January 20, 2022, 2 PM - 3:30 PM

Student Success Suite User Group Meeting



CCCApply

Please note: This meeting is being recorded for the purpose of transcription.

SSS User Group Welcome & Introductions





Please add your <u>name, title, and college</u> to the chat window for our attendance sheet. Thanks!



Student Success Suite Meeting Agenda

Time	Topic	Facilitator
2:00 - 2:05	Welcome	Jennifer Coleman
2:05 - 2:20	Update on Integrated Student Success Suite Pilot & Production Dates SSS Integrated User Testing Results Production Target Date this Month! Student facing "how-to" docs	Jane Linder
2:20 - 2:30	Updated online CCPG for 2022-2023	Jane Linder
2:30 - 2:45	FY 21-22 Planning • Student Success Suite Next Gen System • Student Success Suite Maintenance Release	Jennifer Coleman & Jane Linder
2:45 - 3:05	Q & A	Jane Linder
3:05 - 3:20	Spam Filter Update and Q & A (not recorded)	Jane Linder
3:20 - 3:30	Wrap up & Housekeeping	Rick Snodgrass



SSS 1.0 Integrated User Testing Results

- Integrated SSS Release 1.0 released in pilot early November
 - New student account integrated with application and onboarding systems
- Two rounds of student and staff user testing in late
 November/early December
- Student testers approved the release as ready for prod



SSS 1.0 Release In Prod this Month!

- Production Release is Friday, January 28th
 - Risk of intermittent downtime for student account, application and onboarding systems on Saturday, January 29th and Sunday, January 30th
- Student-facing "how to" documentation available on the SSS Home Page in CCCApply public documentation site



CCPG Application for 2022-23

- Change to IRS form 1040 "adjusted gross income" from line 8b (2019) to line 11 (2020)
- New question 24
 - O I have documentation of record that I'm a dependent/spouse/ Registered Domestic Partner of a deceased physician, nurse, or first responder who died of COVID-19 during the COVID-19 pandemic state of emergency in California
- Age question (question 3) updated on pdf version to match
 FAFSA and CCPG online application



Next Gen Student Success Suite

- All products = One platform
- Branching technology for more individualized student workflows
 - Display fields/sections only when applicable and based on previous student responses



SSS Spring Maintenance Release

- Minor text changes
 - Adult special admit
 - Homeless youth
 - Proposed revisions to Native American tribal affiliation
- Usability updates to new student account as needed
- Legislated updates
- Last release with Download Client updates (if any required)



Student Success Suite User Group Info

Accessing our Student Success Suite User Group meeting information is being updated!

**Please check the CCCApply User Group Roster for your names and information - send corrections to:

CCCApply User Group Roster

Rick Snodgrass - rsnodgrass@ccctechcenter.org

This link can be found in Rick Snodgrass' email signature)



Next meeting:

→ Thursday, April 7, 2022 2 PM - 3:30 PM

Thank you all for joining us - we appreciate your input!

Closing Comments from Jennifer

