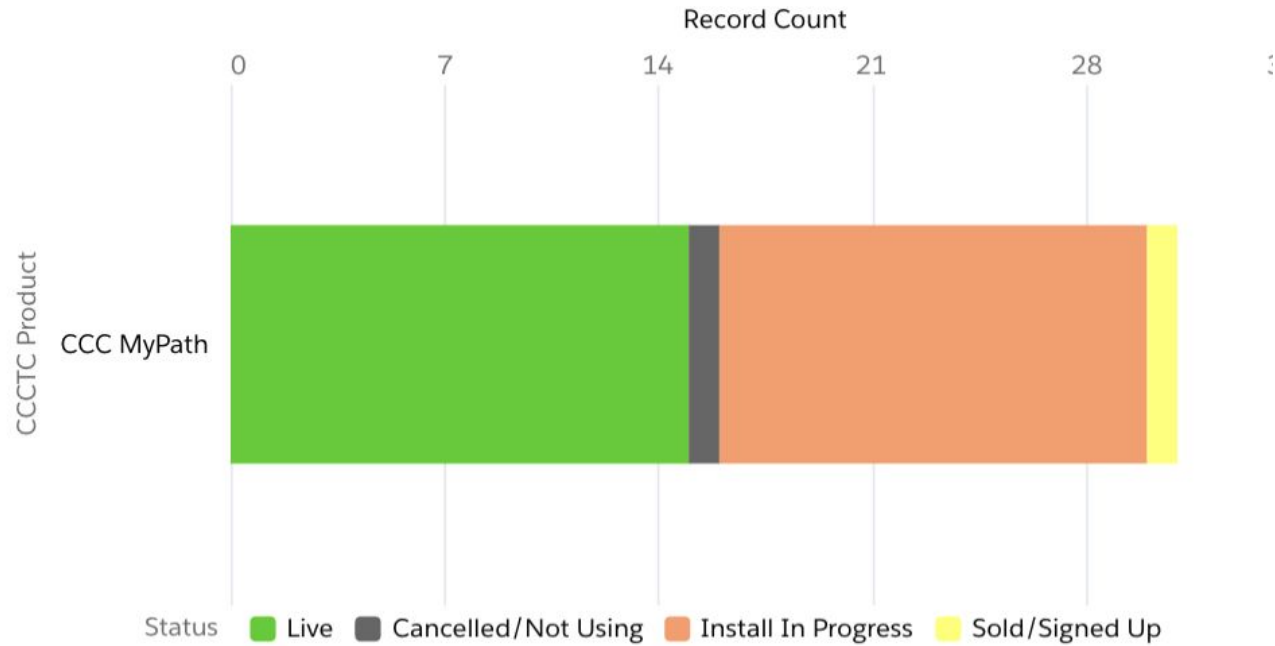
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# Current stats for MyPath Colleges



Status →	Sold/Signed Up	Install In Progress	Live	Cancelled/Not Using	Total
<input type="checkbox"/> CCCTC Product ↑	Count	Count	Count	Count	Count
<input type="checkbox"/> CCC MyPath	1	14	15	1	31

