

March 11, 2021 10 AM - 11:30 AM

CCCApply User Group Meeting

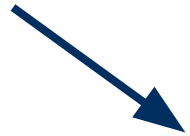


California
Community
Colleges

CCCApply

Please note: This meeting is being recorded for the purpose of transcription.

CCCApply User Group Welcome & Introductions




Please add your *name, title, and college*
to the chat window for our attendance sheet. Thanks!

Your gateway to the California Community Colleges.

Each year at our 116 colleges, 2.1 million students from all over the world build their career skills, prepare for transfer to four-year colleges and universities, or simply enrich their lives through learning.

116 COLLEGES. UNLIMITED POTENTIAL.

Select a community college



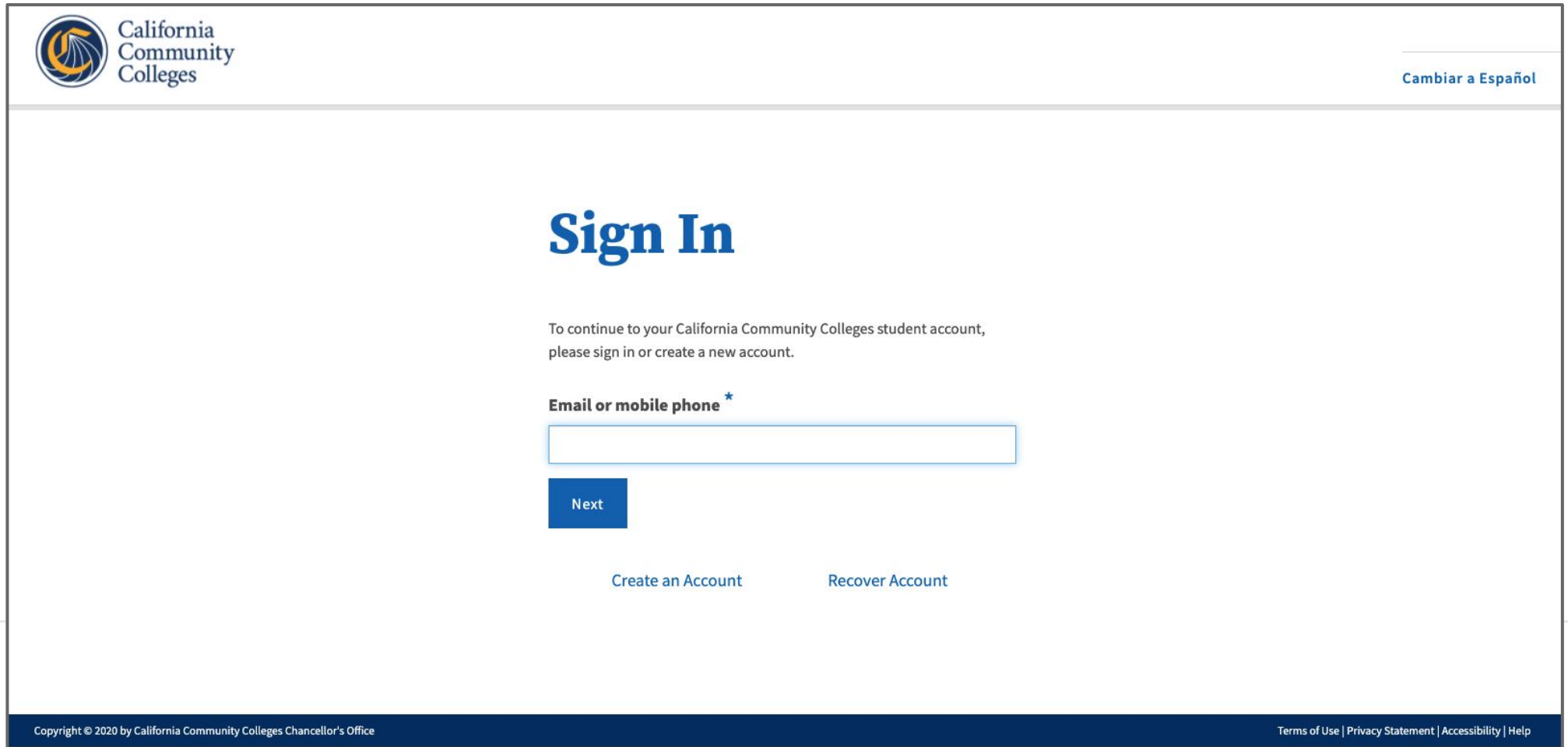
<p>EXPLORE</p> <p>What the Colleges Offer Learn about the colleges and their wide-ranging educational programs.</p> <p>Find Online Courses/Programs Visit the California Virtual Campus to discover distance education options.</p>	<p>APPLY</p> <p>Admission Applications All U.S. residents should use the standard CCCApply admission application.</p> <p>California College Promise Grant Many California community colleges offer online applications for this fee waiver.</p>	<p>FINANCIAL AID</p> <p>Can I Afford College? Yes, you can! We'll show you how.</p> <p>Where Can I Get Help? There are many sources of financial aid.</p>
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CCCApply Meeting Agenda

