

September 17, 2020 10 AM - Noon

# CCCApply User Group Meeting



California  
Community  
Colleges

CCCApply

*Please note: This meeting is being recorded for the purpose of transcription.*

# CCCApply Work Group Welcome & Introductions

Briefly introduce yourself and your role at your college:

- Your Name
- Your College/Organization
- Your Experience/history



Please add your name, title, and college to the chat window for our attendance sheet. Thanks!

California Community Colleges | CCCApply

HOME COLLEGES

Your gateway to the California Community Colleges.

Each year at our 116 colleges, 2.1 million students from all over the world build their career skills, prepare for transfer to four-year colleges and universities, or simply enrich their lives through learning.

116 COLLEGES. UNLIMITED POTENTIAL.

Select a community college

**EXPLORE**

**What the Colleges Offer**  
Learn about the colleges and their wide-ranging educational programs.

**Find Online Courses/Programs**  
Visit the California Virtual Campus to discover distance education options.

**APPLY**

**Admission Applications**  
All U.S. residents should use the standard CCCApply admission application.

**California College Promise Grant**  
Many California community colleges offer online applications for this fee waiver.

**FINANCIAL AID**

**Can I Afford College?**  
Yes, you can! We'll show you how.

**Where Can I Get Help?**  
There are many sources of financial aid.

# Stay informed: CCCTC Webinars

<https://ccctechcentral.org/>



## August 2020

### OpenCCC System Issues 10-Millionth CCCID

August 21, 2020

In August, the OpenCCC system reached a major milestone, having issued more than 10 million CCCIDs since the account creation process was established.

CCCID is a systemwide unique identifier giving California Community Colleges students single sign-on access to cloud applications like Canvas and CCC MyPath, while enabling colleges to track student data across systems and colleges.

[Read more ...](#)



#### Past Issues

- August 2020
- July 2020
- May 2020
- April 2020
- March 2020

### Data Warehouse Report Server Expansion Supports Systemwide Strategic Vision

August 21, 2020

A pending, major upgrade to the Data Warehouse Report Server will add multi-factor



- Watch powerful professional development videos

# Agenda

Time	Topic	Facilitator
10:00 - 10:05	Welcome	Jennifer Coleman
10:05 - 10:15	Introduction to the new CCCApply Product Team and User Group Introductions	Jennifer Coleman
10:15 - 10:25	Overview of FY 2020-2021 Roadmap & Releases	Jane Linder
10:25 - 10:30	Fall Release Content (CCCApply 6.8.0)	Jane Linder
10:30 - 10:40	Winter/Spring Release Content (CCCApply 6.9.0)	Jane Linder
10:40 - 10:55	Release Pilot Testing Plans	Jane Linder
10:55 - 11:10	Student Input and Pilot Testing	Jane Linder & Rick Snodgrass
11:10 - 11:15	Sub-Committee Meetings	Jane Linder
11:15 - 11:20	Spam Filter Update	Jane Linder
11:20 - 11:30	In Progress Application Data Access	Jane Linder
11:30 - Noon	Additional User Group Feedback <ul style="list-style-type: none"> <li>● Adult transcript question for SB554 update</li> <li>● CCCApply administrator as it relates to programs of study</li> <li>● Parent/guardian questions for students under 19</li> <li>● International application for admission</li> <li>● Adult dual enrollment</li> </ul>	Jane Linder And User Group

# FY 2020-2021 Roadmap & Releases

## FY 2020-2021 themes:

- Spam filter updates
- Legislative Changes (SB554)
- Changes for New OpenCCC Account Creation
- New CA College Promise Grant format
- Special onboarding use cases
  - dual enrollment and incarcerated students
- Updates to infrastructure and deployment

# Fall Release (CCCApply 6.8.0)

- Adult Special Admit (SB554)
  - Review process with user group during feedback session
- Updates to infrastructure and deployment

# Winter/Spring Release (CCCApply 6.9.0)

- Release in parallel with new OpenCCC 2.0 Account Creation/Recovery
- Revised Promise Grant Format - Annual Update
- Updates to infrastructure and deployment
- Other maintenance-related priorities as identified by student input and user group feedback

