

The Library will be implementing a new Library Systems Platform (LSP) for Spring semester 2020.

What is the LSP?

The Library uses an enterprise software platform to manage a large number of activities and resources. This software allows us to maintain our catalog of books and other items, circulate items (check-outs, check-ins, renewals), track purchases, analyze use of the collection, and calculate and track fines. The four Los Rios Libraries share this system.

In addition, the Library provides a front-end search engine that allows users to find local items and database content.

For our back-end, we currently use Sierra, from Innovative Interfaces, Inc., and for our search system, we use EBSCO Discovery Service, which we have branded as OneSearch.

Why is the system changing?

In 2017, legislation was passed to support the implementation of a single cloud-based LSP across the California Community College system. This was offered on an opt-in basis. A team of Los Rios librarians evaluated the proposal and recommended to Los Rios administrators that we participate in the implementation. In all, 110 of the 114 California Community Colleges are participating.

What system are we implementing?

The products are: Alma (back-end) and Primo VE (front-end). Both are provided by Ex Libris, a subsidiary of ProQuest. Alma and Primo are currently in use at a large number of colleges and universities, including the entire CSU system.

What are the advantages?

Alma/Primo is the most advanced LSP currently on the market. We believe it will help us improve the delivery of library collections and services across the board. The system offers increased automation and greater flexibility in configuring and analyzing library processes.

In addition, adopting this LSP as a system allows CCC libraries to support each other as we optimize our systems. And adopting a system so widely used in academic libraries allows us to benefit from the work those libraries have already put in to improving their users' experiences. And students who transfer will be able to build on their research skills without needing to learn a new system.

What are the challenges?

Adopting a new system can be rocky at first, both for staff and for end-users. While we are optimistic about the future, we will be learning quickly in the first few months. In addition, we have spent the last five years incrementally improving OneSearch. As we launch Primo and assess the user experience, we fully expect to discover areas for improvement.

How can I find out more?

- Contact SCC's Project Lead, Jeff Karlsen (Karlsej@scc.losrios.edu)
- View the Project Wiki: <https://ccnnext.jira.com/wiki/spaces/CLSP/>
- Watch for info at the Library website: <https://www.scc.losrios.edu/library/>



California
Community
Colleges

Library Services

AT A **GLANCE**

LIBRARY SERVICES PLATFORM PROJECT

The Library Services Platform (LSP) project is a statewide initiative to implement a unified resource management system across California community college libraries. This project will enable libraries to manage both print and electronic resources using Alma, a cloud-based library services platform. Alma is integrated with Primo, a patron-facing discovery service that provides centralized and personalized access to each participating college's

library resources. Each college will have local control over functional aspects of Alma and Primo configurations, while taking advantage of shared opportunities for cataloging, e-resource data, interlibrary loan, and other services. Implementation costs, including training and support, as well as the first year's subscription, are funded by the LSP project.

Project milestones

- The pilot phase included 11 vanguard colleges that completed a trial run of data migration and implementation in March 2019.
- Feedback from the vanguard colleges has already begun to inform revisions and enhancements to the process that will be used to bring all participating colleges on board.
- 110 colleges have joined the statewide implementation.
- The statewide implementation kicked off on February 1, 2019. All participating colleges will go live on the platform as a single cohort in December 2019.

Library Services Platform

The Library Services Platform project leverages an industry-leading solution to manage digital and print resources in a modern, mobile-friendly environment. This unified resource management solution simplifies and expands the discovery experience of the researcher, facilitates streamlined workflows, and increases cooperation across library networks.

The screenshot displays two views of the Library Services Platform. The left view is the 'Administrator View' for Chris Parson, showing a dashboard with navigation tabs (Acquisitions, Resources, Fulfillment, Admin, Analytics), a search bar, and a table of active courses. The right view is the 'Student View' showing a search for 'heart attack' with results for 'Heart Attack: The Cardiovascular System' and 'What is a Heart Attack?'.

| Course Code | Course Instructor | Course Status | Reading List Status |
|-------------|---------------------------|---------------|---------------------|
| ACC180718 | | Active | Being Processed |
| ARC-707 | Benson, Jim; Sedeh, Tamar | Active | Being Prepared |
| BIO 241 | Instructor 1, Leganto | Active | Being Prepared |
| BIO 243 | Instructor 2, Leganto | Active | Being Prepared |
| BIO 245 | Instructor 5, Leganto | Active | Being Prepared |
| BIO 246 | Instructor 6, Leganto | Active | Being Prepared |
| BIO 247 | Instructor 7, Leganto | Active | Being Prepared |
| BIO 248 | Instructor 8, Leganto | Active | Being Prepared |

Features

- Easily manage digital and print technology
- Provides data and analytics to help streamline workflows
- Includes technical support from the system level
- Gives users a mobile, modern experience on a cloud-based platform
- Creates a unified library experience across participating colleges, including familiarizing students with the same library system platform search as the CSU system

Benefits of participation

ACCESS TO RESOURCES

- Influence policy, procedures, and best practices in library enrichment and management.
- Receive professional development opportunities for specialized learning.
- Document library services in direct support of student success.

COST SAVINGS

- Leverage systemwide pricing for state-of-the-art technology.
- Reduce direct costs to colleges and the overall cost.
- Support textbook affordability and distance education.

SYSTEM SUPPORT

- Access expanded technical assistance and support from colleagues during migration.
- Further student equity and access to resources by employing a statewide system.
- Reduce workload by implementing identified best practices.



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