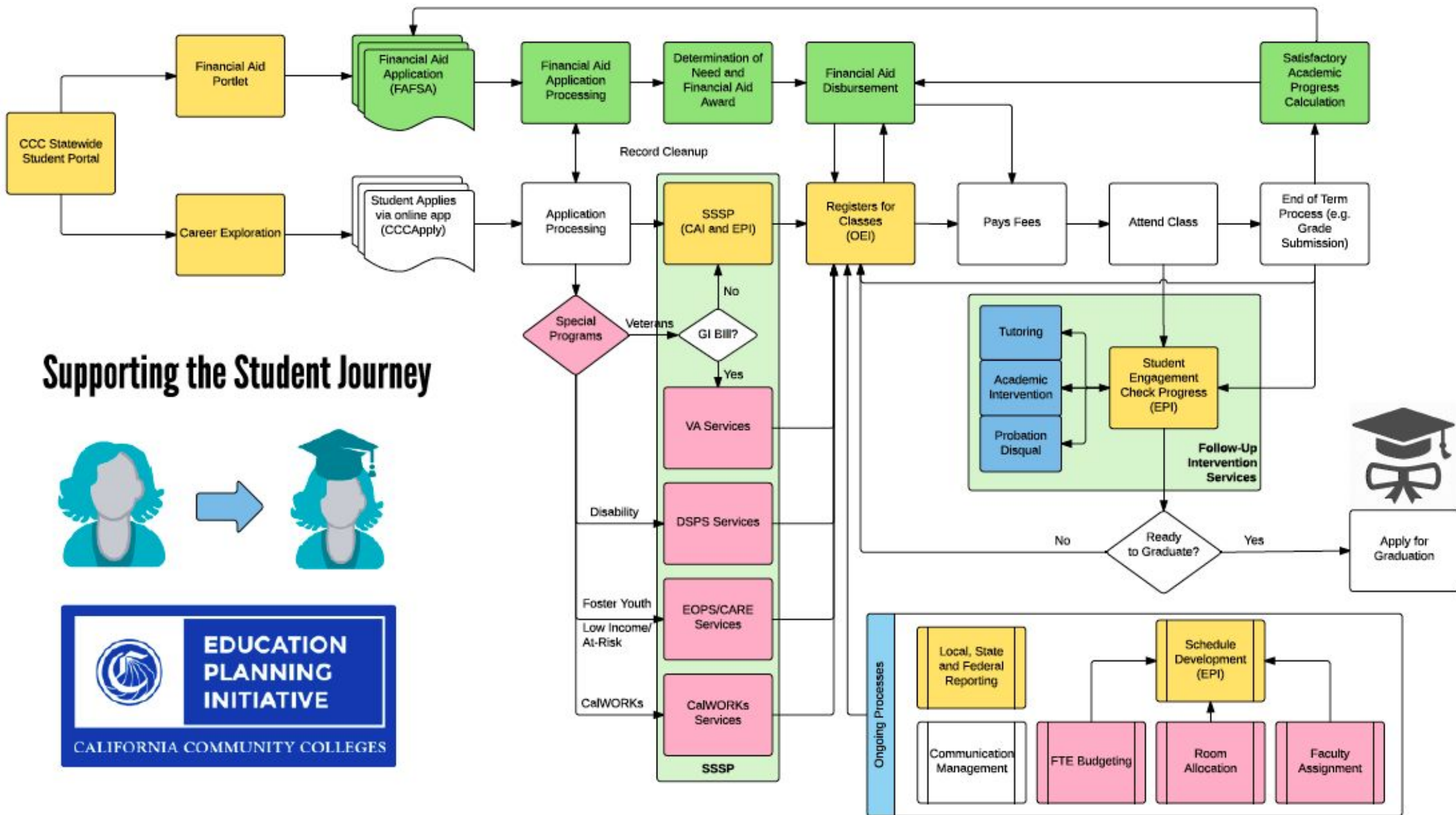
# Current College Status for MyPath

	<input type="checkbox"/> ASSET NAME	<input type="checkbox"/> ACCOUNT NAME ↑	<input type="checkbox"/> STATUS
1	<input type="checkbox"/> CCC MyPath	American River College	Live
2	<input type="checkbox"/> CCC MyPath	Berkeley City College	Live
3	<input type="checkbox"/> CCC MyPath	Citrus College	Install In Progress
4	<input type="checkbox"/> CCC MyPath	College of Alameda	Live
5	<input type="checkbox"/> CCC MyPath	College of the Canyons	Live
6	<input type="checkbox"/> CCC MyPath	College of the Desert	Live
7	<input type="checkbox"/> CCC MyPath	Cosumnes River College	Install In Progress
8	<input type="checkbox"/> CCC MyPath	Cypress College	Live
9	<input type="checkbox"/> CCC MyPath	El Camino College	Install In Progress
10	<input type="checkbox"/> CCC MyPath	Folsom Lake College	Install In Progress
11	<input type="checkbox"/> CCC MyPath	Fullerton College	Live
12	<input type="checkbox"/> CCC MyPath	Gavilan College	Install In Progress
13	<input type="checkbox"/> CCC MyPath	Glendale Community College	Install In Progress
14	<input type="checkbox"/> CCC MyPath	Golden West College	Live
15	<input type="checkbox"/> CCC MyPath	Lake Tahoe Community College	Install In Progress
16	<input type="checkbox"/> CCC MyPath	Laney College	Live
17	<input type="checkbox"/> CCC MyPath	Lassen Community College	Install In Progress
18	<input type="checkbox"/> CCC MyPath	Long Beach City College	Live
19	<input type="checkbox"/> CCC MyPath	Mendocino College	Install In Progress
20	<input type="checkbox"/> CCC MyPath	Merritt College	Live
21	<input type="checkbox"/> CCC MyPath	Mission College	Sold/Signed Up
22	<input type="checkbox"/> CCC MyPath	Mt. San Antonio College	Install In Progress
23	<input type="checkbox"/> CCC MyPath	Rio Hondo College	Live
24	<input type="checkbox"/> CCC MyPath	Sacramento City College	Install In Progress
25	<input type="checkbox"/> CCC MyPath	Santa Rosa Junior College	Live
26	<input type="checkbox"/> CCC MyPath	Sierra College	Live
27	<input type="checkbox"/> CCC MyPath	Solano Community College	Install In Progress
28	<input type="checkbox"/> CCC MyPath	Taft College	Install In Progress
29	<input type="checkbox"/> CCC MyPath	West Valley College	Cancelled/Not Using
30	<input type="checkbox"/> CCC MyPath	Woodland Community College	Install In Progress
31	<input type="checkbox"/> CCC MyPath	Yuba College	Live

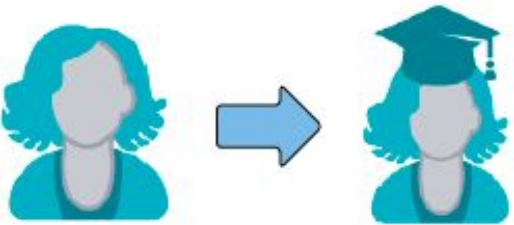
# Defining Onboarding - Group Discussion



# The Outdated Vision for MyPath in support of the Student Journey



## Supporting the Student Journey



# Let's Define Onboarding

In the context of state-level software versus local capabilities, what types of actions do we think should be added to MyPath?

Keep in mind that MyPath knowing the status of an action and triggering reminders/kicking off workflows without actually being the location for the execution of that action is a valid answer.



# Let's Define Onboarding

Actions in MyPath:

Actions that do not belong in MyPath:

# MyPath Recommender Engine

# CCC MyPath Recommender Engine



- Originally a planned feature of a “statewide student services portal” that was not designed to be an onboarding platform
- Internally generated, non-college configurable content
- Seeking feedback: plan enhancements to improve functionality or remove from user experience?

Next meeting: June 19 - 3-4:30 p.m.

## Closing Comments

CCC MyPath Webinars: May 8, June 5

Let us know if you'd be willing to share your college's experience with MyPath as part of our monthly webinar series.