CCCApply change request - Personal Pronoun
2 messages

Minnich, William <minnichw@smccd.edu>   Mon, Apr 20, 2020 at 9:02 AM
To: Patty Donohue <pdonohue@ccctechcenter.org>

Hello Patty,

First, I hope you and your loved ones are doing well. It seems like a while since we have connected 😊 . I just submitted the change CCCApply change request below, but I'm not sure I did it properly on the Steering Committee website, can you confirm?

Change request;

Add "Personal Pronoun" to the application. We've recently added the below choices to our student portal page, so our students can chose and make the adjustment in their personal pronoun. However, we'd like this information captured and available to applicants upon completing the CCCApply application, hence reducing the steps to add/ modify this request. This has been a growing request from students in our district.

She

Her

Hers

He

Him

His

They

Them

Their

Xe

Exem

Xyrs

Ze

Zir

Zirs

Thanks for the assistance!

Will Minnich

Dean, Enrollment Services

Skyline College

3300 College Drive | San Bruno, CA 94066

Phone: 650-738-4484 |**Fax:** 650-738-4200

Email: minnichw@smccd.edu |**Web:** www.skylinecollege.edu

Skyline College Mission: To empower and transform a global community of learners

---

Patty Donohue <pdonohue@ccctechcenter.org>   Wed, Apr 22, 2020 at 11:30 PM
To: "Minnich, William" <minnichw@smccd.edu>

Hi Will,

My sincere apologies. I was out for a couple days last week and I am still trying to catch up on all the emails in my Inbox. (It's almost not worth taking time off when you have twice as much work waiting for you when you return, you know? But I really needed two days off!)

Regarding your change request:
Before I give you the brush off (just kidding) - more accurately, before I pass you over to the new Product Manager for OpenCCC account system - I'd like to know a bit more about the specifics of your request. Where do you see this new "Preferred pronoun" field appearing in the application process? What questions would this align to? Legal Name? Preferred Name? or somewhere else?

I should update you on what's happening around here because it will make a difference - and ultimately affect whether this can be implemented or not for the application for admission.
Currently, a new version of OpenCCC Account system is under-development. A new Product Manager, John Sills, and development team is designing the new Account system - with the intention of increasing security, simplifying the account creation process, and moving or deprecating some of the account profile fields (ultimately). We are currently working on how this new system will affect CCCApply and whether Apply will need to absorb some or all of the fields that the new Account system will no longer be collecting. For my part, I am doing data analysis on how often these fields are answered and I'm also working on a college-user survey to determine how these fields are used on your end and whether there is a high need to move them into the Application-proper, or deprecate them.
For example, the new Account system is not planning on collecting the student's "Previous Name", SSN, Second Phone number, and neither of the "Phone Extension" fields. Apply is obligated to include the SSN question (new redesign coming in the upcoming release) in the Standard Application; thus, we will be moving that question into the Standard Application and implementing auto-population (phase 1 for sure) for returning students. We also plan to add "Previous Name" because we believe colleges need that information to reconcile transcripts and other legal requirements.

So, if I could get a bit more information from you on this new request - and possibly get you to complete the CCCApply college survey - that will greatly help me determine whether this is a "must have" need - that the majority of colleges will need - and plan to add it to CCCApply application; or if this is a "must have" need that should be added to the new OpenCCC Account system - and ultimately be included in both Account Creation and Edit Account.

I apologize for the long response; I felt I needed to clarify and provide some context as to why CCCApply may or may not be able to implement this change request.

Are you available for a quick Zoom call this Friday at 11:00am or 1:00pm (this Friday, April 24)?

If not, how about sometime next week? If next week, can you propose a date and time that works best for you? Thanks!

One last reminder, either way Will, if this does get approved to be added to CCCApply or the new OpenCCC system, the very earliest we could implement any new fields would be September. And if that is the case, we really need to hustle on the requirements and communication to all our dependent systems to ensure they can accommodate new fields (SuperGlue, Data Warehouse, Report Center, etc.).

Thank you so much. I look forward to hearing back from you and thanks for bearing with the long email.

Patty

On a personal note, I really hope you and your family are all well and managing okay during this crazy time. I also hope that everyone at San Mateo CCD is doing well.
Did I ever tell you that SMCCD is my home district? I grew up in Redwood City, attended Canada College briefly while still in high school, and my Mom, Mary Donohue, worked in various secretary positions at Canada College for over 25 years (maybe more). Most of the time she worked in the Social Sciences Dept, but she also did some Admissions/Registrar office work after she retired in 1995? She was so good at everything she did, Canada kept calling her back to "fill in" or to "fix messes/organize projects, etc." She's amazing. She just turned 97 on New Years Eve. Anyway, there's a special place in my heart for Canada College and the San Mateo County CC district.
[Quoted text hidden]
--

TECHNOLOGY CENTER

Patricia Donohue
Product Manager, CCCApply
California Community Colleges Technology Center
530-228-2446 | pdonohue@ccctechcenter.org
3536 Butte Campus Drive, Oroville, CA 95965
CCCApply Support: www.ccctechnology.info