topic	number	normalized question	response
activation	1	With CDI, is CZ activation/deactivation all that is required? Is there still a need, as there is with PCI, to activate/deactivate the corresponding resources for discovery?	In CDI there is a single activation handled through the Alma interface that replaces the double activation currently required in Alma/PCI.
activation	2	I read on Alma-L that once you go to EasyActive you can't go back. Is that accurate?	Any institution that moves from PCI to CDI moves to the FullyFlexible model and has the option to switch to EasyActive later on. Switching back from EasyActive to FullyFlexible is currently not supported.
activation	3	One problem with PCI was that it was impossible to preview records, i.e. if you activated them, they came into your search. With CDI, will we be able to bring these indexes into our sandbox?	It is possible to bring indexes into your sandboxes. Please note that CCC has a total of ten sandboxes.
activation	4	If we have resources that we activated in Alma but not in PCI, can we activate them in CDI later? A related question, is the source of CDI activations only PCI, or also Alma activations?	You can certainly activate any resources you have active in Alma in CDI later. Initially, the source of CDI activations is only PCI.
alternative coverage	5	With PCI, some colleges have activated "alternative coverage" collections to allow connection to materials that are represented in PCI under different collections than the ones colleges actually subscribe to and manage in Alma. Are "alternative coverage" activations still required in CDI?	With CDI it is no longer necessary to activate alternative coverage collections. In CDI all full text that you have active in Alma is automatically searchable. This applies to everything regardless of whether we have received the metadata for discovery directly from the provider of a collection that you have activated in the KnowledgeBase. For more information see: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/010Managing_Collections_and_Their_Content_for_Discovery/035Alternative_Coverage_in_CDI
alternative coverage	6	Will "alternative coverage" activations in PCI be copied/activated in CDI as part of the transition?	All Primo Central activations will be activated in your Alma production environment for search as they were in your Primo Central institutional profile at the time of the move. Collections that are set to full text available at the collection level in Primo Central, but are not active for full text in Alma will receive the following status: Activated for CDI only. You can track those activations in the move report. For more details see: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/020Your_Move_to_CDI/020Rollout_Plan_for_Alma_Customers
alternative coverage	7	Does Ex Libris advise to deactivate alternative coverage collections in PCI prior to the transition to CDI?	No, since these activations are currently working in your live Primo VE system.
content coverage	8	In PCI there was a "link in record" record type that meant all content in the index was considered "full text". Is that concept going away with CDI?	Link in record is used in approximately 40% of CDI collections.
content coverage	9	Are standalone ejournals or ebooks indexed by CDI?	Ejournals and ebooks are packaged in collections within CDI. Ebooks are indexed at the title level; ejournals are indexed at the article level.
content coverage	10	What testing has been done with CDI and current comunity zone to avoid any potential bugs? Have any consortial/network zone electronic collections been tested? We have the 10 Netlibrary legacy collections I'm sure we'd hope be better retrieved.	CDI testing and early adopters have been active since Dec 2019. Early adopter customers include those with multiple institutions and network zone topologies.
content coverage	11	If there's no index to a target it's still not retrievable from here, right (even if sitting in the community zone profile?)	In the rare case that a collection has no index, then it would still not be retrievable. Please refer to this CDI Collection List for coverage information: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/010Managing_Collections_and_Their_Content_for_Discovery/CDI_Collection_Lists
content coverage	12	What percent of Ebsco content is available through CDI? How does this compare with coverage in PCI? What percentage of Business Source Complete is indexed in CDI?	Business Source Complete, and all other collections with at least 80% coverage (indexed either from the provider directly, or via alternative data sources), are listed on the CDI Collection List: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/010Managing_Collections_and_Their_Content_for_Discovery/CDI_Collection_Lists Our analysis shows that 99% of EBSCO Academic Search Complete materials are indexed in CDI today.
content coverage	13	Are citations expected to be better because records will be more complete?	With the match and merge process, we combine all records for a citation together as a single search result while at the same time pulling all the possible metadata to drive discovery for a better user experience. The new combined record is called the logical record, the original records that contribute to the logical record are the physical records.