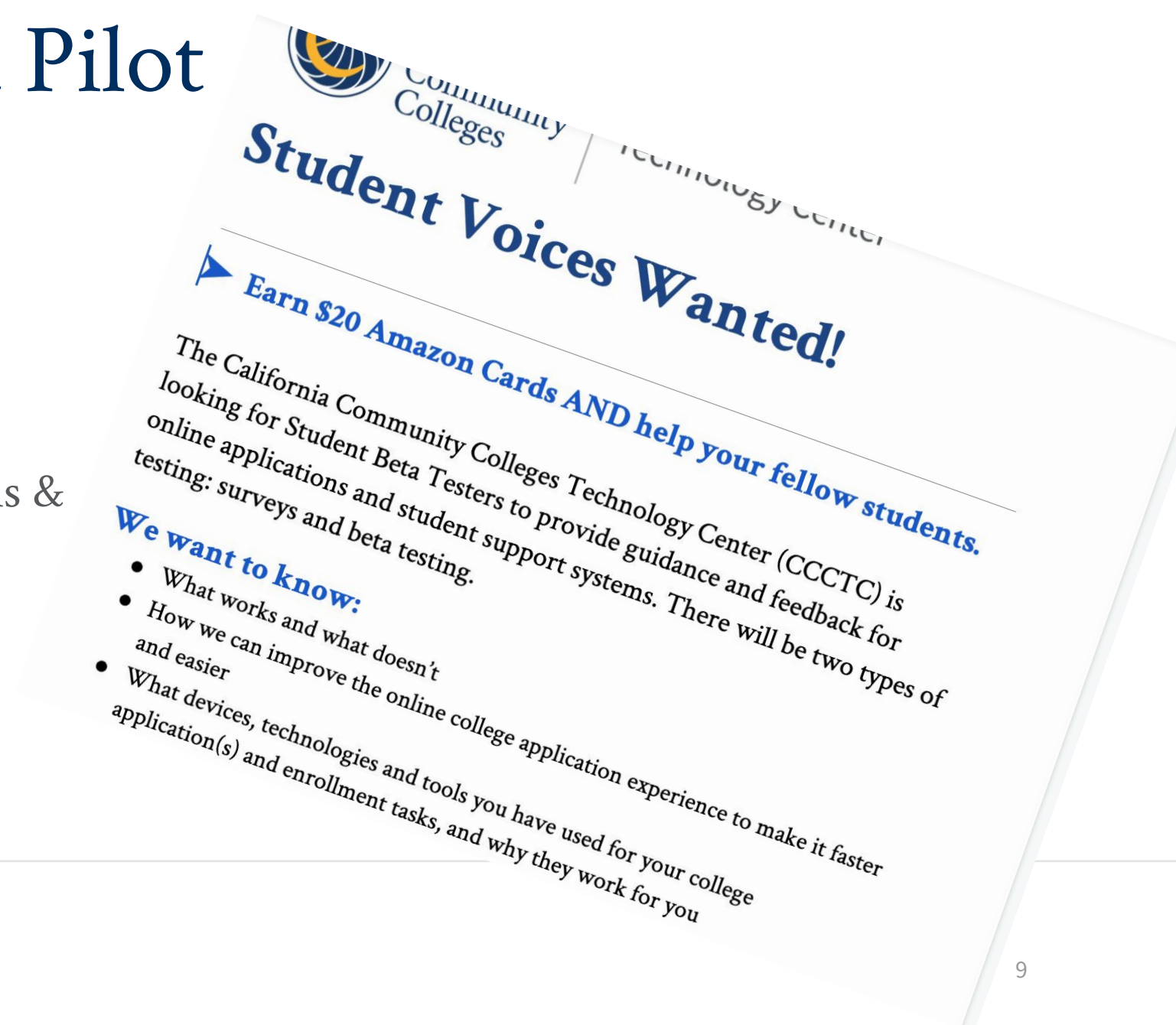
# Release Pilot Testing Plans

- New User Acceptance Testing (UAT) for releases
  - Student testers
  - College staff
- Formal testing process
  - Use cases & structured testing environment
  - Test and log results over designated time period (1-2 days)
  - Prioritize issues
- UAT Go/No Go vote for release
- Prioritization and plan for enhancements



# Student Input and Pilot Testing

- Focus on reaching primary end users: Our CCC Students!
- Coordinate with several channels & entities to recruit diverse cross-section of students
- Surveys and UAT testing



# Sub-Committee Meetings

- Organizing roster for sub-committees based on last year's attendees
- Adding additional members as requested
- Researching spam sub-committee private forum

# Spam Filter Update

- Remove the incentives for bad actors
- Support Team Reaching out to Colleges
  - Implementing standard spam blocking rules
  - Collaborating with college IT staff on other best practices
- Machine Learning Model Update in Progress
  - Scheduled for Fall 2020 Release
- Continuous Learning Model
  - Scheduled for Winter/Spring 2021 Release

# In-progress Application Data Access

Download now available in the Report Center

**For help with access:**

**[staffsupportccctc@openccc.zendesk.com](mailto:staffsupportccctc@openccc.zendesk.com)**

# User Group Additional Feedback

- Adult transcript question for SB554 update
- CCCApply administrator as it relates to programs of study
- Parent/guardian questions for students under 19
- International application for admission
- Adult dual enrollment

# CCCApply User Group Information

Accessing our CCCApply User Group meeting information

[2020-2021 CCCApply User Group Meetings](#)

(This link can be found in Rick Snodgrass' email signature)

→ Please check the User Group Roster for your names and information - send corrections to:

Rick Snodgrass - [rsnodgrass@ccctechcenter.org](mailto:rsnodgrass@ccctechcenter.org)

**Next meeting:**

**→ Thursday, December 3rd -  
10 AM - Noon**

**Closing Comments from Jennifer**