Time	Topic	Facilitator
10:00 - 10:05	Welcome	Jennifer Coleman
10:05 - 10:35	Spring 2021 Student Success Suite Release <ul style="list-style-type: none"> ● New OpenCCC 2.0 Student Account Creation ● CCCApply Features <ul style="list-style-type: none"> ○ Standard, International & Non-Credit ● MyPath Support for OpenCCC 2.0 ● User Testing: Staff and Students 	Jane Linder
10:35 - 10:55	FY 21-22 Planning <ul style="list-style-type: none"> ● Survey Results ● Edu_Goal Discussion led by Amanda Davis 	Jane Linder Amanda Davis
10:55 - 11:05	Pilot Environment Data Proposal	Jane Linder
11:05 - 11:25	Spam Filter Update & Discussion	Jane Linder Matthew Owen, Cuesta College
11:25 - 11:30	Wrap up & Housekeeping	Rick Snodgrass

Spring 2021 Student Success Suite Release

New OpenCCC 2.0 Student Account Sign In



The screenshot shows the sign-in interface for the OpenCCC 2.0 Student Account. At the top left is the California Community Colleges logo. At the top right is a link to "Cambiar a Español". The main heading is "Sign In". Below it is a message: "To continue to your California Community Colleges student account, please sign in or create a new account." There is a text input field labeled "Email or mobile phone *". Below the input field is a blue "Next" button. At the bottom of the form area are two links: "Create an Account" and "Recover Account". The footer contains the copyright notice "Copyright © 2020 by California Community Colleges Chancellor's Office" and links for "Terms of Use | Privacy Statement | Accessibility | Help".

California Community Colleges

[Cambiar a Español](#)

Sign In

To continue to your California Community Colleges student account, please sign in or create a new account.

Email or mobile phone *

[Next](#)


[Create an Account](#) [Recover Account](#)

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Spring 2021 Student Success Suite Release

New OpenCCC 2.0 Create Your Account



California
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[Cambiar a Español](#)

Create Your Account

Enter your mobile phone number to begin creating your California Community Colleges student account. You will receive a code via text message to verify your identity and keep your account secure.

Mobile Phone

For international numbers insert + before country code

[Use email instead](#)

[Text My Verification Code](#)

[Back to Sign In](#)


Spring 2021 Student Success Suite Release

New OpenCCC 2.0 Recover Account

Recover Account

Tell us more about you so we can find your username.

Date of birth *

mm/dd/yyyy 

Last name *

[Next](#)

Forgot Your Password?

Which contact method do you want to receive a password reset? *

Email - send me an email to kin*****@gmail.com.