examples	14	Can Ex Libris share an example of a search experience and back end experience? (especially during the process). Maybe a separate how to webinar on this soon?	Please see these materials for more information about the front and back end experience with CDI: What Users Will See in Alma after the Enablement of CDI: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/020Your_Move_to_CDI/050What_Users_Will_See_in_Alma_after_the_Enablement_of_CDI What Patrons Will See after Going Live with CDI: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/020Your_Move_to_CDI/What_Patrons_Will_See_after_Going_Live_with_CDI CDI will be available to you upon enablement, now scheduled for May 3.
group/merge	15	How does a merged record work for different editions of the same work?	To be merged the publication date year must match within +/- one year and the record must have only one publication year. Match and Merge logic for ebooks prevents separate records from merging into a single result if the difference in their publication dates is greater than three years. For example, if setting a facet of 2014 - Present, you should not see book citations from the 1990s, though you might see some citations from 2012 or 2013. Three years' difference allows for slight variations in publication dates given to ebooks by different publishers so that the occurrence of duplicate results can be minimized. See additional merge criteria and additional information here: https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Central_Discovery_Index/Documentation_and_Training/010Managing_Collections_and_Their_Content_for_Discovery/050Match_and_Merge_in_CDI

group/merge	16	Need to see example of merged records (i.e. different editions, important for textbooks especially). Also request to see the sources of the merged records.	Merged records will be visible upon CDI enablement, now scheduled for May 3. Please bring any specific questions/problematic records to the attention of Ex Libris via Salesforce case.
group/merge	17	Does CDI completely discontinue the use of FRBR, or is this a change to how FRBR works in Primo/Alma?	Grouping and deduplication of physical inventory (non-CDI) records in Primo VE will continue to use FRBR. Grouping and deduplication in CDI will use the Match and Merge mechanism instead of the FRBR algorithm.
group/merge	18	Regarding citations, when there is a merged record of materials in different formats, does the citation appear correctly with the desired format?	Development is underway to limit the format listed on record to a single resource type. When this is in place, the citation format will reflect the resource type listed on the record. At this time, the citation format references the resource type displayed on the record.
meeting materials	19	Where will we find a copy of this presentation, the recording of this call, and written responses to the questions from the meeting chat log?	These will be posted on the project wiki: https://cccnext.jira.com/wiki/spaces/CLSPP/overview
open access	20	Will open access materials be active/inactive based on current settings in PCI?	Yes, current activations from PCI will be migrated to CDI upon enablement.
open access	21	What will the process be for deactivating open access resources that libraries do not wish to include?	Activations are managed through Alma, and you will simply deactivate any resource you do not want to see.
open access	22	In ongoing operations with CDI, will open access content be activate or inactive by default?	In ongoing operations with CDI, open access content will be inactive by default.
open access	23	Will the previous problem with Wikipedia results appearing even after it was deactivate in PCI persist?	No, inclusion/exclusion of Wikipedia results will function as intended in CDI.
permalinks	24	Will permalinks to PCI-based records, currently used by faculty and others, be retained? If not, when will they become unaavilable - at switchover or another time?	92% of all permalinks will transfer without an issue. Any that do need to be adjusted would need to be adjusted at switchover.
Primo VE display	25	Between enablement and switchover, will Primo VE display both PCI and CDI records?	Between enablement and switchover, Primo VE will only display PCI records to end users by default. CDI records can be displayed by appending this syntax to the end of the Primo VE search results URL (without quotes): "&searchCDI=true"
transition	26	where are we at in this process right now? has CDI Enablement happened yet?	Enablement has not yet happened for your organization. It will be done by Ex Libris for all of the colleges on May 3.
transition	27	Is the individual library responsible for activiation after EXL does the enablement?	Yes. Ex Libris will migrate current PCI activations to CDI upon enablement. Subsequent activations and deactivations will be done by the libraries in PCI and CDI until the switchover to CDI, upon which activations and deactivations will be done by the libraries only in CDI.
transition	28	Various questions about the schedule for switchover, since the colleges need to move at the same time.	From Amy Beadle: We'll be sending out a survey this week asking for colleges to weigh in on their preferred date for this transition.