Helpdesk - send me to [support](#)

[Next](#)

CCCApply Features

Standard Application

- Impacts from OpenCCC changes
 - Social Security and Previous/Other Name moved to application
- My Applications page changes
 - Default landing page once student submits an application
- Style guide update
 - Colors/fonts to align to current CCCCO branding

CCCApply Features

Noncredit Application

- Terms now able to be designated by application type
 - Standard, Noncredit, or Both

International Application

- Authorized Agent Email added

MyPath Support for OpenCCC 2.0

- MyPath Student Profile updated to support data changes in student account
- MyPath Style Guide updates to provide same look and feel across all student-facing applications

Release User Testing

- Recruiting Staff and Student Testers
- Testing focused over three days
 - Targeting first or second week in May
- Testing commitment:
 - One to two hours of testing
 - Attend 30 minute testing kickoff meeting (required)
 - Attend 30 minute testing wrap-up meeting (required)
- Live support for testers during business hours

FY 2020-2021 Planning

Survey Results: Applications & Areas of Focus

1. CCCApply Standard Application (22/28 ranked this first)
2. Spam Filter
3. Apply Reports
4. Dual Enrollment
5. Noncredit Application
6. CCPG Application
7. International Application

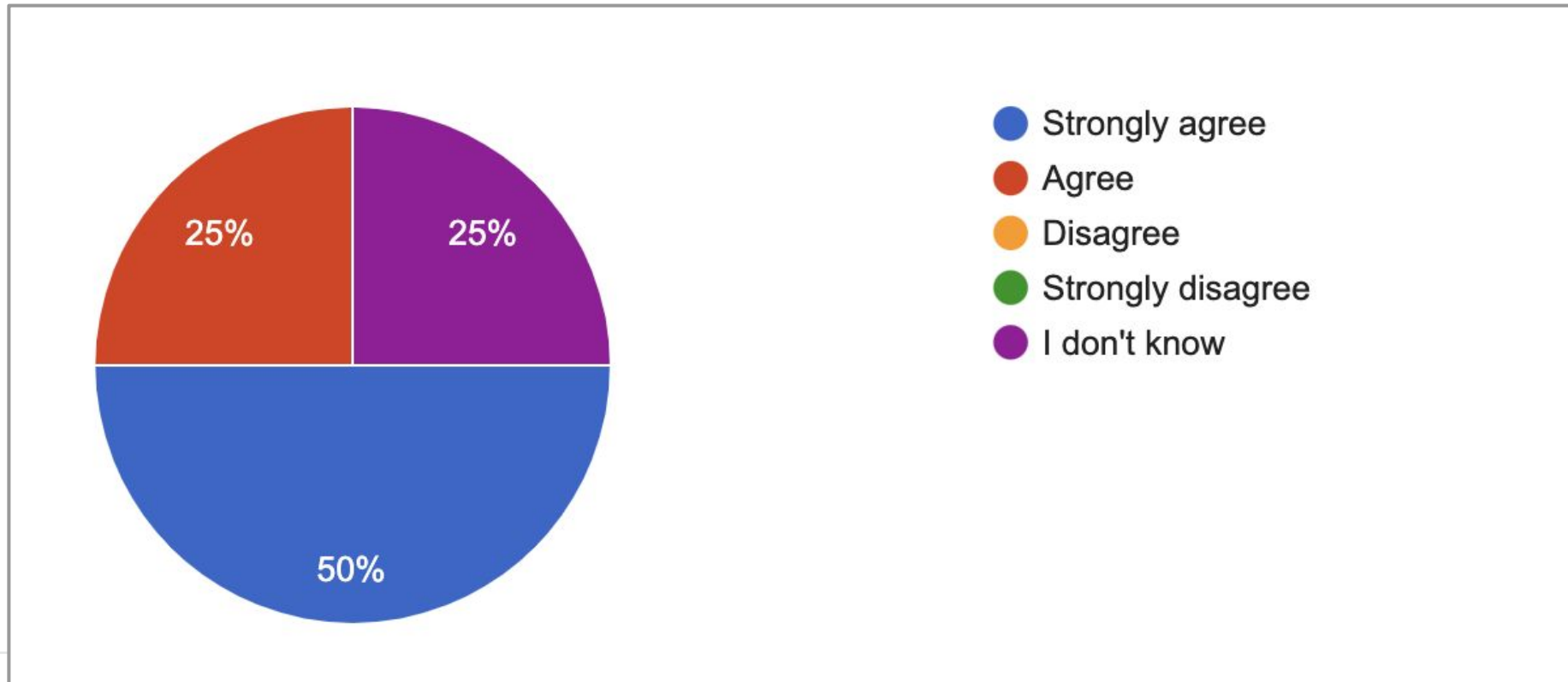
FY 2020-2021 Planning

Survey Results: Enhancements

1. Account to Apply Transition
2. Revise Ed Goals & Majors
3. Remove N/A Sections & Options
4. Simplify Education Section
5. Clarify Citizenship Section
6. Language @ 6th Grade Level
7. Student Pronouns

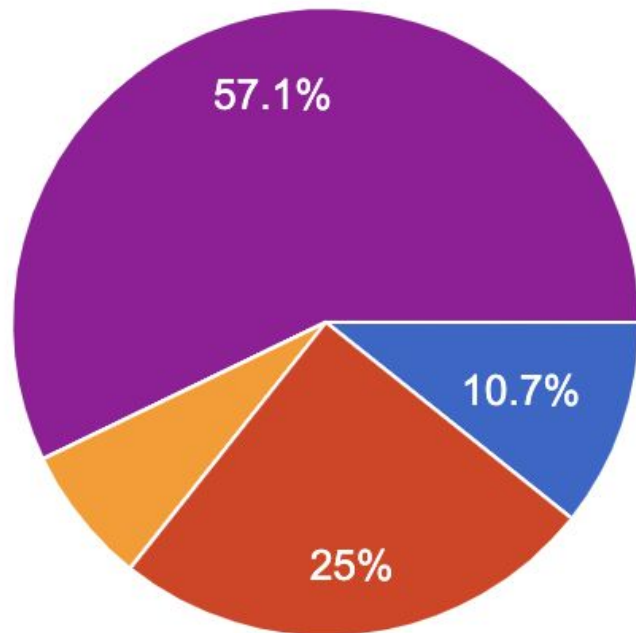
FY 2020-2021 Planning

Survey Results: Is Dual Enrollment Growing at Your College?



FY 2020-2021 Planning

Survey Results: Spanish Translation



- The translation works well for our students
- The translation is ok, but some words/phrases should be revised
- The translation is somewhat confusing for our students
- The translation is very confusing for our students
- I don't know

FY 2020-2021 Planning

Survey Results: Enhancements

1. Account to Apply Transition
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FY 2020-2021 Planning

Edu_Goal Discussion: Amanda Davis, Project Manager, California Community Colleges Chancellor's Office Statewide Marketing and Outreach

- Problem Statement: When students select “undecided/undeclared” they are not eligible for federal financial aid. No alert given that this impacts financial aid.
- Proposed Solution
- Next Steps

Pilot Data Discussion

- Goal: Make Pilot environment as Production-like as possible
 - Student PII masked when pushed to pilot
- Benefit: Improve Pilot testing
 - More realistic scale and performance
 - Identify potential bugs earlier in release process
- Issue: Monthly data refresh will overwrite pilot test accounts

Spam Filter Update & Discussion

- Join the Spam Private Group on the CCCTC Forums!

CCCApply User Group Information

Accessing our CCCApply User Group meeting information

[2020-2021 CCCApply User Group Meetings](#)

(This link can be found in Rick Snodgrass' email signature)

→ Please check the User Group Roster for your names and information - send corrections to:

Rick Snodgrass - rsnodgrass@ccctechcenter.org

Next meeting:

**→ Thursday, June 10th
10 AM - Noon**

Closing Comments from Jennifer